

2024 Annual Agency Profile - East Tennessee Human Resource Agency, Inc. (NTD ID 40190)

Mailing Address: 9111 CROSS PARK DR
KNOXVILLE, TN

Website: <https://www.ethrapublictransit.org>

Geographic Coverage

Primary Urbanized/Rural Area	Morristown, TN
Service Area Population	1,176,033
Service Area Sq. Miles	6,563
Other Areas Served:	
	Tennessee Non-UZA, Knoxville, TN

Assets

Revenue Vehicles	125
Service Vehicles	2
Facilities	1

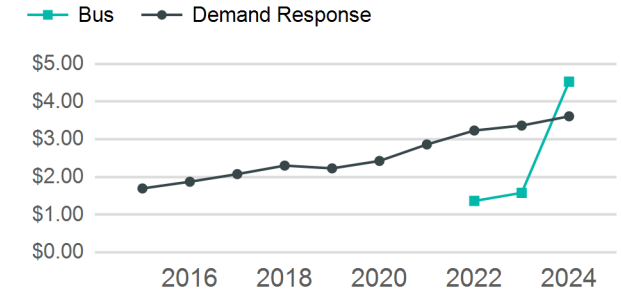
Service Consumed

Annual Unlinked Trips (UPT) 231,669

Service Supplied

Annual Vehicle Revenue Miles (VRM)	3,277,722
Annual Vehicle Revenue Hours (VRH)	153,708
Vehicles Operated in Maximum Service (VOMS)	83

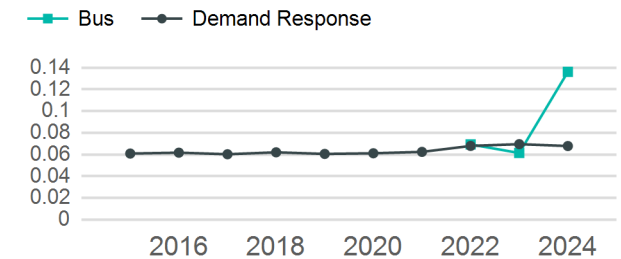
Operating Expenses per Vehicle Revenue Mile



Modal Characteristics

Mode	Annual Unlinked Passenger Trips	Directly Operated VOMS	Purchased Transportation VOMS	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Bus	18,815	5	0	138,150	10,007
Demand Response	212,854	78	0	3,139,572	143,701
Total	231,669	83	0	3,277,722	153,708

Unlinked Passenger Trip per Vehicle Revenue Mile



Metrics

Mode	Service Efficiency		Service Effectiveness		
	OE per VRM	OE per VRH	UPT per VRM	UPT per VRH	OE per UPT
Bus	\$4.53	\$62.53	0.1	1.9	\$33.26
Demand Response	\$3.61	\$78.87	0.1	1.5	\$53.25
Total	\$3.65	\$77.80	0.1	1.5	\$51.62

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2024 Funding Breakdown

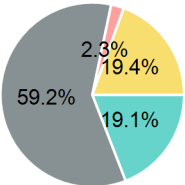
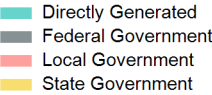
Summary of Operating Expenses (OE)

Sources of Operating Funds Expended

Operating Funding Sources

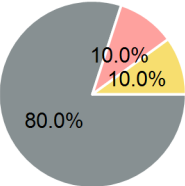
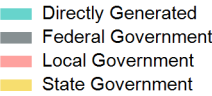
Mode	Operating Expenses	Fare Revenues
Bus	\$625,706	\$25,294
Demand Response	\$11,333,453	\$2,256,638
Total	\$11,959,159	\$2,281,932

Directly Generated	\$2,281,932
Federal Government	\$7,083,047
Local Government	\$271,530
State Government	\$2,322,650
Total Operating Funds Expended	\$11,959,159



Capital Funding Sources

Sources of Capital Funds Expended



Directly Generated	\$0
Federal Government	\$323,601
Local Government	\$40,451
State Government	\$40,450
Total Capital Funds Expended	\$404,502

2024 Asset Management

Transit Asset Management (TAM) Tier Tier II

TAM Sponsor NTD ID

Metrics

Mode	Average Fleet Age in Years
Bus	7.0
Demand Response	5.1