

# 2024 Annual Agency Profile - City of Concord (NTD ID 40167)

**Mailing Address:** 35 CABARRUS AVE W  
CONCORD, NC

**Website:** <http://www.ckrider.com/>

## Geographic Coverage

**Primary Urbanized/Rural Area** Concord, NC  
**Service Area Population** 145,700  
**Service Area Sq. Miles** 78  
**Other Areas Served:**  
 Charlotte, NC--SC

## Assets

**Revenue Vehicles** 19  
**Service Vehicles** 4  
**Facilities** 3

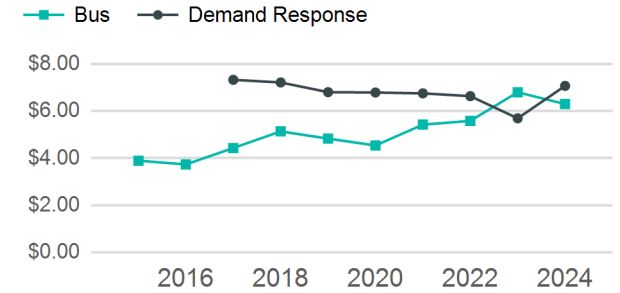
## Service Consumed

**Annual Unlinked Trips (UPT)** 381,320

## Service Supplied

**Annual Vehicle Revenue Miles (VRM)** 863,832  
**Annual Vehicle Revenue Hours (VRH)** 48,766  
**Vehicles Operated in Maximum Service (VOMS)** 13

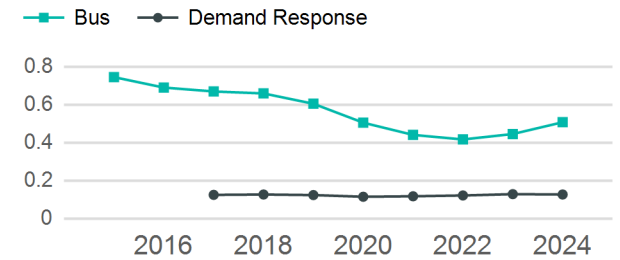
## Operating Expenses per Vehicle Revenue Mile



## Modal Characteristics

Mode	Annual Unlinked Passenger Trips	Directly Operated VOMS	Purchased Transportation VOMS	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Bus	362,318	0	8	714,016	40,535
Demand Response	19,002	0	5	149,816	8,231
<b>Total</b>	<b>381,320</b>	<b>0</b>	<b>13</b>	<b>863,832</b>	<b>48,766</b>

## Unlinked Passenger Trip per Vehicle Revenue Mile



## Metrics

### Service Efficiency

### Service Effectiveness

Mode	OE per VRM	OE per VRH	UPT per VRM	UPT per VRH	OE per UPT
Bus	\$6.29	\$110.86	0.5	8.9	\$12.40
Demand Response	\$7.07	\$128.61	0.1	2.3	\$55.71
<b>Total</b>	<b>\$6.43</b>	<b>\$113.86</b>	<b>0.4</b>	<b>7.8</b>	<b>\$14.56</b>

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## 2024 Funding Breakdown

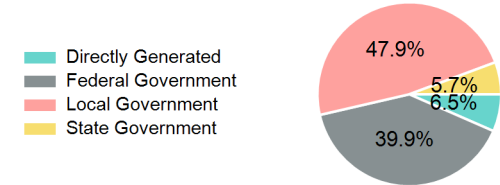
### Summary of Operating Expenses (OE)

Mode	Operating Expenses	Fare Revenues
Bus	\$4,493,765	\$270,904
Demand Response	\$1,058,609	\$25,289
<b>Total</b>	<b>\$5,552,374</b>	<b>\$296,193</b>

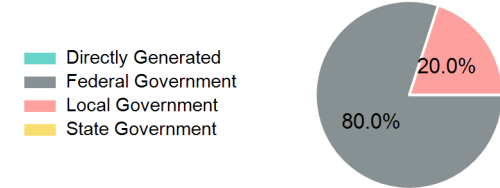
### Sources of Operating Funds Expended

Directly Generated	\$366,188
Federal Government	\$2,229,877
Local Government	\$2,682,831
State Government	\$316,678
<b>Total Operating Funds Expended</b>	<b>\$5,595,574</b>

### Operating Funding Sources



### Capital Funding Sources



### Sources of Capital Funds Expended

Directly Generated	\$0
Federal Government	\$513,045
Local Government	\$128,260
State Government	\$0
<b>Total Capital Funds Expended</b>	<b>\$641,305</b>

## 2024 Asset Management

Transit Asset Management (TAM) Tier Tier II

TAM Sponsor NTD ID

### Metrics

Mode	Average Fleet Age in Years
Bus	3.2
Demand Response	2.6