

# 2024 Annual Agency Profile - Jacksonville Transportation Authority (NTD ID 40040)

**Mailing Address:** 100 LAVILLA CENTER DR  
JACKSONVILLE, FL

**Website:** <http://www.jtafla.com/>

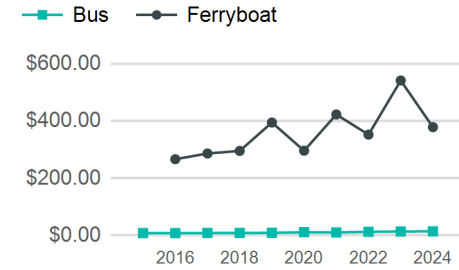
## Geographic Coverage

<b>Primary Urbanized Area</b>	Jacksonville, FL
<b>Square Miles</b>	573
<b>Population</b>	1,247,374
<b>Other Areas Served:</b>	
	Florida Non-UZA
<b>Service Area Population</b>	1,285,641
<b>Service Area Sq. Miles</b>	1,807

## Service Consumed

<b>Annual Passenger Miles Traveled (PMT)</b>	37,150,733
<b>Annual Unlinked Trips (UPT)</b>	7,370,795
<b>Average Weekday UPT</b>	23,280
<b>Average Saturday UPT</b>	13,873
<b>Average Sunday UPT</b>	10,032

**Operating Expenses per Vehicle Revenue Mile**



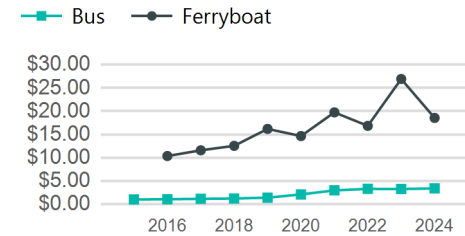
## Assets

<b>Revenue Vehicles</b>	360
<b>Service Vehicles</b>	83
<b>Facilities</b>	45
<b>Lane Miles</b>	
<b>Track Miles</b>	5.4

## Service Supplied

<b>Annual Vehicle/Passenger Car Revenue Miles (VRM)</b>	11,247,190
<b>Annual Vehicle/Passenger Car Revenue Hours (VRH)</b>	804,381
<b>Vehicles Operated in Maximum Service (VOMS)</b>	271
<b>Vehicles Available for Maximum Service (VAMS)</b>	373

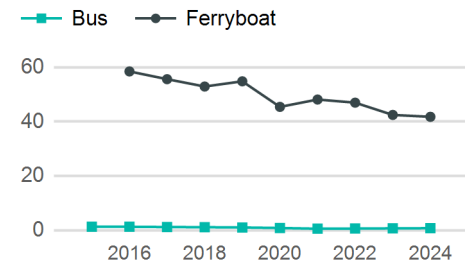
**Operating Expenses per Passenger Mile**



## Modal Characteristics

Mode	Directly Operated VOMS	Purchased Transportation VOMS	Annual Passenger Miles Traveled	Annual Unlinked Passenger Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles
Commuter Bus	0	6	157,047	4,759	176,757	7,442	0.00
Demand Response	0	101	2,738,369	302,369	3,034,336	196,587	0.00
Ferryboat	0	1	209,441	424,242	10,163	5,105	0.90
Bus	153	7	33,753,915	6,332,097	7,941,175	588,212	0.00
Monorail/Automated	3	0	291,961	307,328	84,759	7,035	5.40
<b>Total</b>	<b>156</b>	<b>115</b>	<b>37,150,733</b>	<b>7,370,795</b>	<b>11,247,190</b>	<b>804,381</b>	<b>6.30</b>

**Unlinked Passenger Trip per Vehicle Revenue Mile**



## Metrics

### Service Efficiency

### Service Effectiveness

Mode	OE per VRM	OE per VRH	UPT per VRM	UPT per VRH	OE per PMT	OE per UPT
Commuter Bus	\$5.29	\$125.60	0.0	0.6	\$5.95	\$196.41
Demand Response	\$8.64	\$133.38	0.1	1.5	\$9.58	\$86.72
Ferryboat	\$382.12	\$760.73	41.7	83.1	\$18.54	\$9.15
Bus	\$14.34	\$193.58	0.8	10.8	\$3.37	\$17.98
Monorail/Automated	\$107.41	\$1,294.08	3.6	43.7	\$31.18	\$29.62
<b>Total</b>	<b>\$13.69</b>	<b>\$191.46</b>	<b>0.7</b>	<b>9.2</b>	<b>\$4.15</b>	<b>\$20.89</b>

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## 2024 Funding Breakdown

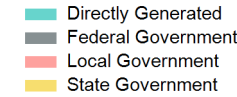
### Summary of Operating Expenses (OE)

Labor	\$85,642,444	55.6%
Materials and Supplies	\$12,384,855	8.0%
Purchased Transportation	\$20,600,981	13.4%
Other Operating Expenses	\$35,381,218	23.0%
<b>Total Operating Expenses</b>	<b>\$154,009,498</b>	<b>100.0%</b>
<i>Reconciling OE Cash Expenditures</i>	<i>\$22,645,930</i>	

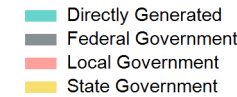
### Sources of Operating Funds Expended

Directly Generated	\$10,487,117
Federal Government	\$11,038,772
Local Government	\$117,422,910
State Government	\$15,240,706
<b>Total Operating Funds Expended</b>	<b>\$154,189,505</b>

### Operating Funding Sources



### Capital Funding Sources



### Sources of Capital Funds Expended

Directly Generated	\$0
Federal Government	\$22,503,514
Local Government	\$18,983,826
State Government	\$28,441
<b>Total Capital Funds Expended</b>	<b>\$41,515,781</b>

### Operating Expense Detail

Mode	Operating Expenses	Fare Revenues	Uses of Capital			
			Revenue Vehicles	Systems and Guideway	Facilities and Stations	Other
Commuter Bus	\$934,699	\$15,237	\$0	\$0	\$0	\$0
Demand Response	\$26,220,705	\$692,331	\$297,084	\$0	\$6,073	\$0
Ferryboat	\$3,883,503	\$1,430,981	\$850,912	\$11,083	\$2,817,649	\$0
Bus	\$113,866,724	\$7,186,594	\$15,227,761	\$10,801,951	\$6,484,747	\$3,633,716
Monorail/Automated	\$9,103,867	\$0	\$639,920	\$21,590	\$723,295	\$0
<b>Total</b>	<b>\$154,009,498</b>	<b>\$9,325,143</b>	<b>\$17,015,677</b>	<b>\$10,834,624</b>	<b>\$10,031,764</b>	<b>\$3,633,716</b>

## 2024 Asset Management

### Transit Asset Management (TAM) Tier

Tier I (Rail)

### TAM Sponsor NTD ID

### Metrics

Mode	Vehicles Operated in Max. Service	Vehicles Available for Max. Service	%Spare Vehicles	Avg. Fleet Age (yrs)
	Commuter Bus	6	8	33.3%
Demand Response	101	137	35.6%	5.0
Ferryboat	1	1	0.0%	28.0
Bus	160	223	39.4%	6.5
Monorail/Automated	3	4	33.3%	25.2