

2024 Annual Agency Profile - City of Memphis (NTD ID 40003)

Mailing Address: 1370 LEVEE RD  
MEMPHIS, TN

Website: <http://www.matatransit.com/>

Geographic Coverage

|                         |                     |
|-------------------------|---------------------|
| Primary Urbanized Area  | Memphis, TN--MS--AR |
| Square Miles            | 491                 |
| Population              | 1,056,190           |
| Other Areas Served:     |                     |
| Service Area Population | 627,200             |
| Service Area Sq. Miles  | 254                 |

Assets

|                  |      |
|------------------|------|
| Revenue Vehicles | 155  |
| Service Vehicles | 92   |
| Facilities       | 16   |
| Lane Miles       |      |
| Track Miles      | 10.5 |

Service Consumed

|                                       |            |
|---------------------------------------|------------|
| Annual Passenger Miles Traveled (PMT) | 22,209,434 |
| Annual Unlinked Trips (UPT)           | 3,118,613  |
| Average Weekday UPT                   | 10,422     |
| Average Saturday UPT                  | 6,012      |
| Average Sunday UPT                    | 2,421      |

Service Supplied

|                                                  |        |
|--------------------------------------------------|--------|
| Annual Vehicle/Passenger Car Revenue Miles (VRM) | 61,860 |
| Annual Vehicle/Passenger Car Revenue Hours (VRH) | 13,369 |
| Vehicles Operated in Maximum Service (VOMS)      | 135    |
| Vehicles Available for Maximum Service (VAMS)    | 163    |

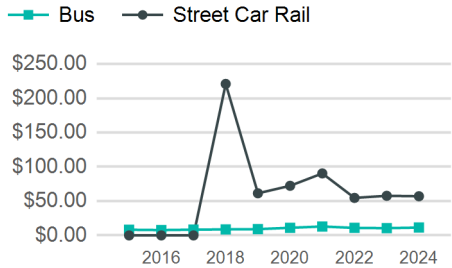
Modal Characteristics

|                 | Directly<br>Operated<br>VOMS | Purchased<br>Transportation<br>VOMS | Annual<br>Passenger<br>Miles Traveled | Annual<br>Unlinked<br>Passenger Trips | Annual<br>Vehicle<br>Revenue<br>Miles | Annual<br>Vehicle<br>Revenue<br>Hours | Fixed<br>Guideway<br>Directional<br>Route<br>Miles |
|-----------------|------------------------------|-------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|----------------------------------------------------|
| Mode            |                              |                                     |                                       |                                       |                                       |                                       |                                                    |
| Demand Response | 57                           | 0                                   | 1,629,589                             | 229,733                               | 1,593,557                             | 102,932                               | 0.00                                               |
| Bus             | 74                           | 0                                   | 20,238,805                            | 2,627,188                             | 3,453,793                             | 229,752                               | 0.00                                               |
| Street Car Rail | 4                            | 0                                   | 341,040                               | 261,692                               | 61,860                                | 13,369                                | 10.00                                              |
| Total           | 135                          | 0                                   | 22,209,434                            | 3,118,613                             | 5,109,210                             | 346,053                               | 10.00                                              |

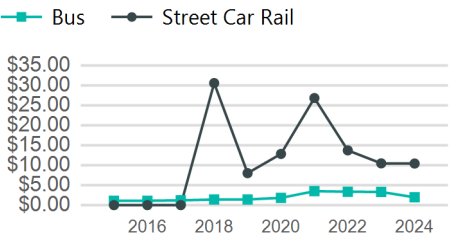
Metrics

|                 | Service Efficiency |            | Service Effectiveness |             |            |            |
|-----------------|--------------------|------------|-----------------------|-------------|------------|------------|
| Mode            | OE per VRM         | OE per VRH | UPT per VRM           | UPT per VRH | OE per PMT | OE per UPT |
| Demand Response | \$5.12             | \$79.19    | 0.1                   | 2.2         | \$5.00     | \$35.48    |
| Bus             | \$11.53            | \$173.33   | 0.8                   | 11.4        | \$1.97     | \$15.16    |
| Street Car Rail | \$57.54            | \$266.23   | 4.2                   | 19.6        | \$10.44    | \$13.60    |
| Total           | \$10.09            | \$148.92   | 0.6                   | 9.0         | \$2.32     | \$16.52    |

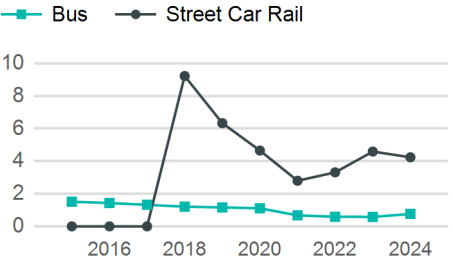
Operating Expenses per Vehicle Revenue Mile



Operating Expenses per Passenger Mile



Unlinked Passenger Trip per Vehicle Revenue Mile



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2024 Funding Breakdown

| Summary of Operating Expenses (OE)  |                     |               | Sources of Operating Funds Expended   |                     | Operating Funding Sources                                                            |  |
|-------------------------------------|---------------------|---------------|---------------------------------------|---------------------|--------------------------------------------------------------------------------------|--|
| Labor                               | \$38,112,553        | 74.0%         | Directly Generated                    | \$2,538,255         | <br>Directly Generated<br>Federal Government<br>Local Government<br>State Government |  |
| Materials and Supplies              | \$6,774,630         | 13.1%         | Federal Government                    | \$14,438,900        |                                                                                      |  |
| Purchased Transportation            | \$0                 | 0.0%          | Local Government                      | \$26,030,646        |                                                                                      |  |
| Other Operating Expenses            | \$6,645,845         | 12.9%         | State Government                      | \$8,719,000         |                                                                                      |  |
| <b>Total Operating Expenses</b>     | <b>\$51,533,028</b> | <b>100.0%</b> | <b>Total Operating Funds Expended</b> | <b>\$51,726,801</b> |                                                                                      |  |
|                                     |                     |               | Sources of Capital Funds Expended     |                     | Capital Funding Sources                                                              |  |
|                                     |                     |               | Directly Generated                    | \$0                 | <br>Directly Generated<br>Federal Government<br>Local Government<br>State Government |  |
|                                     |                     |               | Federal Government                    | \$10,407,816        |                                                                                      |  |
|                                     |                     |               | Local Government                      | \$5,213,759         |                                                                                      |  |
|                                     |                     |               | State Government                      | \$1,261,327         |                                                                                      |  |
| <b>Total Capital Funds Expended</b> |                     |               |                                       | <b>\$16,882,902</b> |                                                                                      |  |
| Reconciling OE Cash Expenditures    | \$11,412,933        |               |                                       |                     |                                                                                      |  |

| Operating Expense Detail |                    |               | Uses of Capital  |                      |                         |           |
|--------------------------|--------------------|---------------|------------------|----------------------|-------------------------|-----------|
| Mode                     | Operating Expenses | Fare Revenues | Revenue Vehicles | Systems and Guideway | Facilities and Stations | Other     |
| Demand Response          | \$8,151,124        | \$165,247     | \$2,225,183      | \$113,600            | \$0                     | \$0       |
| Bus                      | \$39,822,715       | \$1,410,322   | \$3,588,255      | \$7,133,772          | \$870,933               | \$798,348 |
| Street Car Rail          | \$3,559,189        | \$126,406     | \$1,650,580      | \$301,181            | \$0                     | \$201,050 |
| Total                    | \$51,533,028       | \$1,701,975   | \$7,464,018      | \$7,548,553          | \$870,933               | \$999,398 |

2024 Asset Management

| Transit Asset Management (TAM) Tier |  | Tier I (Rail) | TAM Sponsor NTD ID |                                   | Metrics                             |                 |                      |
|-------------------------------------|--|---------------|--------------------|-----------------------------------|-------------------------------------|-----------------|----------------------|
|                                     |  |               | Mode               | Vehicles Operated in Max. Service | Vehicles Available for Max. Service | %Spare Vehicles | Avg. Fleet Age (yrs) |
|                                     |  |               | Demand Response    | 57                                | 64                                  | 12.3%           | 3.7                  |
|                                     |  |               | Bus                | 74                                | 94                                  | 27.0%           | 8.9                  |
|                                     |  |               | Street Car Rail    | 4                                 | 5                                   | 25.0%           | 82.4                 |