

2024 Annual Agency Profile - Norwalk Transit District (NTD ID 10057)

Mailing Address: 275 WILSON AVE
Norwalk, CT

Website: <http://www.norwalktransit.com/>

Geographic Coverage

Primary Urbanized Area	Bridgeport--Stamford, CT--NY
Square Miles	397
Population	916,408
Other Areas Served:	
Service Area Population	118,325
Service Area Sq. Miles	45

Service Consumed

Annual Passenger Miles Traveled (PMT)	5,290,391
Annual Unlinked Trips (UPT)	1,324,162
Average Weekday UPT	4,887
Average Saturday UPT	1,422
Average Sunday UPT	700

Assets

Revenue Vehicles	86
Service Vehicles	4
Facilities	1
Lane Miles	
Track Miles	

Service Supplied

Annual Vehicle/Passenger Car Revenue Miles (VRM)	1,311,232
Annual Vehicle/Passenger Car Revenue Hours (VRH)	140,143
Vehicles Operated in Maximum Service (VOMS)	75
Vehicles Available for Maximum Service (VAMS)	84

Modal Characteristics

Mode	Directly Operated VOMS	Purchased Transportation VOMS	Annual Passenger Miles Traveled	Annual Unlinked Passenger Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles
Demand Response	31	14	514,893	133,303	524,545	67,691	0.00
Bus	30	0	4,775,498	1,190,859	786,687	72,452	0.00
Total	61	14	5,290,391	1,324,162	1,311,232	140,143	0.00

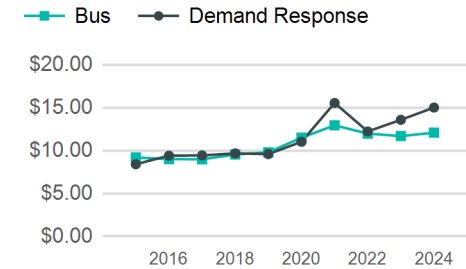
Metrics

Service Efficiency

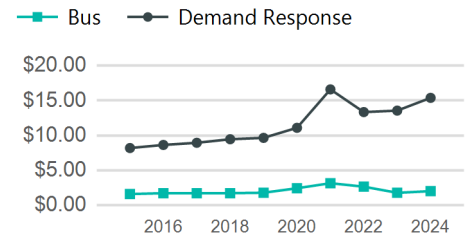
Service Effectiveness

Mode	OE per VRM	OE per VRH	UPT per VRM	UPT per VRH	OE per PMT	OE per UPT
Demand Response	\$15.10	\$117.03	0.3	2.0	\$15.38	\$59.43
Bus	\$12.16	\$132.00	1.5	16.4	\$2.00	\$8.03
Total	\$13.34	\$124.77	1.0	9.4	\$3.31	\$13.20

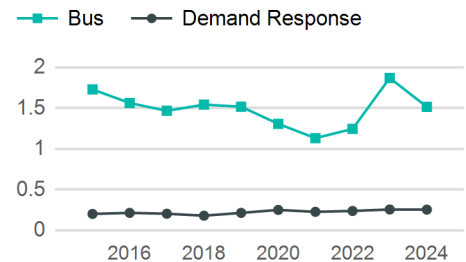
Operating Expenses per Vehicle Revenue Mile



Operating Expenses per Passenger Mile



Unlinked Passenger Trip per Vehicle Revenue Mile



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2024 Funding Breakdown

Summary of Operating Expenses (OE)			Sources of Operating Funds Expended		Operating Funding Sources		
Labor	\$11,193,962	64.0%	Directly Generated	\$1,578,060			
Materials and Supplies	\$1,667,789	9.5%	Federal Government	\$484,433			
Purchased Transportation	\$2,120,678	12.1%	Local Government	\$1,122,351			
Other Operating Expenses	\$2,503,028	14.3%	State Government	\$14,577,258			
Total Operating Expenses	\$17,485,457	100.0%	Total Operating Funds Expended	\$17,762,102			
			Sources of Capital Funds Expended		Capital Funding Sources		
			Directly Generated	\$0			
			Federal Government	\$13,899,517			
			Local Government	\$0			
			State Government	\$3,498,907			
Reconciling OE Cash Expenditures	\$3,182,475		Total Capital Funds Expended	\$17,398,424			
Operating Expense Detail			Uses of Capital				
Mode	Operating Expenses	Fare Revenues	Revenue Vehicles	Systems and Guideway	Facilities and Stations	Other	
Demand Response	\$7,921,552	\$337,373	\$0	\$0	\$0	\$0	
Bus	\$9,563,905	\$1,091,240	\$4,627,130	\$340,825	\$12,430,469	\$0	
Total	\$17,485,457	\$1,428,613	\$4,627,130	\$340,825	\$12,430,469	\$0	

2024 Asset Management

Transit Asset Management (TAM) Tier		Tier II	TAM Sponsor NTD ID		Metrics		
			Mode	Vehicles Operated in Max. Service	Vehicles Available for Max. Service	%Spare Vehicles	Avg. Fleet Age (yrs)
			Demand Response	45	49	8.9%	5.7
			Bus	30	35	16.7%	5.8