

# 2023 Annual Agency Profile - City of Charlotte North Carolina (NTD ID 40008)

**Mailing Address:** 600 E 4TH ST  
CHARLOTTE, NC

**Website:** <http://www.ridetransit.org>

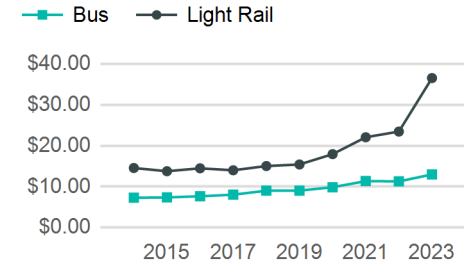
## Geographic Coverage

<b>Primary Urbanized Area</b>	Charlotte, NC--SC
<b>Square Miles</b>	658
<b>Population</b>	1,379,873
<b>Other Areas Served:</b>	Gastonia, NC, North Carolina Non-UZA, Rock Hill, SC, Concord, NC
<b>Service Area Population</b>	1,329,749
<b>Service Area Sq. Miles</b>	675

## Service Consumed

<b>Annual Passenger Miles Traveled (PMT)</b>	67,531,449
<b>Annual Unlinked Trips (UPT)</b>	14,027,141
<b>Average Weekday UPT</b>	43,388
<b>Average Saturday UPT</b>	33,688
<b>Average Sunday UPT</b>	21,167

**Operating Expenses per Vehicle Revenue Mile**



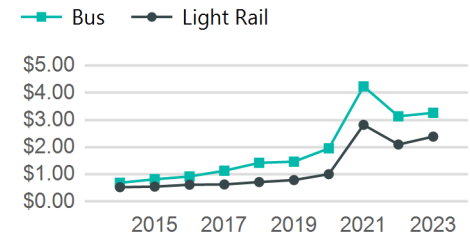
## Assets

<b>Revenue Vehicles</b>	660
<b>Service Vehicles</b>	144
<b>Facilities</b>	44
<b>Lane Miles</b>	0
<b>Track Miles</b>	49.25

## Service Supplied

<b>Annual Vehicle/Passenger Car Revenue Miles (VRM)</b>	13,143,873
<b>Annual Vehicle/Passenger Car Revenue Hours (VRH)</b>	896,229
<b>Vehicles Operated in Maximum Service (VOMS)</b>	296
<b>Vehicles Available for Maximum Service (VAMS)</b>	475

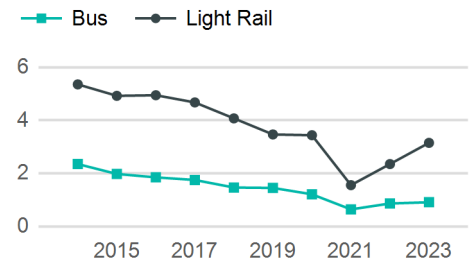
**Operating Expenses per Passenger Mile**



## Modal Characteristics

Mode	Directly Operated VOMS	Purchased Transportation VOMS	Annual Passenger Miles Traveled	Annual Unlinked Passenger Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles
Bus	0	153	34,214,339	7,852,290	8,597,048	627,431	0.00
Commuter Bus	0	35	3,835,368	254,249	519,474	22,179	0.00
Demand Response	55	0	2,150,250	186,500	1,769,079	102,596	0.00
Light Rail	20	0	24,678,260	5,084,602	1,612,439	104,032	37.30
Street Car Rail	5	0	653,970	604,269	134,194	29,471	7.80
Vanpool	28	0	1,999,262	45,231	511,639	10,520	0.00
<b>Total</b>	<b>108</b>	<b>188</b>	<b>67,531,449</b>	<b>14,027,141</b>	<b>13,143,873</b>	<b>896,229</b>	<b>45.10</b>

**Unlinked Passenger Trip per Vehicle Revenue Mile**



## Metrics

### Service Efficiency

### Service Effectiveness

Mode	OE per VRM	OE per VRH	UPT per VRM	UPT per VRH	OE per PMT	OE per UPT
Bus	\$12.99	\$178.02	0.9	12.5	\$3.26	\$14.22
Commuter Bus	\$18.62	\$436.13	0.5	11.5	\$2.52	\$38.05
Demand Response	\$9.32	\$160.72	0.1	1.8	\$7.67	\$88.41
Light Rail	\$36.56	\$566.64	3.2	48.9	\$2.39	\$11.59
Street Car Rail	\$35.11	\$159.86	4.5	20.5	\$7.20	\$7.80
Vanpool	\$2.72	\$132.24	0.1	4.3	\$0.70	\$30.76
<b>Total</b>	<b>\$15.44</b>	<b>\$226.40</b>	<b>1.1</b>	<b>15.7</b>	<b>\$3.00</b>	<b>\$14.47</b>

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## 2023 Funding Breakdown

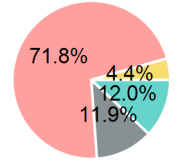
### Summary of Operating Expenses (OE)

Labor	\$50,008,318	24.6%
Materials and Supplies	\$34,355,695	16.9%
Purchased Transportation	\$73,438,070	36.2%
Other Operating Expenses	\$45,106,152	22.2%
<b>Total Operating Expenses</b>	<b>\$202,908,235</b>	<b>100.0%</b>
<i>Reconciling OE Cash Expenditures</i>	<i>\$72,470,314</i>	

### Sources of Operating Funds Expended

Directly Generated	\$25,787,820
Federal Government	\$25,455,132
Local Government	\$154,111,574
State Government	\$9,394,435
<b>Total Operating Funds Expended</b>	<b>\$214,748,961</b>

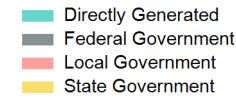
### Operating Funding Sources



### Sources of Capital Funds Expended

Directly Generated	\$0
Federal Government	\$24,382,193
Local Government	\$20,265,738
State Government	\$74,563
<b>Total Capital Funds Expended</b>	<b>\$44,722,494</b>

### Capital Funding Sources



### Operating Expense Detail

Mode	Operating Expenses	Fare Revenues	Uses of Capital			
			Revenue Vehicles	Systems and Guideway	Facilities and Stations	Other
Bus	\$111,694,824	\$6,379,063	\$0	\$1,674,594	\$0	\$65,579
Commuter Bus	\$9,673,017	\$736,834	\$6,112,452	\$0	\$0	\$5,766,874
Demand Response	\$16,488,935	\$666,777	\$0	\$0	\$0	\$263,884
Light Rail	\$58,948,961	\$6,666,028	\$1,519,966	\$27,561,408	\$694,460	\$851,970
Street Car Rail	\$4,711,320	\$0	\$0	\$211,307	\$0	\$0
Vanpool	\$1,391,178	\$208,692	\$0	\$0	\$0	\$0
<b>Total</b>	<b>\$202,908,235</b>	<b>\$14,657,394</b>	<b>\$7,632,418</b>	<b>\$29,447,309</b>	<b>\$694,460</b>	<b>\$6,948,307</b>

## 2023 Asset Management

### Transit Asset Management (TAM) Tier

Tier I (Rail)

### TAM Sponsor NTD ID

### Metrics

Mode	Vehicles Operated in Max. Service	Vehicles Available for Max. Service	%Spare Vehicles	Avg. Fleet Age (yrs)
Bus	153	215	40.5%	8.9
Commuter Bus	35	89	154.3%	8.9
Demand Response	55	78	41.8%	8.0
Light Rail	20	33	65.0%	12.0
Street Car Rail	5	6	20.0%	5.0
Vanpool	28	54	92.9%	6.0