

# 2022 Annual Agency Profile - Southeast Tennessee Human Resource Agency -Cleveland Urban Area Transit System Division (NTD ID 40170)

**Mailing Address:** 312 RESOURCE RD  
DUNLAP, TN 37327-3342

**Website:** <http://www.sethra.us/services/transportation>

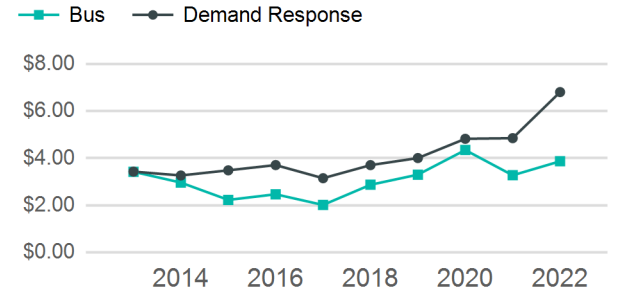
### Geographic Coverage

**Primary Urbanized/Rural Area** Cleveland, TN  
**Service Area Population** 66,333  
**Service Area Sq. Miles** 24  
**Other Areas Served:**

### Service Consumed

**Annual Unlinked Trips (UPT)** 49,566

### Operating Expenses per Vehicle Revenue Mile



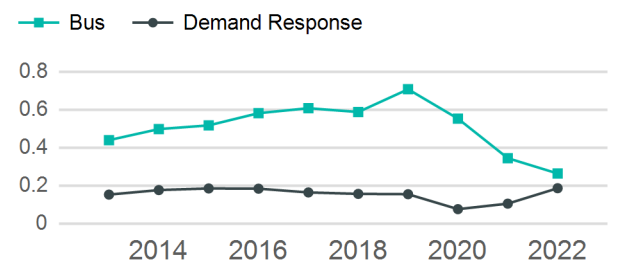
### Assets

**Revenue Vehicles** 16  
**Service Vehicles** 0  
**Facilities** 1

### Service Supplied

**Annual Vehicle Revenue Miles (VRM)** 213,009  
**Annual Vehicle Revenue Hours (VRH)** 21,199  
**Vehicles Operated in Maximum Service (VOMS)** 14

### Unlinked Passenger Trip per Vehicle Revenue Mile



### Modal Characteristics

Mode	Annual Unlinked Passenger Trips	Directly Operated VOMS	Purchased Transportation VOMS	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	15,927	7	0	85,503	10,822
Bus	33,639	7	0	127,506	10,377
<b>Total</b>	<b>49,566</b>	<b>14</b>	<b>0</b>	<b>213,009</b>	<b>21,199</b>

### Metrics

#### Service Efficiency

#### Service Effectiveness

Mode	OE per VRM	OE per VRH	UPT per VRM	UPT per VRH	OE per UPT
Demand Response	\$6.80	\$53.76	0.2	1.5	\$36.53
Bus	\$3.87	\$47.52	0.3	3.2	\$14.66
<b>Total</b>	<b>\$5.05</b>	<b>\$50.71</b>	<b>0.2</b>	<b>2.3</b>	<b>\$21.69</b>

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## Summary of Operating Expenses (OE)

Mode	Operating Expenses	Fare Revenues
Demand Response	\$581,789	\$7,343
Bus	\$493,117	\$12,750
<b>Total</b>	<b>\$1,074,906</b>	<b>\$20,093</b>

## 2022 Funding Breakdown

### Sources of Operating Funds Expended

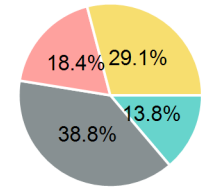
Directly Generated	\$148,189
Federal Government	\$416,669
Local Government	\$197,443
State Government	\$312,605
<b>Total Operating Funds Expended</b>	<b>\$1,074,906</b>

### Sources of Capital Funds Expended

Directly Generated	\$44,445
Federal Government	\$0
Local Government	\$0
State Government	\$0
<b>Total Capital Funds Expended</b>	<b>\$44,445</b>

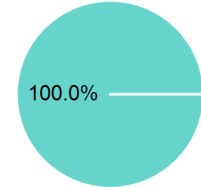
## Operating Funding Sources

■ Directly Generated  
■ Federal Government  
■ Local Government  
■ State Government



## Capital Funding Sources

■ Directly Generated  
■ Federal Government  
■ Local Government  
■ State Government



Transit Asset Management (TAM) Tier Tier II

## 2022 Asset Management

TAM Sponsor NTD ID

### Metrics

### 2022 Performance Measure - Asset - 2023 Target (% not in State of Good Repair)

Facility - Passenger / Parking Facilities - 0%  
 Rolling Stock - CU - Cutaway - 0%

Mode	Average Fleet Age in Years
Demand Response	5.9
Bus	4.1