Madison Voluntary Council on Aging 2021 Annual Agency Profile

Service Effectiveness



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair Facility - Administrative / Maintenance Facilities - 0%

Rolling Stock - AO - Automobile - 0% Rolling Stock - CU - Cutaway - 28% Rolling Stock - MV - Minivan - 64%

Rolling Stock - VN - Van - 93%

Operation Characteristics

Vehicles Operated at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual	Jnlinked Trips	Revenue Miles	Revenue Hours
Demand Response	6	-	\$182,981	\$6,515	\$46,242	1,477	28,439	2,549
Total	6	-	\$182,981	\$6,515	\$46,242	1,477	28,439	2,549

Performance Measures

Service Efficiency

				Operating Expenses		
	Operating Expenses per	Operating Expenses per		per Unlinked	Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$6.43	\$71.79	Demand Response	\$123.89	0.1	0.6
Total	\$6.43	\$71.79	Total	\$123.89	0.1	0.6

