Arrowhead Economic Opportunity Agency, Inc. 2021 Annual Agency Profile

Service Effectiveness

Unlinked Trips per

0.3

0.1

0.2

Vehicle Revenue Mile

Unlinked Trips per

3.4

2.6

3.0

Vehicle Revenue Hour

Operating Expenses per Unlinked

Mode Demand Response

Bus

Total

Passenger Trip

\$23.13

\$25.49

\$24.07

702 S 3Rd Ave Virginia, Mn 55792-2776



Modal Characteristics

Operation Characteristics

Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Ar	nnual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	24	-	\$4,891,716	\$78,287	\$282,737	211,499	630,455	61,853
Bus	76	-	\$3,562,713	\$527,936	\$0	139,787	1,374,784	53,987
Total	100	-	\$8,454,429	\$606,223	\$282,737	351,286	2,005,239	115,840

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$7.76	\$79.09
Bus	\$2.59	\$65.99
Total	\$4.22	\$72.98



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 10%

Equipment - Trucks and other Rubber Tire Vehicles - 10% Facility - Administrative / Maintenance Facilities - 10%

Facility - Passenger / Parking Facilities - 10%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - VN - Van - 10%