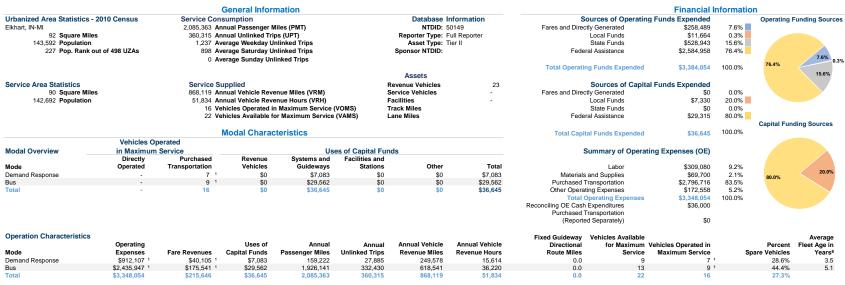
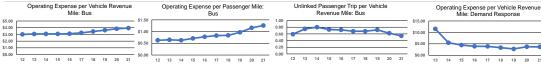
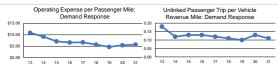
227 W Jefferson Blvd Rm 1120 2021 Annual Agency Profile Mr. James Turnwald County-City Building, Room 1120 574-287-1829 South Bend, In 46601-1830



Performance Measures	Service Efficiency			Service Effectiveness			
Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour	Mode	Operating Expenses per Passenger Mile	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$3.65	\$58.42	Demand Response	\$5.73	\$32.71	0.1	1.8
Bus	\$3.94	\$67.25	Bus	\$1.26	\$7.33	0.5	9.2
Total	\$3.86	\$64.59	Total	\$1.61	\$9.29	0.4	7.0





Notes:

aDemand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data

\*This agency has a purchased transportation relationship in which they buy service from Royal Excursion (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.

\*This agency has a purchased transportation relationship in which they buy service from Royal Excursion (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode MB/PT.

## Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Rolling Stock - BU - Bus - 0%

Rolling Stock - MV - Minivan - 63%