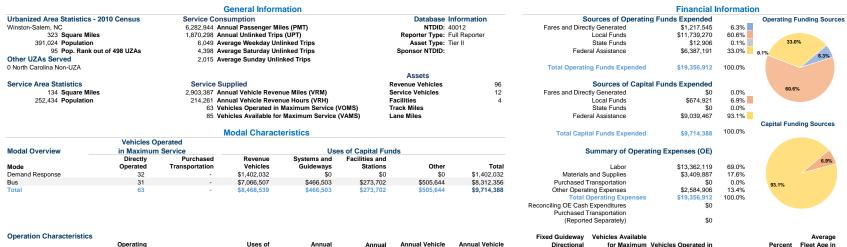
Ms. Donna Woodson Winston Salem, Nc 27101-1534 (336) 727-2648



Operation Characteristics								Fixed Guideway	Vehicles Available			Average
	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	Vehicles Operated in	Percent	Fleet Age in
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles	Yearsa
Demand Response	\$4,229,199	\$389,495	\$1,402,032	1,205,082	154,804	945,179	62,142	0.0	40	32	25.0%	4.0
Bus	\$15,127,713	\$766,452	\$8,312,356	5,077,862	1,715,494	1,958,208	152,119	0.0	45	31	45.2%	10.4
Total	\$19.356.912	\$1,155,947	\$9.714.388	6.282.944	1.870.298	2.903.387	214.261	0.0	85	63	25.9%	

Performance Measures Service Efficiency Service Effectiveness

	Operating Expenses per	Operating Expenses per		Operating Expenses per	Operating Expenses per	Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$4.47	\$68.06	Demand Response	\$3.51	\$27.32	0.2	2.5
Bus	\$7.73	\$99.45	Bus	\$2.98	\$8.82	0.9	11.3
Total	\$6.67	\$90.34	Total	\$3.08	\$10.35	0.6	8.7



Notes:

aDemand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data

## **Performance Measure Targets - 2022**

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 100%

Equipment - Trucks and other Rubber Tire Vehicles - 80% Facility - Administrative / Maintenance Facilities - 100%

Facility - Passenger / Parking Facilities - 100%

Rolling Stock - BU - Bus - 18%

Rolling Stock - CU - Cutaway - 0%