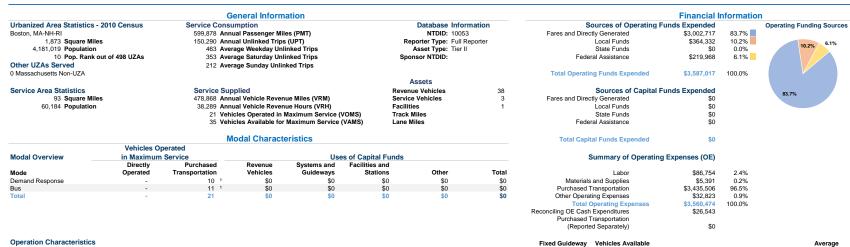
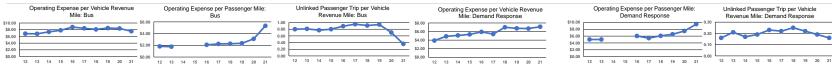
Ms. Felicia Webb 2021 Annual Agency Profile P.O. Box 780 (978) 283-1886 Gloucester, Ma 01930-2054



	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum \	/ehicles Operated in	Percent	Fleet Age in
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles	Years ^a
Demand Response	\$830,972 1	\$21,373 1	\$0	87,568	19,062	116,735	9,646	0.0	15	10 1	50.0%	4.8
Bus	\$2,729,502 1	\$45,452 1	\$0	512,310	131,228	362,133	28,643	0.0	20	11 1	81.8%	9.6
Total	\$3,560,474	\$66,825	\$0	599,878	150,290	478,868	38,289	0.0	35	21	40.0%	

Performance Measures Service Efficiency Service Effectiveness

	Operating Expenses per	Operating Expenses per		Operating Expenses per	Operating Expenses per	Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$7.12	\$86.15	Demand Response	\$9.49	\$43.59	0.2	2.0
Bus	\$7.54	\$95.29	Bus	\$5.33	\$20.80	0.4	4.6
Total	\$7.44	\$92.99	Total	\$5.94	\$23.69	0.3	3.9



Notes:

aDemand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data

*This agency has a purchased transportation relationship in which they buy service from Cape Ann Transportation Operating Company (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.

This agency has a purchased transportation relationship in which they buy service from Cape Ann Transportation Operating Company (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode MB/PT.

Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 100% Facility - Administrative / Maintenance Facilities - 0% Rolling Stock - BU - Bus - 40%

Rolling Stock - CU - Cutaway - 0%