#### Malheur Council on Aging and Community Services 2021 Annual Agency Profile

842 Se 1St Ave Ontario, Or 97914-2904



# **Performance Measure Targets - 2022**

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 8%

Equipment - Trucks and other Rubber Tire Vehicles - 45%

Facility - Administrative / Maintenance Facilities - 2%

Facility - Passenger / Parking Facilities - 0%

Rolling Stock - AB - Articulated Bus - 20%

Rolling Stock - AO - Automobile - 50%

Rolling Stock - BR - Over-the-road Bus - 78%

Rolling Stock - BU - Bus - 25%

Rolling Stock - CU - Cutaway - 38%

Rolling Stock - MV - Minivan - 34%

Rolling Stock - OR - Other - 100%

Rolling Stock - SV - Sports Utility Vehicle - 31%

Rolling Stock - VN - Van - 40%

#### **Operation Characteristics**

#### Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual U	nlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Commuter Bus	1	-	\$90,618	\$9,003	\$174,817	583	27,661	1,000
Demand Response	10	-	\$441,284	\$42,850	\$51,503	6,876	120,923	6,745
Bus	1	-	\$161,436	\$12,995	\$126,392	10,161	30,080	2,835
Total	12	-	\$693,338	\$64,848	\$352,712	17,620	178,664	10,580

#### **Performance Measures**

### Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Commuter Bus	\$3.28	\$90.62
Demand Response	\$3.65	\$65.42
Bus	\$5.37	\$56.94
Total	\$3.88	\$65.53

## **Service Effectiveness**

Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Commuter Bus	\$155.43	0.0	0.6
Demand Response	\$64.18	0.1	1.0
Bus	\$15.89	0.3	3.6
Total	\$39.35	0.1	1.7



