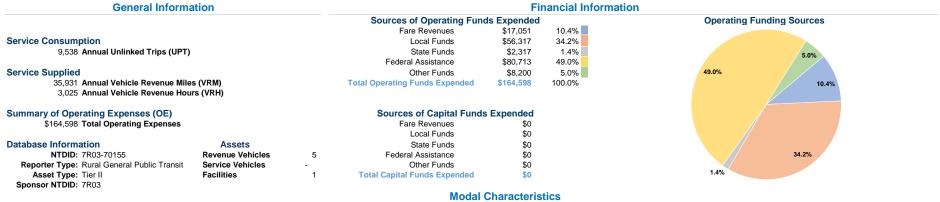
City of West Plains 2020 Annual Agency Profile

1910 Holiday Ln West Plains, Mo 65775-8000



Operation Characteristics

Vehicles Operated at Maximum Service

Directly Purchased Fare Operating Mode Operated Transportation Expenses Revenues \$164,598 Demand Response \$17,051 \$164,598 \$17,051 Total

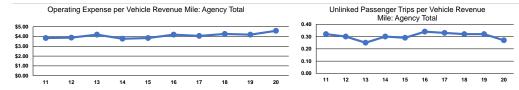
Uses of Capital Annual Vehicle Annual Vehicle Funds Annual Unlinked Trips Revenue Miles Revenue Hours \$0 9,538 35,931 \$0 9,538 35,931

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$4.58	\$54.41
Total	\$4.58	\$54.41

	Service Effectiveness		
Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$17.26	0.3	3.2
Total	\$17.26	0.3	3.2



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 60%

Equipment - Trucks and other Rubber Tire Vehicles - 50% Facility - Administrative / Maintenance Facilities - 25%

Facility - Passenger / Parking Facilities - 0%

Rolling Stock - AO - Automobile - 45%

Rolling Stock - BU - Bus - 45%

Rolling Stock - CU - Cutaway - 45%

Rolling Stock - MV - Minivan - 45%

Rolling Stock - VN - Van - 45%

3,025

3,025