818 Highway 62 65 N # 412N P.O. Box 190 Harrison, Ar 72601-2151



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 50%

Equipment - Trucks and other Rubber Tire Vehicles - 50%

Facility - Administrative / Maintenance Facilities - 25%

Facility - Passenger / Parking Facilities - 25%

Rolling Stock - AO - Automobile - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - MV - Minivan - 20%

Rolling Stock - VN - Van - 20%

Operation Characteristics

Vehicles Operated

at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds A	nnual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	61	-	\$1,582,216	\$78,320	\$61,863	83,264	520,213	63,904
Bus	3	-	\$158,969	\$2,798	\$0	8,084	93,241	9,348
Total	64	_	\$1,741,185	\$81.118	\$61.863	91.348	613.454	73.252

Performance Measures

Operating Expense per Vehicle Revenue Mile: Agency Total

Demand Response

Mode

Bus Total

\$3.00 \$2.50 \$2.00 \$1.50 \$1.00 \$0.50 \$0.00

Service Efficiency

 Operating Expenses per Vehicle Revenue Mile
 Operating Expenses per Vehicle Revenue Hour

 \$3.04
 \$24.76

 \$1.70
 \$17.01

 \$2.84
 \$23.77

Unlinked Passenger Trips per Vehicle Revenue Mile: Agency Total										
0.25										
0.20				-					_	
0.15								_		>
0.10										
0.05	_	→								
0.00										
	11	12	13	14	15	16	17	18	10	20

Service Effectiveness

Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$19.00	0.2	1.3
Bus	\$19.66	0.1	0.9
Total	\$19.06	0.1	1.2