Key Opportunities 2020 Annual Agency Profile

Service Effectiveness

400 Hillsdale St Hillsdale, Mi 49242-1068



Operation Characteristics

Vehicles Operated at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual Un	linked i rips	Revenue Miles	Revenue Hours
Demand Response	8	-	\$136,674	\$744	\$50,199	1,605	44,468	2,273
Total	8	-	\$136,674	\$744	\$50,199	1,605	44,468	2,273

Performance Measures

Service Efficiency

			Operating Expenses				
	Operating Expenses per	Operating Expenses per		per Unlinked	Unlinked Trips per	Unlinked Trips per	
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour	
Demand Response	\$3.07	\$60.13	Demand Response	\$85.16	0.0	0.7	
Total	\$3.07	\$60.13	Total	\$85.16	0.0	0.7	



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 62%

Equipment - Trucks and other Rubber Tire Vehicles - 44%

Facility - Administrative / Maintenance Facilities - 3%

Facility - Passenger / Parking Facilities - 3%

Rolling Stock - AO - Automobile - 10% Rolling Stock - BU - Bus - 13%

Rolling Stock - CU - Cutaway - 6%

Rolling Stock - FB - Ferryboat - 40%

Rolling Stock - MV - Minivan - 19%

Rolling Stock - SB - School Bus - 15% Rolling Stock - SV - Sports Utility Vehicle - 10%

Rolling Stock - VN - Van - 20%