Alma-Dial-A-Ride 2020 Annual Agency Profile

Service Effectiveness

Unlinked Trips per

0.3

0.3

Passenger Trip Vehicle Revenue Mile

Unlinked Trips per

3.2

3.2

Vehicle Revenue Hour

Operating Expenses per Unlinked

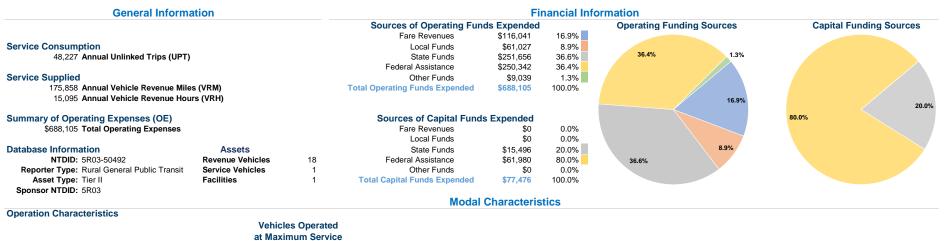
\$14.27

\$14.27

Mode Demand Response

Total

525 E Superior Street P.O. Box 278 Alma, Mi 48801-1943



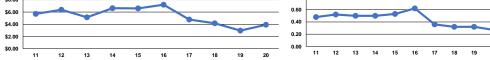
Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	13	· -	\$688,105	\$116,041	\$77,476 48,227	175,858	15,095
Total	13		\$688,105	\$116,041	\$77,476 48,227	175,858	15,095

Performance Measures

Service Efficiency

Operating Expenses per	Operating Expenses per Vehicle Revenue Hour	
Vehicle Revenue Mile		
\$3.91	\$45.58	
\$3.91	\$45.58	
	Vehicle Revenue Mile \$3.91	





Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 62%

Equipment - Trucks and other Rubber Tire Vehicles - 44%

Facility - Administrative / Maintenance Facilities - 3%

Facility - Passenger / Parking Facilities - 3%

Rolling Stock - AO - Automobile - 10%

Rolling Stock - BU - Bus - 13%

Rolling Stock - CU - Cutaway - 6%

Rolling Stock - FB - Ferryboat - 40%

Rolling Stock - MV - Minivan - 19%

Rolling Stock - SB - School Bus - 15%

Rolling Stock - SV - Sports Utility Vehicle - 10%

Rolling Stock - VN - Van - 20%