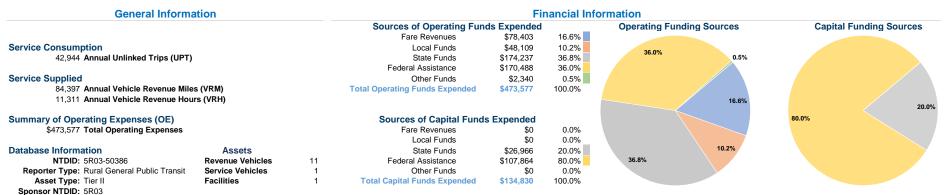
616 Shelden Ave Ste 102 P.O. Box 606 Houghton, Mi 49931-1841



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 62%

Equipment - Trucks and other Rubber Tire Vehicles - 44%

Facility - Administrative / Maintenance Facilities - 3%

Facility - Passenger / Parking Facilities - 3%

Rolling Stock - AO - Automobile - 10%

Rolling Stock - BU - Bus - 13%

Rolling Stock - CU - Cutaway - 6%

Rolling Stock - FB - Ferryboat - 40%

Rolling Stock - MV - Minivan - 19%

Rolling Stock - SB - School Bus - 15%

Rolling Stock - SV - Sports Utility Vehicle - 10%

Rolling Stock - VN - Van - 20%

Operation Characteristics

Vehicles Operated

at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual I	Jnlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	8	-	\$315,321	\$24,369	\$134,830	11,834	63,268	9,450
Bus	2	-	\$158,256	\$54,034	\$0	31,110	21,129	1,861
Total	10	_	\$473.577	\$78,403	\$134.830	42,944	84.397	11.311

Modal Characteristics

Performance Measures

\$7.00 \$6.00 \$5.00 \$4.00 \$3.00 \$2.00 \$1.00 \$0.00 Operating Expense per Vehicle Revenue Mile: Agency Total

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Service Efficiency

 Mode
 Operating Expenses per Vehicle Revenue Mile
 Operating Expenses per Vehicle Revenue Mile
 Vehicle Revenue Hour

 Demand Response
 \$4.98
 \$33.37

 Bus
 \$7.49
 \$85.04

 Total
 \$5.61
 \$41.87

U	nlinke	d Pas		r Trips			Reve	nue	
			Mile:	Agend	y Tota	al			
				_	-0-				
							-	1	
_									7

Service Effectiveness

Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$26.65	0.2	1.3
Bus	\$5.09	1.5	16.7
Total	\$11.03	0.5	3.8