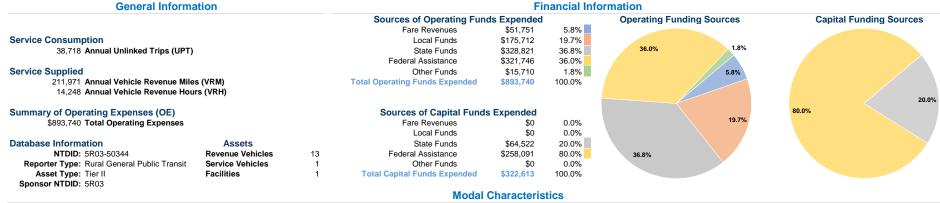
806 W Houghton Ave Ofc West Branch, Mi 48661-1277



Operation Characteristics

Vehicles Operated at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual Unlink	ed Trips	Revenue Miles	Revenue Hours
Demand Response	13	-	\$893,740	\$51,751	\$322,613	38,718	211,971	14,248
Total	13	-	\$893,740	\$51,751	\$322,613	38,718	211,971	14,248

Performance Measures

Service Efficiency

	Service Eff	Service Effectiveness				
				Operating Expenses		
	Operating Expenses per	Operating Expenses per		per Unlinked	Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$4.22	\$62.73	Demand Response	\$23.08	0.2	2.7
Total	\$4.22	\$62.73	Total	\$23.08	0.2	2.7



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 62%

Equipment - Trucks and other Rubber Tire Vehicles - 44%

Facility - Administrative / Maintenance Facilities - 3%

Facility - Passenger / Parking Facilities - 3% Rolling Stock - AO - Automobile - 10%

Rolling Stock - BU - Bus - 13%

Rolling Stock - CU - Cutaway - 6%

Rolling Stock - FB - Ferryboat - 40%

Rolling Stock - MV - Minivan - 19%

Rolling Stock - SB - School Bus - 15%

Rolling Stock - SV - Sports Utility Vehicle - 10%

Rolling Stock - VN - Van - 20%