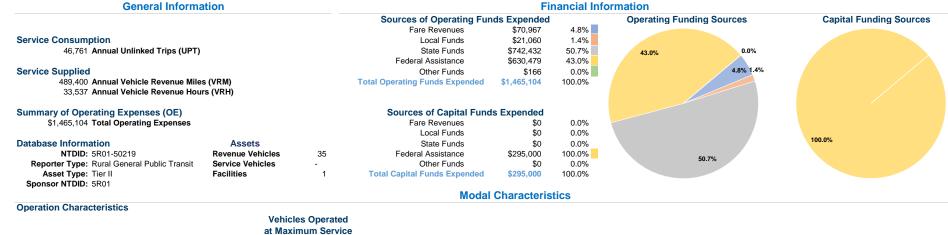
City of Ottawa 2020 Annual Agency Profile

301 W Madison St Ottawa, II 61350-2820



Directly Purchased Operating Fare Mode Operated Transportation Expenses Revenues \$1,465,104 Demand Response 18 \$70,967 18 \$1,465,104 \$70,967 Total

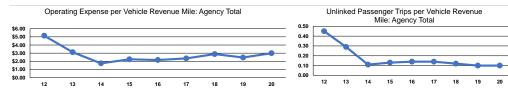
Uses of Capital Funds	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
\$295,000	46,761	489,400	33,537
\$295.000	46.761	489.400	33.537

Performance Measures

Service Efficiency

Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour	
\$2.99	\$43.69	
\$2.99	\$43.69	
	Vehicle Revenue Mile \$2.99	

	Service Effectiveness		
Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$31.33	0.1	1.4
Total	\$31.33	0.1	1.4



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 32%

Equipment - Trucks and other Rubber Tire Vehicles - 27% Facility - Administrative / Maintenance Facilities - 8%

Facility - Passenger / Parking Facilities - 16%

Rolling Stock - AB - Articulated Bus - 53%

Rolling Stock - AO - Automobile - 83%

Rolling Stock - BU - Bus - 18%

Rolling Stock - CU - Cutaway - 27%

Rolling Stock - FB - Ferryboat - 0%

Rolling Stock - MV - Minivan - 67%

Rolling Stock - VN - Van - 45%