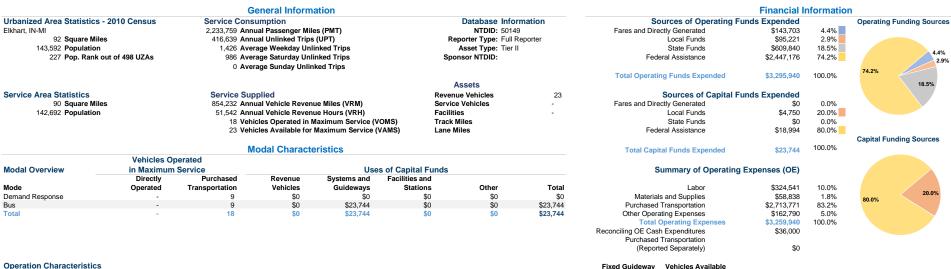
County-City Building, Room 1120

2020 Annual Agency Profile Mr. James Turnwald 574-287-1829



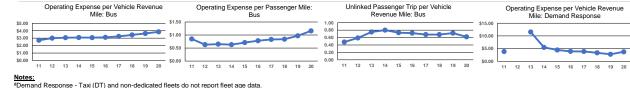
Operation Characteristics

South Bend, In 46601-1830

	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional		Vehicles Operated in	Percent Av	
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles Ag	ge in Years
Demand Response	\$858,016	\$20,032	\$0	157,645	28,844	230,290	15,089	0.0	10	9	11.1%	2.6
Bus	\$2,401,924	\$66,388	\$23,744	2,076,114	387,795	623,942	36,453	0.0	13	9	44.4%	4.1
Total	\$3,259,940	\$86,420	\$23,744	2,233,759	416,639	854,232	51,542	0.0	23	18	21.7%	

Performance Measures	Service	Efficiency			Service Effectiveness			
	Operating Expenses per	Operating Expenses per		Operating Expenses per Passenger	Operating Expenses per	Unlinked Trips pe		
84 - 4 -	Mahilala Bassassa Mila	Waltista Bassassa Hassa	Marile.	B411 -	Hallada d Bassanaa Tala	Makiala Daviania Mil		

	Operating Expenses per	Operating Expenses per		Operating Expenses per Passenger	Operating Expenses per	Unlinked Trips per	Unlinked Trips per		
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour		
Demand Response	\$3.73	\$56.86	Demand Response	\$5.44	\$29.75	0.1	1.9		
Bus	\$3.85	\$65.89	Bus	\$1.16	\$6.19	0.6	10.6		
Total	\$3.82	\$63.25	Total	\$1.46	\$7.82	0.5	8.1		





Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Rolling Stock - MV - Minivan - 40%

Rolling Stock - BU - Bus - 0%