Service Effectiveness

Unlinked Trips per

0.1

0.1

Passenger Trip Vehicle Revenue Mile

Unlinked Trips per

1.3

1.3

Vehicle Revenue Hour

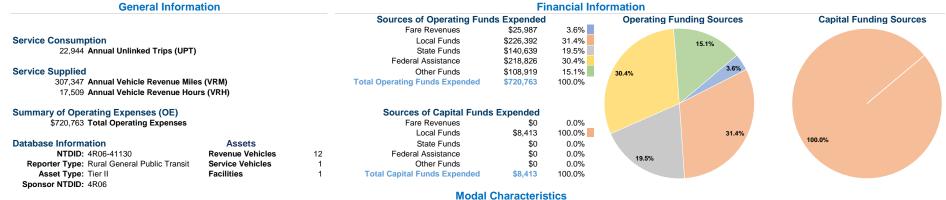
Operating Expenses per Unlinked

\$31.41

\$31.41

175 Linville St P.O. Box 34

Newland, Nc 28657-8094



Mode Demand Response

Total

## **Operation Characteristics**

# **Vehicles Operated**

# at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual Unlinke	d Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	12	• -	\$720,763	\$25,987	\$8,413	22,944	307,347	17,509
Total	12	-	\$720,763	\$25,987	\$8,413	22,944	307,347	17,509

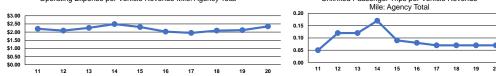
#### **Performance Measures**

Operating Expense per Vehicle Revenue Mile: Agency Total

#### Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$2.35	\$41.17
Total	\$2.35	\$41.17

Unlinked Passenger Trips per Vehicle Revenue



## **Performance Measure Targets - 2021**

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20%

Facility - Administrative / Maintenance Facilities - 20% Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - FB - Ferryboat - 20%

Rolling Stock - MV - Minivan - 20% Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%