Service Effectiveness

Unlinked Trips per

0.1

0.5

0.2

Vehicle Revenue Mile

Unlinked Trips per

2.1

6.5

2.7

Vehicle Revenue Hour

Operating Expenses per Unlinked

Mode Demand Response

Bus

Total

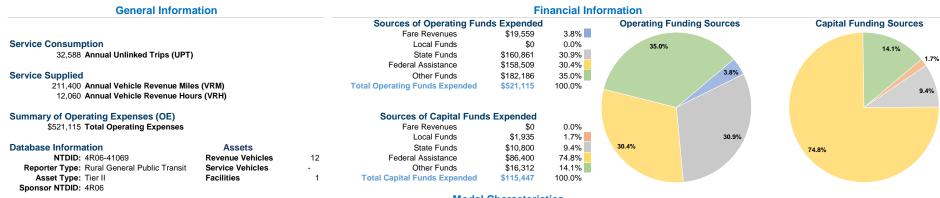
Passenger Trip

\$20.37

\$7.25

\$15.99

75 Peachtree St Ste 112 Murphy, Nc 28906-2948



Modal Characteristics

Operation Characteristics

Vehicles Operated at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle Revenue Hours	
Mode	Operated	Transportation	Expenses	Revenues	Funds Annua	Unlinked Trips	Revenue Miles		
Demand Response	6	-	\$442,197	\$15,546	\$115,357	21,708	190,935	10,377	
Bus	1	-	\$78,918	\$4,013	\$90	10,880	20,465	1,683	
Total	7	_	\$521.115	\$19.559	\$115.447	32.588	211.400	12.060	

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$2.32	\$42.61
Bus	\$3.86	\$46.89
Total	\$2.47	\$43.21

	Operating Expense per Vehicle Revenue Mile: Agency Total										Unlinked Passenger Trips per Vehicle Revenue												
												Mile: Agency Total											
\$3.00											0.20												
\$2.50										_	0.15								-	-	_		
\$2.00				_											-	-	-			_			
\$1.50											0.10	_				_							
\$1.00											0.05												
\$0.50	•	-									0.05												
											0.00		_										
\$0.00	11	12	13	14	15	16	17	18	10	20	3.00	11	12	13	14	15	16	17	18	19	20		

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 20%

Equipment - Automobiles - 20

Equipment - Trucks and other Rubber Tire Vehicles - 20% Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - CU - Cutaway - 20% Rolling Stock - FB - Ferryboat - 20%

Rolling Stock - MV - Minivan - 20%

Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%