Service Effectiveness

Unlinked Trips per

0.1

0.1

Vehicle Revenue Mile

Unlinked Trips per

4.8

1.6

Vehicle Revenue Hour

Operating Expenses

Mode

Bus

Total

Demand Response

per Unlinked

\$24.30

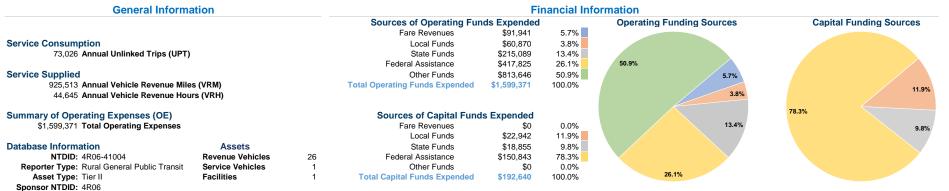
\$9.28

\$21.90

Passenger Trip

P.O. Box 1032 Pittsboro, Nc 27312-5761

12 East St



## **Modal Characteristics**

## **Operation Characteristics**

# **Vehicles Operated**

at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual I	Jnlinked Trips	Revenue Miles	Revenue Hours
Demand Response	21	-	\$1,491,231	\$90,999	\$192,640	61,371	841,034	42,204
Bus	2	-	\$108,140	\$942	\$0	11,655	84,479	2,441
Total	23	-	\$1,599,371	\$91,941	\$192,640	73,026	925,513	44,645

#### **Performance Measures**

# Service Efficiency

Operating Expenses per Operating Expenses per Mode Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$1.77 \$35.33 \$1.28 \$44.30 Bus Total \$1.73 \$35.82

Operating Expense per Vehicle Revenue Mile: Agency Total								Unlinked Passenger Trips per Vehicle Revenue Mile: Agency Total												
~	_	_	_	_	<b>—</b>	-	-	_		0.10 0.08 0.06 0.04 0.02	•		<b>√</b>	_	~	<u></u>	•	•	_	<del>-</del>
11	12	13	14	15	16	17	18	19	20	0.02	11	12	13	14	15	16	17	18	19	20

# **Performance Measure Targets - 2021**

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20%

Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - FB - Ferryboat - 20%

Rolling Stock - MV - Minivan - 20% Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%