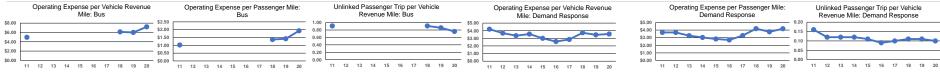


Performance Measures Service Efficiency Service Effectiveness Operating Expenses per Operating Expenses per Operating Expenses per Passenger Operating Expenses per Unlinked Trips per Unlinked Trips per Vehicle Revenue Mile Mode Vehicle Revenue Hour Mode Unlinked Passenger Trip Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$3.57 \$45.10 Demand Response \$4.17 \$34.90 0.1 \$94.32 \$1.93 Bus \$7.21 \$9.45 0.8 Bus Total \$5.56 \$71.48 Total \$2.29 \$12.02 0.5



Notes:

aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 33%

Equipment - Trucks and other Rubber Tire Vehicles - 56% Facility - Administrative / Maintenance Facilities - 50%

Rolling Stock - BU - Bus - 29% Rolling Stock - CU - Cutaway - 9% Rolling Stock - VN - Van - 0%

1.3

10.0

5.9