39 Marrett Road Lexington, Ma 02420-3801

2020 Annual Agency Profile Ms. Susan Barrett (781) 698-4821

Mode

Total

Bus

Service Effectiveness

Unlinked Trips per

0.4

0.4

Vehicle Revenue Mile

Unlinked Trips per

6.7

6.7

Vehicle Revenue Hour

Operating Expenses

per Unlinked

\$11.46

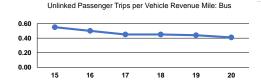
\$11.46

Passenger Trip



**Performance Measures** 

Operating Expenses per Operating Expenses per Mode Vehicle Revenue Mile Vehicle Revenue Hour Bus \$76.84 Total Operating Expense per Vehicle Revenue Mile: Bus



Service Efficiency

\$5.00

\$4.00 \$3.00

\$2.00

\$1.00 \$0.00

<sup>a</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

## **Performance Measure Targets - 2021**

Performance Measure - Asset Type - Target % not in State of Good Repair