2020 Annual Agency Profile Mr. Michael Lambert Brockton, Ma 02302-4608 (508) 638-5930

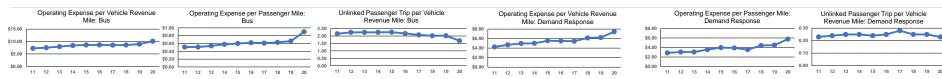
Service Effectiveness

## **General Information Financial Information Urbanized Area Statistics - 2010 Census** Service Consumption **Database Information** Sources of Operating Funds Expended **Operating Funding Sources** Boston, MA-NH-RI 14.092.237 Annual Passenger Miles (PMT) NTDID: 10004 Fares and Directly Generated \$3,112,733 19.2% 2,118,785 Annual Unlinked Trips (UPT) 19.3% 1,873 Square Miles Reporter Type: Full Reporter Local Funds \$3,123,573 4,181,019 Population 7,424 Average Weekday Unlinked Trips 47.7% Asset Type: Tier II State Funds \$7,724,705 10 Pop. Rank out of 498 UZAs 3,175 Average Saturday Unlinked Trips Sponsor NTDID: Federal Assistance \$2,225,864 13.8% 1,337 Average Sunday Unlinked Trips \$16,186,875 19.2% **Total Operating Funds Expended** 100.0% Assets **Service Area Statistics** Service Supplied **Revenue Vehicles** 110 Sources of Capital Funds Expended 86 Square Miles 1,730,190 Annual Vehicle Revenue Miles (VRM) Service Vehicles 11 Fares and Directly Generated \$0 0.0% 254,648 Population 156,809 Annual Vehicle Revenue Hours (VRH) \$0 Facilities Local Funds 0.0% 80 Vehicles Operated in Maximum Service (VOMS) Track Miles \$322,393 20.0% State Funds 104 Vehicles Available for Maximum Service (VAMS) Lane Miles Federal Assistance \$1,289,569 80.0% **Capital Funding Sources** 100.0% **Modal Characteristics Total Capital Funds Expended** \$1,611,962 Vehicles Operated **Uses of Capital Funds Modal Overview** in Maximum Service Summary of Operating Expenses (OE) Systems and Facilities and Directly Purchased Revenue Mode Operated Transportation Vehicles Guideways Stations Other Total \$993,389 6.2% \$43,440 \$48,120 Materials and Supplies \$747,090 4.6% Demand Response \$4,680 \$0 \$173,510 \$1,563,842 \$12,722,697 Bus 42 \$1,390,332 \$0 \$0 Purchased Transportation 79.1% \$43,440 \$1,611,962 Other Operating Expenses \$1,612,941 10.0% Total \$173,510 \$1,395,012 **Total Operating Expenses** \$16,076,117 100.0% Reconciling OE Cash Expenditures \$110,758 Purchased Transportation (Reported Separately) \$0 Operation Characteristics Fixed Guideway Vehicles Available

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	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	Vehicles Operated in	Percent Av	erage Fleet
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles Ag	je in Years <sup>a</sup>
Demand Response	\$4,071,869	\$917,284	\$48,120	706,366	128,321	546,365	59,648	0.0	56	38	47.4%	5.1
Bus	\$12,004,248	\$1,945,139	\$1,563,842	13,385,871	1,990,464	1,183,825	97,161	0.0	48	42	14.3%	6.8
Total	\$16,076,117	\$2,862,423	\$1,611,962	14 092 237	2 118 785	1.730.190	156 809	0.0	104	80	23.1%	

Performance Measures Service Efficiency

	Operating Expenses per	Operating Expenses per		Operating Expenses per Passenger	Operating Expenses per	Unlinked Trips per	Unlinked Trips per		
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour		
Demand Response	\$7.45	\$68.26	Demand Response	\$5.76	\$31.73	0.2	2.2		
Bus	\$10.14	\$123.55	Bus	\$0.90	\$6.03	1.7	20.5		
Total	\$9.29	\$102.52	Total	\$1.14	\$7.59	1.2	13.5		



## Notes:

<sup>a</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

## Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 35%

Equipment - Trucks and other Rubber Tire Vehicles - 40% Facility - Administrative / Maintenance Facilities - 0%

Facility - Passenger / Parking Facilities - 0%

Rolling Stock - BU - Bus - 16% Rolling Stock - CU - Cutaway - 30%

Rolling Stock - VN - Van - 20%