Helping Hands Agency, Inc.

2016 Annual Agency Profile

| General | Information |
|---------|-------------|
|---------|-------------|

Service Consumption

24,109 Annual Unlinked Trips (UPT)

Service Supplied

236,241 Annual Vehicle Revenue Miles (VRM) 10,934 Annual Vehicle Revenue Hours (VRH)

Summary of Operating Expenses (OE)

\$668,044 Total Operating Expenses

Database Information

NTDID: 9R01-91016 **Reporter Type:** Rural General Public Transit

Sources of Operating Funds Expended Fare Revenues \$12,073 Local Funds \$156,547 State Funds \$0 Federal Assistance \$499,424 Other Funds \$0 **Total Operating Funds Expended** \$668,044

Sources of Capital Funds Expended

| Fare Revenues | \$0 |
|------------------------------|-----|
| Local Funds | \$0 |
| State Funds | \$0 |
| Federal Assistance | \$0 |
| Other Funds | \$0 |
| Total Capital Funds Expended | \$0 |

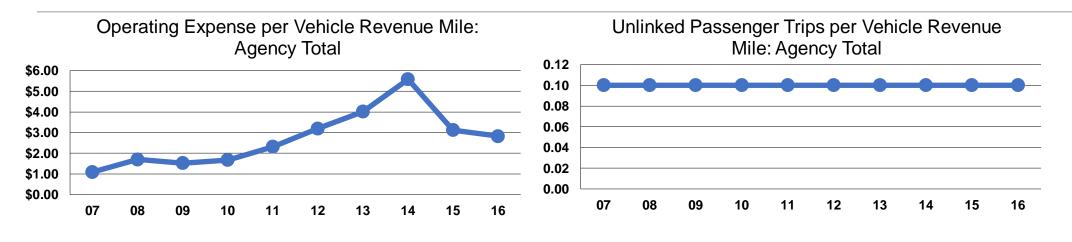
Modal Characteristics

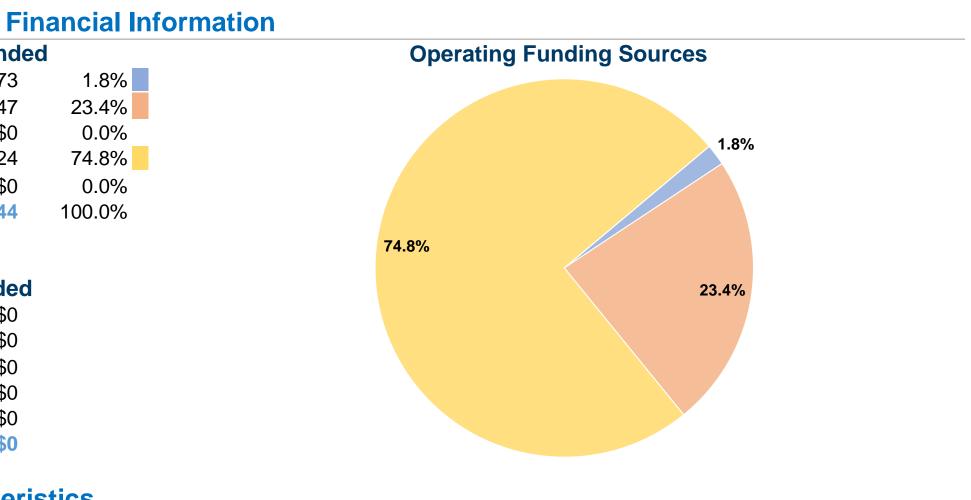
| Operation Characteristics | | | | | | | | |
|----------------------------------|----------|----------------|-----------|----------|-----------------|-----------------|----------------------|----------------------|
| | | s Operated | | | | | | |
| | at Maxim | num Service | | | | | | |
| | Directly | Purchased | Operating | Fare | Uses of Capital | Annual Unlinked | Annual Vehicle | Annual Vehicle |
| Mode | Operated | Transportation | Expenses | Revenues | Funds | Trips | Revenue Miles | Revenue Hours |
| Bus | 5 | - | \$668,044 | \$12,073 | \$0 | 24,109 | 236,241 | 10,934 |
| Total | 5 | | \$668,044 | \$12,073 | \$0 | 24,109 | 236,241 | 10,934 |

Performance Measures

Service Efficiency

| Mode | Operating Expenses per Vehicle Revenue Mile | Operating Expenses per Vehicle Revenue Hour |
|-------|--|--|
| Bus | \$2.83 | \$61.10 |
| Total | \$2.83 | \$61.10 |





| | Service Effectiveness | | |
|-------|------------------------------------|---------------------------------------|---------------------------------------|
| | Operating Expenses per Unlinked | Unlinked Trips per Vehicle Revenue | Unlinked Trips per Vehicle Revenue |
| Mode | Passenger Trip | Mile | Hour |
| Bus | \$27.71 | 0.1 | 2.2 |
| Total | \$27.71 | 0.1 | 2.2 |