



Coordinating Council on Access and Mobility (CCAM)

Summary of Recent Activities: Q3 FY2016 – Q2 FY2019

Updated Quarterly

Department of Agriculture (USDA)

| Activity | Description | Date | Primary Topic |
|--------------------------|--|----------------|-------------------------------------|
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar with the USDA Food and Nutrition Service (FNS) entitled <i>Rides to Meals, Part 2: Strategies to Connect Youth with Summer Food Service Programs</i> , which followed up on NCMM and FNS's 2015 webinar entitled <i>Rides to Meals: Strategies & Resources to Support Connections between Summer Food Service Programs and Transportation</i> . FNA also has a <i>Summer Meals Toolkit</i> that includes resources related to transportation challenges and partnerships with DOT. Click here to access the Part 1 webinar, here to access the Part 2 webinar, and here to access the toolkit. | April 2016 | Youth Transportation |
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar with the USDA Target Center entitled <i>Removing Barriers: Creating Inclusive Transportation Options to Facilitate Access to Community Services</i> . Click here to access the webinar. | December 2017 | Mobility Management |
| Stakeholder Engagement | The USDA, the FTA, and the National Rural Transit Assistance Program (RTAP) jointly hosted a workshop titled <i>Opioids Misuse: Increasing Access to Transportation in Rural Communities</i> . The workshop targeted federal, state, and local officials focused on addressing the opioid crisis in rural West Virginia. Click here to access the webinar. | September 2018 | Rural Transportation |
| Conference | The National Center for Mobility Management (NCMM) hosted a meeting for Health Care Access Design Challenge Grantees, and representatives from USDA Rural Development attended to provide their perspective. Click here to access information about the grant program. | October 2018 | Nonemergency Medical Transportation |
| Interagency Coordination | The USDA Food and Nutrition Service (FNS) and the FTA coordinated to update the FNS's website to include up-to-date information on DOT grant funding for Summer Meals programs and federal matching. | November 2018 | Youth Transportation |



Department of Education (ED)

| Activity | Description | Date | Primary Topic |
|----------------|--|----------------|----------------------|
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar with ED technical assistance centers entitled <i>Inclusive Transportation and Mobility Options to Support Youth & Young Adults Transition to Success</i> . Click here to access the webinar. | September 2016 | Youth Transportation |

Department of Health and Human Services (HHS)

| Activity | Description | Date | Primary Topic |
|----------------------------------|--|---------------|-------------------------------------|
| Interagency Collaboration | Staff from the Administration for Community Living (ACL) collaborated with the FTA on the FTA's FY2016 Rides to Wellness notice of funding opportunity to add an evaluation criteria as to whether applicants involved consumer representatives from the target groups as part of the coalition responding to the grant. | May 2016 | Nonemergency Medical Transportation |
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar with the HHS Office of Faith Based and Neighborhood Partnerships entitled <i>Partnerships with Faith-based & Community Organizations to Support Inclusive Coordinated Transportation & Mobility Management</i> . Click here to access the webinar. | October 2016 | Mobility Management |
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar with Administration for Community Living (ACL) technical assistance centers entitled <i>Moving from Transportation Towards Mobility Management: Disparities, Data and Action</i> . Click here to access the webinar. | December 2016 | Mobility Management |
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar with a Health Resources and Services Administration (HRSA) technical assistance center entitled <i>Addressing Access to Care, Social Determinants of Health, and Health Care Costs through Patient-Centered Transportation Solutions</i> . Click here to access the webinar. | January 2017 | Nonemergency Medical Transportation |
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar with Administration for Community Living (ACL) technical assistance centers entitled <i>Facilitating Transportation Access to CDSME and Falls Prevention Programs through Participation in Mobility Management Networks</i> . Click here to access the webinar. | January 2017 | Mobility Management |



| Activity | Description | Date | Primary Topic |
|---------------------------------|--|---------------|-------------------------------------|
| Interagency Meeting | The FTA represented the CCAM at the Federal Interagency Health Equity Team (FIHET) meeting and provided a brief presentation on CCAM objectives and progress. | March 2017 | Transportation Coordination |
| Technical Assistance | The Health Resources and Services Administration (HRSA), FTA, and Health Outreach Partners (HOP) collaborated to create <i>Transportation and Health Access: A Quality Improvement Toolkit</i> . The toolkit provides a continuous quality improvement process to reduce missed appointments due to transportation barriers. Click here to access the toolkit. | April 2017 | Nonemergency Medical Transportation |
| Interagency Coordination | HHS participation in the CCAM was expanded to include the Administration for Children and Families (ACF) and the Administration on Disabilities (AOD). | April 2017 | Council Operations |
| Webinar | The Health Resources and Services Administration (HRSA) hosted a webinar on transportation and health access titled <i>Learn How to Use a Continuous Quality Improvement Process to Reduce Missed Appointments Due to Transportation Barriers</i> . The webinar featured Health Outreach Partners (HOP) and the Veterans Health Administration (VHA). Click here to access the webinar. | June 2017 | Nonemergency Medical Transportation |
| Stakeholder Engagement | The FTA disseminated a request for feedback on HHS's <i>Strategic Plan FY 2018 - 2022</i> and a request for stakeholder input on the strategic direction of the Center for Medicare and Medicaid Innovation (CMMI). Click here to access the strategic plan. | October 2017 | Transportation Coordination |
| Federal Guidance | To maximize flexibility and improve transportation coordination, the Administration for Community Living (ACL) published new guidance that clarifies that Older Americans Act (OAA) Title IIIB Supportive Services grantees may use their funds to match specific FTA programs. Click here to access the guidance. | January 2018 | Cost Sharing |
| Webinar | Health Outreach Partners (HOP), a technical assistance center funded by the Health Resources and Services Administration (HRSA), hosted a three-part Transportation Webinar Series on innovative efforts to overcome transportation barriers to health care. Each webinar focused on a specific topic related to transportation. The topics were presented by panelists with expertise in the subject matter. One of the featured panelists was an FTA Rides to Wellness grantee. Click here to access the webinar series. | February 2018 | Nonemergency Medical Transportation |
| Research | The Centers for Medicare and Medicaid Services (CMS) reviewed and provided feedback on the Transit Cooperative Research Program's (TCRP) research report for Project B-44, <i>Impact of the Trend Toward Separate Statewide Medicaid Transportation Brokerages on Human Services Transportation Coordination</i> . Click here to access the report. | February 2018 | Nonemergency Medical Transportation |



| Activity | Description | Date | Primary Topic |
|----------------------------|--|----------------|-------------------------------------|
| Webinar | The Substance Abuse and Mental Health Services Administration (SAMHSA) hosted a webinar titled <i>Getting There from Here: Innovative strategies for addressing transportation needs of people with behavioral health conditions</i> . The webinar featured presentations from two of the FTA's Rides to Wellness grantees and the National Center for Mobility Management (NCMM). Click here to access the webinar. | April 2018 | Nonemergency Medical Transportation |
| Funding Opportunity | The Administration for Community Living (ACL) partnered with the Community Transportation Association of America (CTAA), the National Association of Area Agencies on Aging (N4A), and the Institute for Community Inclusion of the University of Massachusetts-Boston to offer Inclusive Transportation Planning Grants for local inclusive transportation planning projects. The projects are expected to adopt inclusive strategies that fit their communities and build upon learning from previous projects. Click here to access information about the grant program. | May 2018 | Coordinated Planning |
| Interagency Meeting | The Centers for Disease Control and Prevention (CDC) engaged the National Rural Transit Assistance Program (RTAP) to better understand the connection between health and transit. The CDC manages a nutrition and obesity program that targets rural counties with the highest rates of obesity and poverty. CDC staff reached out to RTAP because they want to become more familiar with transit and identify opportunities to enhance access to better food, social engagement, and physical activities through transit. National RTAP briefed the CDC on tools for assessing the status of transit in counties nationally and shared strategies for engaging in the local transit planning processes. | June 2018 | Mobility Management |
| Conference | The Administration for Community Living (ACL) invited FTA staff to participate in the 2018 National Title VI Training and Technical Assistance Conference in Washington, DC, where the FTA discussed the Tribal Transit program. There were 22 attendees at the FTA session, which received positive feedback. | September 2018 | Tribal Transportation |
| Conference | The National Center for Mobility Management (NCMM) hosted a meeting for Health Care Access Design Challenge Grantees, and representatives from the Substance Abuse and Mental Health Services Administration (SAMHSA) and the Administration for Community Living (ACL) attended to provide their perspective. Click here to access information about the grant program. | October 2018 | Nonemergency Medical Transportation |



| Activity | Description | Date | Primary Topic |
|----------------------------------|---|---------------|-------------------------------------|
| Stakeholder Engagement | The Administration for Children and Families (ACF) hosted a webinar for Tribal Temporary Assistance for Needy Families (TANF) and Native Employment Works (NEW) grantees titled <i>Overcoming Transportation Barriers: Partnering with TANF and NEW Agencies to Develop Transportation Assistance Strategies</i> . The National Rural Transit Assistance Program (RTAP) presented during the webinar on access challenges in rural and tribal healthcare. Click here to access the webinar. | December 2018 | Rural Transportation |
| Interagency Collaboration | FTA and the Administration for Community Living (ACL) staff participated in a conference call to discuss ways to collaborate on a Transit Cooperative Research Program (TCRP) research proposal and further ways to collaborate to reduce transportation barriers, including via the CCAM. | December 2018 | Transportation Coordination |
| Conference | The Centers for Disease Control and Prevention (CDC) hosted a two-day convening on health-related social needs for state public health and Medicaid leaders, health insurance plans, healthcare providers, philanthropies, federal partners, and community integrators advancing access to health and human services. An FTA representative participated in a panel on transportation and highlighted the former Rides to Wellness program. | March 2019 | Nonemergency Medical Transportation |
| Interagency Meeting | The Administration for Community Living (ACL) regularly participates in the quarterly meetings of the National Aging and Disability Transportation Center (NADTC), an FTA technical assistance center. | Ongoing | Transportation Coordination |

Department of the Interior (DOI)

| Activity | Description | Date | Primary Topic |
|---------------------------------|--|------------|--------------------|
| Interagency Coordination | DOI participation in the CCAM was expanded to include the Office of the Secretary. A representative from DOI participated in CCAM Work Groups. | March 2017 | Council Operations |



Department of Justice (DOJ)

| Activity | Description | Date | Primary Topic |
|---------------------------------|---|---------------|----------------------|
| Interagency Coordination | DOJ participation in the CCAM was expanded to include the Civil Rights Division. A representative from the Civil Rights Division participated in CCAM Work Groups. | March 2017 | Council Operations |
| Conference | The FTA and the DOJ coordinated to have the National Aging and Disability Technical Assistance Center (NADTC) participate in the DOJ's Rural and Tribal Elder Justice Summit in Des Moines in November 2018. Click here to access information about the summit. | November 2018 | Rural Transportation |

Department of Labor (DOL)

| Activity | Description | Date | Primary Topic |
|----------------------------|--|---------------|---------------------|
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar with the Office of Disability Employment Policy (ODEP) entitled <i>Facilitating Employment Success Through Innovative Mobility Options</i> . Click here to access the webinar. | November 2016 | Mobility Management |
| Interagency Meeting | The Office of Disability Employment Policy (ODEP) hosted an interagency meeting to discuss autonomous vehicle policies and how they can impact people with disabilities. The meeting included representatives from DOL, DOJ, DOT, HHS, NCD, and the White House. | May 2018 | Mobility Management |

Department of Transportation (DOT)

| Activity | Description | Date | Primary Topic |
|----------------|--|---------------|-----------------------------|
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar entitled <i>Senior Corps and Volunteer Transportation</i> . The webinar discussed how stakeholders can build the capacity of their community volunteers around mobility management to create reliable and safe transportation solutions for older adults and people with disabilities. Click here to access the webinar. | November 2016 | Older Adults Transportation |



| Activity | Description | Date | Primary Topic |
|----------------------------|---|---------------|-------------------------------------|
| Funding Opportunity | The FTA launched the Transit and Health Access Initiative to increase partnerships between health and transportation providers and demonstrate the financial benefit of such partnerships. The initiative includes a competitive pilot program (Section 3006(b)) that helps finance innovative projects for the transportation disadvantaged to improve the coordination of nonemergency medical transportation (NEMT) and other transportation services. Click here to access information about the initiative. | December 2016 | Nonemergency Medical Transportation |
| Funding Opportunity | The National Aging and Disability Transportation Center (NADTC) awarded a variety of Health Care Access Design Challenge 2017 community grants to help communities assess their transportation needs, develop solutions, and implement new transportation models and innovations that increase the availability of accessible transportation services for older adults and people with disabilities. Grantees can use their NADTC funds to identify solutions to improve the effectiveness of Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities grants. Click here to access information about the grant program. | January 2017 | Coordinated Planning |
| Webinar | The FTA and the National Center for Mobility Management (NCMM) jointly hosted a webinar titled <i>Public Transit Agency Update and Input Session on the Coordinating Council on Access and Mobility</i> . The webinar updated the transit industry on the progress of the CCAM and gathered industry input on transportation coordination to further inform the development of the CCAM Strategic Framework. Click here to access the webinar. | January 2017 | Transportation Coordination |
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar titled <i>Safe Harbor Regulation and NEMT</i> . The webinar discussed updated rules from HHS that affect nonemergency medical transportation. Click here to access the webinar. | February 2017 | Nonemergency Medical Transportation |
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar titled <i>Inclusive Planning and Shared-Use Mobility: Ensuring Diversity of Perspective in a Changing Transportation Environment</i> . The webinar gave a summary of shared-use mobility in the United States and discussed a pilot program between an assisted living facility for older adults and Lyft. Click here to access the webinar. | February 2017 | Mobility Management |
| Webinar | The FTA and the National Center for Mobility Management (NCMM) jointly hosted a webinar titled <i>State DOT Update and Input Session on the Coordinating Council on Access and Mobility</i> . The webinar updated state departments of transportation on the progress of the CCAM and gathered input on transportation coordination to further inform the development of the CCAM Strategic Framework. Click here to access the webinar. | February 2017 | Transportation Coordination |



| Activity | Description | Date | Primary Topic |
|-----------------------------|---|----------------|-------------------------------------|
| Technical Assistance | The National Aging and Disability Transportation Center (NADTC) published a blog post titled <i>Section 5307, 5310, and 5311: Using Non-DOT Federal Funds for Local Match</i> . FTA updated its program fact sheets for Sections 5307, 5310, and 5311 to include a link to this guidance. Click here to access the blog post and click here to access the 5311 fact sheet. | March 2017 | Cost Sharing |
| Interagency Meeting | The FTA met with the Federal Emergency Management Agency (FEMA) to discuss points of collaboration between the CCAM and the Interagency Coordinating Council on Emergency Preparedness and Individuals with Disabilities (ICC). | April 2017 | Transportation Coordination |
| Webinar | The FTA and the National Center for Mobility Management (NCMM) hosted a webinar titled <i>Coordinating Council on Access and Mobility: Community Perspectives Webinar</i> . Participants heard from three communities about regulatory, financing, and administrative barriers they face related to coordination and vehicle sharing at the state and local level. The FTA provided a brief update on the CCAM, and Q&A followed the community presentations. Click here to access the webinar. | June 2017 | Vehicle Sharing |
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar with the Maine Primary Health Care Association entitled <i>Innovative Mobility Options to Support Patient Access to Federally Qualified Health Centers (FQHC)</i> . Click here to access the webinar. | June 2017 | Nonemergency Medical Transportation |
| Federal Guidance | The FTA updated Charter Rule guidance to eliminate confusion and misunderstanding regarding the Charter Rule, which allows FTA funding recipients to share vehicles with funding recipients of other CCAM-relevant programs. Click here to access the guidance. | September 2017 | Vehicle Sharing |
| Technical Assistance | The National Center for Mobility Management (NCMM) and the Corporation for National and Community Service (CNCS) co-developed a guide to mobility management, <i>Mobility Management: Introduction, Implementation, Community Service and Seniors</i> . Click here to access the guide. | September 2017 | Mobility Management |
| Research | The Transit Cooperative Research Program (TCRP) completed its interim report for project B-45, <i>Transportation to Dialysis Centers: Health/Transportation Policy Intersection</i> . Click here to access the report. | October 2017 | Nonemergency Medical Transportation |
| Federal Guidance | The FTA hosted a discussion of the Charter Rule for the FTA's technical assistance centers and representatives from HHS. The discussion clarified issues surrounding the rule and prompted the program managers of the FTA Section 5307, 5310, and 5311 programs to add Charter Rule information to their program pages on the FTA website. | October 2017 | Vehicle Sharing |



| Activity | Description | Date | Primary Topic |
|---------------------------------|---|---------------|-------------------------------------|
| Funding Opportunity | The FTA released its FY2017 Report to Congress on the Pilot Program for Innovative Coordinated Access and Mobility (ICAM) Rides to Wellness Demonstration and Innovative Coordinated Access and Mobility Grants. Successful uses of the Rides to Wellness grants include projects by St. Louis, MO and Flint, MI. Click here to access the report, here learn more about St. Louis's project, and here to learn more about Flint's project. | December 2017 | Nonemergency Medical Transportation |
| Funding Opportunity | The National Center for Mobility Management (NCMM) awarded the Health Care Access Design Challenge Grants to assist communities in addressing health care access issues. The goals of the projects are to support communities in designing ready-to-launch health care transportation solutions that improve access in each of the four challenge areas; and disseminate results of the communities' work to facilitate the implementation of solutions in part or in whole by other communities. Click here to access information about the grant program. | January 2018 | Nonemergency Medical Transportation |
| Stakeholder Engagement | The FTA hosted a meeting with the Indiana Family and Social Services Administration (FSSA), the National Center for Mobility Management (NCMM), and FTA Regional Office staff to discuss opportunities for transportation coordination and local match. | March 2018 | Cost Sharing |
| Interagency Coordination | A representative from FTA served on the review panel for the Administration for Community Living's (ACL) Inclusive Transportation Planning Grants. Click here to access information about the grant program. | April 2018 | Coordinated Planning |
| Funding Opportunity | The National Aging and Disability Transportation Center (NADTC) created a new grant program, Getting Ready to Innovate, which awards funding to organizations that are developing transportation solutions that fill current gaps in service and meet identified needs. This grant opportunity is intended to support the development of program innovations designed to increase the availability and accessibility of community transportation services for people with disabilities and older adults. Grantee innovations must work towards the removal of barriers to transportation and the expansion of mobility options. Click here to access information about the grant program. | April 2018 | Mobility Management |
| Stakeholder Engagement | Staff from the FTA and the National Center for Mobility Management (NCMM) attended a meeting for a Maine regional mobility management network initiative. The state is poised to implement a statewide mobility management program, and the transit director will support a mobility manager with the state DOT. | May 2018 | Mobility Management |



| Activity | Description | Date | Primary Topic |
|------------------|---|----------------|-------------------------------------|
| Webinar | A representative from FTA presented information about the CCAM Transit and Health Access Initiative on the <i>Health Equity Through Federal Initiatives</i> webinar hosted by the National Hispanic Medicaid Association (NHMA). It was the first webinar of the NHMA College Health Scholars Program. Click here to access the webinar. | June 2018 | Nonemergency Medical Transportation |
| Training | The National Transit Institute (NTI) piloted the Advancing Mobility Management course. The course will teach participants how to lead change in an organization or community, articulate a mobility management vision, build connections among integration partners, and measure mobility management success and performance. The FTA invited HHS and VA representatives to attend this pilot. Click here to access information about the course. | September 2018 | Mobility Management |
| Federal Guidance | DOT issued clarifying guidance on the FTA's definition of disability. Click here to access the guidance. | September 2018 | Transportation Coordination |
| Webinar | The National Center for Mobility Management (NCMM) and the Shared-Use Mobility Center (SUMC) jointly hosted a webinar titled <i>Accessibility for All: Considerations for Including People with Disabilities in Shared Mobility Strategies</i> . During the webinar, panelists shared research and perspectives on inclusive shared-mobility strategies. Click here to access the webinar. | September 2018 | Mobility Management |
| Conference | The National Center for Mobility Management (NCMM) hosted a meeting for Health Care Access Design Challenge Grantees, and representatives from the HHS Substance Abuse and Mental Health Services Administration (SAMHA), HHS Administration for Community Living (ACL), and USDA Rural Development also attended to provide their perspective. Click here to access information about the grant program. | October 2018 | Nonemergency Medical Transportation |
| Research | The Transit Cooperative Research Program (TCRP) released its research report for Project B-44, <i>Handbook for Examining the Effects of NEMT Brokerages on Transportation Coordination</i> (Research Report 202), which provides background information about non-emergency medical transportation (NEMT) and describes the different models available to states for providing NEMT for Medicaid beneficiaries. Click here to access the report. | October 2018 | Nonemergency Medical Transportation |
| Webinar | The National Center for Mobility Management (NCMM) hosted a webinar titled <i>Autonomous Vehicles: Driving Employment for People with Disabilities</i> . DOL's Office of Disability Employment Policy (ODEP), the American Council on the Blind, and GM's Cruise Automation discussed their work towards inclusive mobility. Click here to access the webinar and here to access a summary report . | October 2018 | Mobility Management |



| Activity | Description | Date | Primary Topic |
|----------------------------------|--|-------------------------|-----------------------------|
| Work Group | The FTA held three Program Analysis Work Group meetings and discussed FTA programs that can fund transportation for targeted populations and FTA local match policies, and produced a list of FTA programs that may participate in local match cost sharing arrangements. | October - November 2018 | Cost Sharing |
| Conference | The FTA and the DOJ coordinated to have the National Aging and Disability Technical Assistance Center (NADTC) participate in the DOJ's Rural and Tribal Elder Justice Summit in Des Moines in November 2018. Click here to access information about the summit. | November 2018 | Rural Transportation |
| Federal Guidance | The FTA's Tribal Transit Program (TTP) webpage was updated to highlight the potential for TTP grantees to coordinate and assist in regularly providing meal delivery service for homebound individuals, if the delivery service does not conflict with providing public transportation service or reduce service to public transportation passengers. Click here to access the webpage. | November 2018 | Transportation Coordination |
| Interagency Collaboration | FTA and National Center for Mobility Management (NCMM) staff attended a Region 5 Prevention Collaborative Opioid Taskforce Meeting, and gave a presentation titled <i>Resources for Transportation and Mobility Management to Promote Prevention and Recovery</i> . Representatives from the Substance Abuse and Mental Health Services Administration (SAMHSA), HHS's Office of the Assistant Secretary of Health (OASH), and the USDA also attended. | December 2018 | Mobility Management |
| Stakeholder Engagement | FTA staff gave a presentation titled <i>Leveraging Coordination Resources to Develop a Mobility Management Network</i> at a Region 5 coordination meeting hosted by HHS. | December 2018 | Mobility Management |
| Stakeholder Engagement | The National Center for Mobility Management (NCMM) and the National Aging and Disability Technical Assistance Center (NADTC) gave a webinar presentation for HUD's Integrated Wellness in Supportive Housing (IWISH) grantees on transportation coordination and mobility management. | December 2018 | Mobility Management |
| Interagency Coordination | The National Center for Mobility Management (NCMM) coordinated with FTA, HHS, HUD, USDA, DOL, ACF, and DOJ partners to create a joint research proposal to the Transit Cooperative Research Program (TCRP) focusing on opioid prevention/treatment and transportation. | January 2019 | Mobility Management |
| Conference | The National Center for Mobility Management (NCMM) coordinated a panel at the Transportation Research Board's (TRB) 2019 Annual Meeting on innovative mobility strategies and considerations for individuals with disabilities. The DOL's Office of Disability Employment Policy (ODEP) participated as a panelist and contributed content on autonomous vehicles. | January 2019 | Mobility Management |



| Activity | Description | Date | Primary Topic |
|-------------------------|--|------------|-------------------------------------|
| Federal Guidance | The FTA updated its Section 5310 and Section 5311 program webpages to highlight the potential for Section 5310 and Section 5311 grantees to coordinate and assist in regularly providing meal delivery service for homebound individuals, if the delivery service does not conflict with providing public transportation service or reduce service to public transportation passengers. Click here to access the Section 5310 webpage. | March 2019 | Transportation Coordination |
| Federal Guidance | The FTA updated its Section 5310 program FAQ to clarify that in certain circumstances, vehicles and equipment funded through the Section 5310 program can be used to provide service to a drug rehabilitation treatment center. Click here to access the Section 5310 FAQ. | March 2019 | Nonemergency Medical Transportation |

Department of Veterans Affairs (VA)

| Activity | Description | Date | Primary Topic |
|----------------------------|---|----------------|-------------------------------------|
| Interagency Meeting | The Community Transportation Association of America (CTAA) hosted a meeting with the FTA and the Veterans Health Administration (VHA) Office of Rural Health Policy. The purpose of the meeting was to better coordinate interagency efforts to support rural communities. | March 2017 | Veterans Transportation |
| Webinar | The Health Resources and Services Administration (HRSA) hosted a webinar titled <i>Learn How to Use a Continuous Quality Improvement Process to Reduce Missed Appointments Due to Transportation Barriers</i> . The webinar featured Health Outreach Partners (HOP) and the Veterans Health Administration (VHA). Click here to access the webinar. | June 2017 | Nonemergency Medical Transportation |
| Training | The National Transit Institute (NTI) piloted the Advancing Mobility Management course. The course will teach participants how to lead change in an organization or community, articulate a mobility management vision, build connections among integration partners, and measure mobility management success and performance. FTA invited representatives from HHS and VA to attend this pilot. VA representatives also provided feedback on course development. Click here to access information about the course. | September 2018 | Mobility Management |



National Council on Disability (NCD)

| Activity | Description | Date | Primary Topic |
|---------------------------------|--|------------|--------------------|
| Interagency Coordination | NCD participation in the CCAM was expanded to include the Policy and Legal Team. A representative from the NCD participated in CCAM Work Groups. | March 2017 | Council Operations |

Social Security Administration (SSA)

| Activity | Description | Date | Primary Topic |
|---------------------------------|---|------------|--------------------|
| Interagency Coordination | SSA participation in the CCAM was expanded to include the Office of Retirement and Disability Policy. A representative from SSA participated in CCAM Work Groups. | March 2017 | Council Operations |

Broader Interagency Activities

| Activity | Description | Date | Primary Topic |
|---------------------------------|--|----------------------|-----------------------------|
| Interagency Coordination | Representatives from DOL, DOT, ED, HHS, USDA, and VA met twice in 2016 to draft a new strategic plan framework for the Council. The draft strategic framework outlines key goals and objectives to address FAST Act requirements and improve the accessibility, availability, and efficiency of transportation for targeted populations. The draft strategic framework will be submitted to the CCAM for their official review and approval. | July - December 2016 | Transportation Coordination |
| Stakeholder Engagement | The CCAM Policy Work Group invited a group of state, local, and industry stakeholders to participate in a focus group and discuss local and federal barriers to vehicle sharing. Representatives from DOT, HHS, USDA, and VA attended the Work Group meeting. | May 2017 | Vehicle Sharing |
| Interagency Work Groups | The FTA chartered three CCAM Work Groups to begin addressing FAST Act requirements. The Work Groups included participation from 10 CCAM agencies. The Cost Allocation Work Group addressed cost sharing barriers, the Policy Work Group addressed vehicle sharing barriers, and the Interagency Collaboration Work Group developed tools to enhance coordination across CCAM agencies. | February - June 2017 | Transportation Coordination |



| Activity | Description | Date | Primary Topic |
|-------------------------------|--|---------------|-------------------------------------|
| Conference | The FTA State Programs Meeting featured two panels on the CCAM and coordinated transportation. The first panel focused on federal support of local coordination and included representatives from HHS, DOL, and the VA. The second panel focused on local promising practices and included representatives of local transit agencies and state departments of transportation. | August 2017 | Transportation Coordination |
| Stakeholder Engagement | The FTA held 32 in-person focus groups and key informant interviews, three industry listening sessions, and three virtual focus groups in order to learn more about the current state of transportation services for targeted populations, identify transportation success stories, and identify barriers to transportation coordination. Representatives from DOL, DOT, HHS, and VA supported focus group participant identification. | April 2018 | Transportation Coordination |
| Interagency Meeting | AARP hosted a call to discuss their plans for a national mobility management inventory. Representatives from DOT, HHS, VA, and DOL attended the call. | July 2018 | Mobility Management |
| Interagency Meeting | HHS, HUD, and USDA hosted an interagency planning meeting to discuss transportation barriers to medical care for rural communities and older adults. A representative from FTA attended the meeting. | October 2018 | Nonemergency Medical Transportation |
| Interagency Meeting | The Federal Partners in Transition (FPT)--a workgroup with representatives from several federal agencies, including ED, HHS, DOL, and SSA--hosted a meeting to further interagency conversations around supporting youth, including youth with disabilities, in their transition from school to adulthood. An SSA representative presented, and an FTA representative also attended. | November 2018 | Youth Transportation |
| Interagency Meeting | The FTA convened a Federal Interagency Input Meeting to collect feedback from CCAM agencies on the scope of work for the National Center for Mobility Management (NCMM). Representatives from HHS, DOL, DE, USDA, DOT, and VA attended. The official five-year NCMM award was granted in January 2019. | November 2018 | Mobility Management |
| Interagency Meeting | The FTA hosted an interagency conference call on ways to improve rural access and transportation. Representatives from USDA, DOJ's Bureau of Justice Assistance, HHS's Centers for Disease Control and Prevention (CDC), and HHS's Administration for Children and Families participated. | March 2019 | Rural Transportation |

If you have any questions, please contact Danielle Nelson of the FTA at danielle.nelson@dot.gov.