FTA

FEDERAL TRANSIT ADMINISTRATION

Public Transportation Agency Safety Plan (PTASP) Technical Assistance Center (TAC) Overview

Office of System Safety (TSO-10)

Office of Transit Safety and Oversight

October 24, 2019

U.S. Department of Transportation

Federal Transit Administration

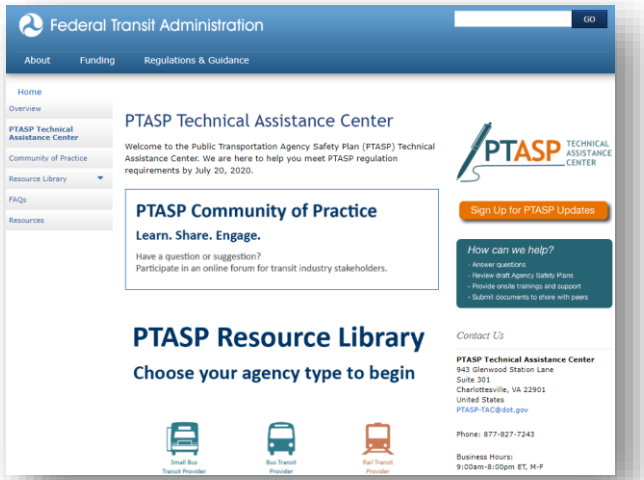
Webinar Overview

- PTASP TAC components:
  - Community of Practice
  - Resource Library
  - One-on-One Technical Assistance
  - Onsite Technical Assistance
- Community engagement and what to expect in the near future

Overview

- **Now open!**
  - TAC launched on October 14, 2019
- **PTASP TAC Goal:**
  - Provide comprehensive technical assistance to help the transit industry meet Public Transportation Agency Safety Plan (PTASP) regulation requirements at 49 C.F.R. Part 673
- **Who is it for?**
  - Bus and rail transit providers, large and small
  - State Departments of Transportation (DOTs)
  - State Safety Oversight Agencies (SSOAs)

www.transit.dot.gov/PTASP-TAC



PTASP TAC Components

Community of Practice

- Online discussion forums to ask questions, share ideas and documents, and engage with posts
- Quick sign-up process to post
- Optional alerts when others post

Resource Library

- Voluntary technical assistance materials organized by agency type
- Hosted on FTA's website
- Updated with new materials, based on industry needs

One-on-One Technical Assistance

- Agency Safety Plan (ASP) reviews
- Help desk to answer questions and schedule assistance
  - Staffed 9am-8pm ET, M-F, with a dedicated phone number, email and mailing address

Onsite Technical Assistance

- Onsite training
- Targeted onsite assistance
- Prioritized based on agency type, ASP development status, and identified needs

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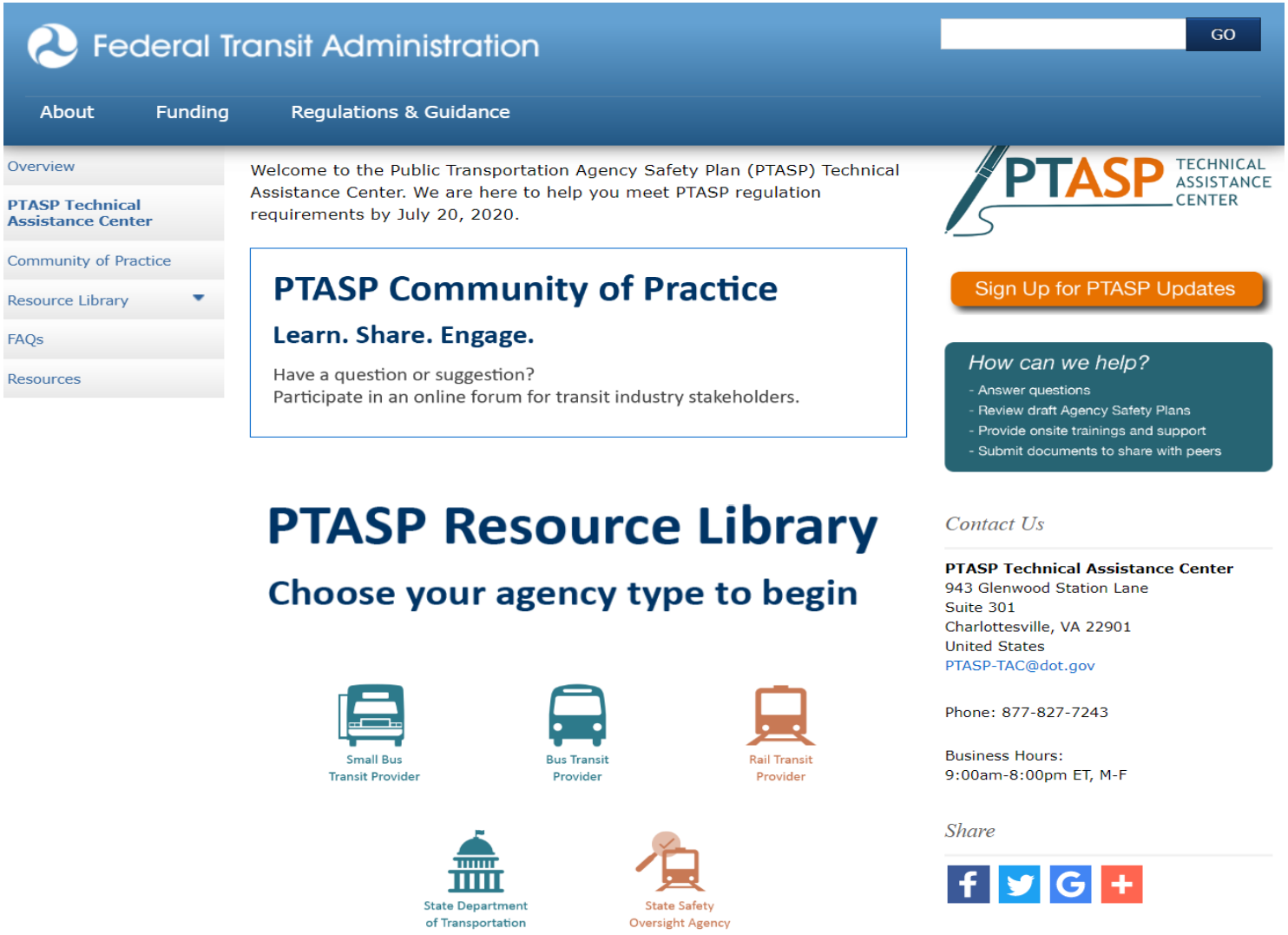


Community of Practice

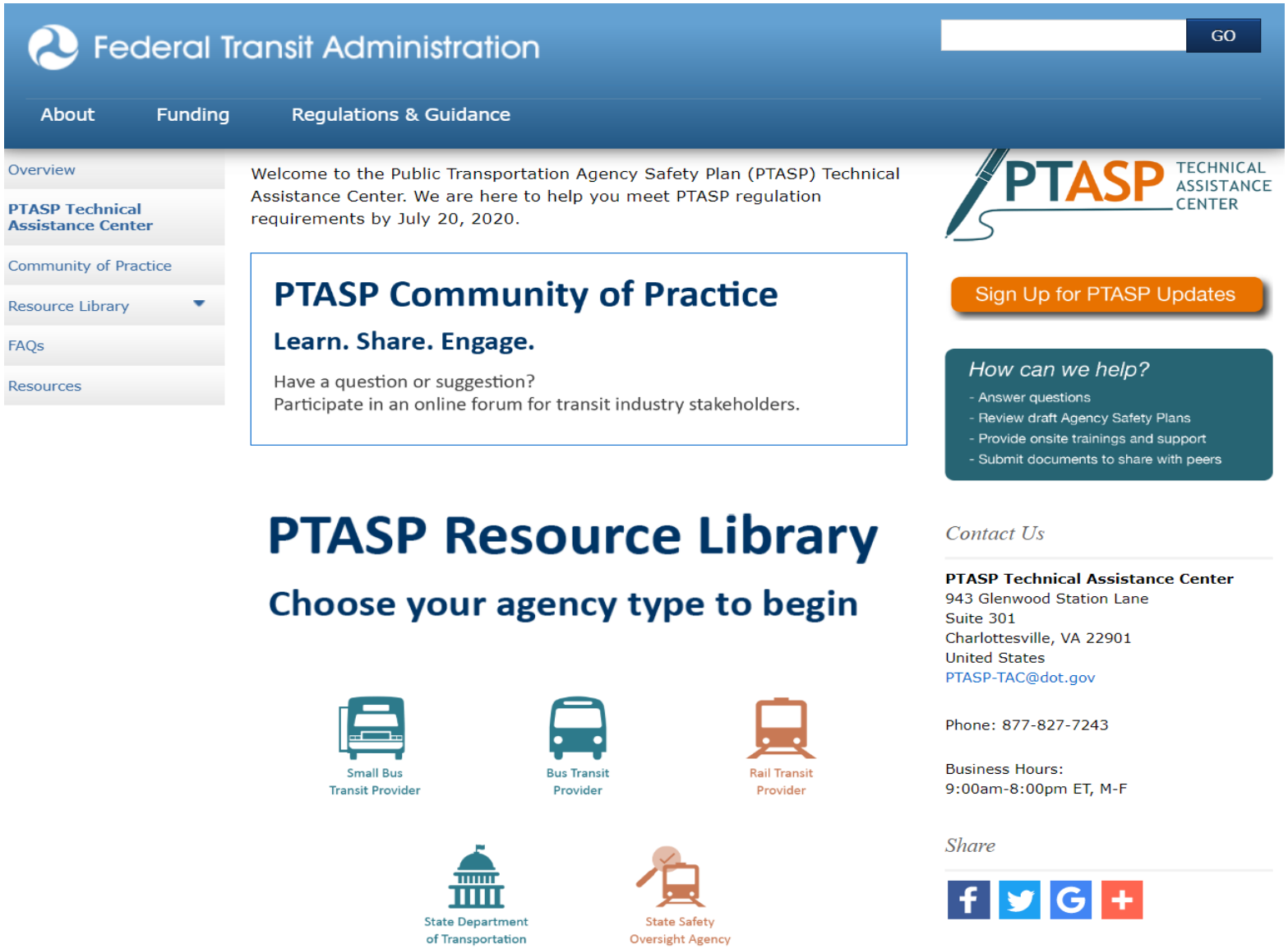
PTASP TECHNICAL ASSISTANCE CENTER

Peer-to-peer sharing

- Provides an opportunity to ask questions and request resources directly from agencies with similar characteristics or those facing similar issues/challenges.

How it works

- Post a question, comment, or idea, or offer or request a resource.
- Posts are moderated by FTA during business hours.
- Feel free to review "threads"– questions, comments, or ideas that others have posted.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PTASP Community of Practice
Learn. Share. Engage.
Have a question or suggestion?
Participate in an online forum for transit industry stakeholders.
PTASP TECHNICAL ASSISTANCE CENTER
Sign Up for PTASP Updates
How can we help?
- Answer questions
- Review draft Agency Safety Plans
- Provide onsite trainings and support
- Submit documents to share with peers
PTASP Resource Library
Choose your agency type to begin
Small Bus Transit Provider
Bus Transit Provider
Rail Transit Provider
State Department of Transportation
State Safety Oversight Agency
Contact Us
PTASP Technical Assistance Center
943 Glenwood Station Lane
Suite 301
Charlottesville, VA 22901
United States
PTASP-TAC@dot.gov
Phone: 877-827-7243
Business Hours:
9:00am-8:00pm ET, M-F
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PTASP Community of Practice
Welcome to the Public Transportation Agency Safety Plan (PTASP) Community of Practice.
Have a question? Have a suggestion? Share it with us. Come join the discussion.
Choose the forum that best matches your role.
PTASP Technical Assistance Forum
For transit industry stakeholders required to draft and certify an Agency Safety Plan and/or implement a Safety Management System.
State Safety Oversight PTASP Forum
For State Safety Oversight Agencies required to review, approve, oversee and enforce rail transit providers' Agency Safety Plans.
PTASP TECHNICAL ASSISTANCE CENTER
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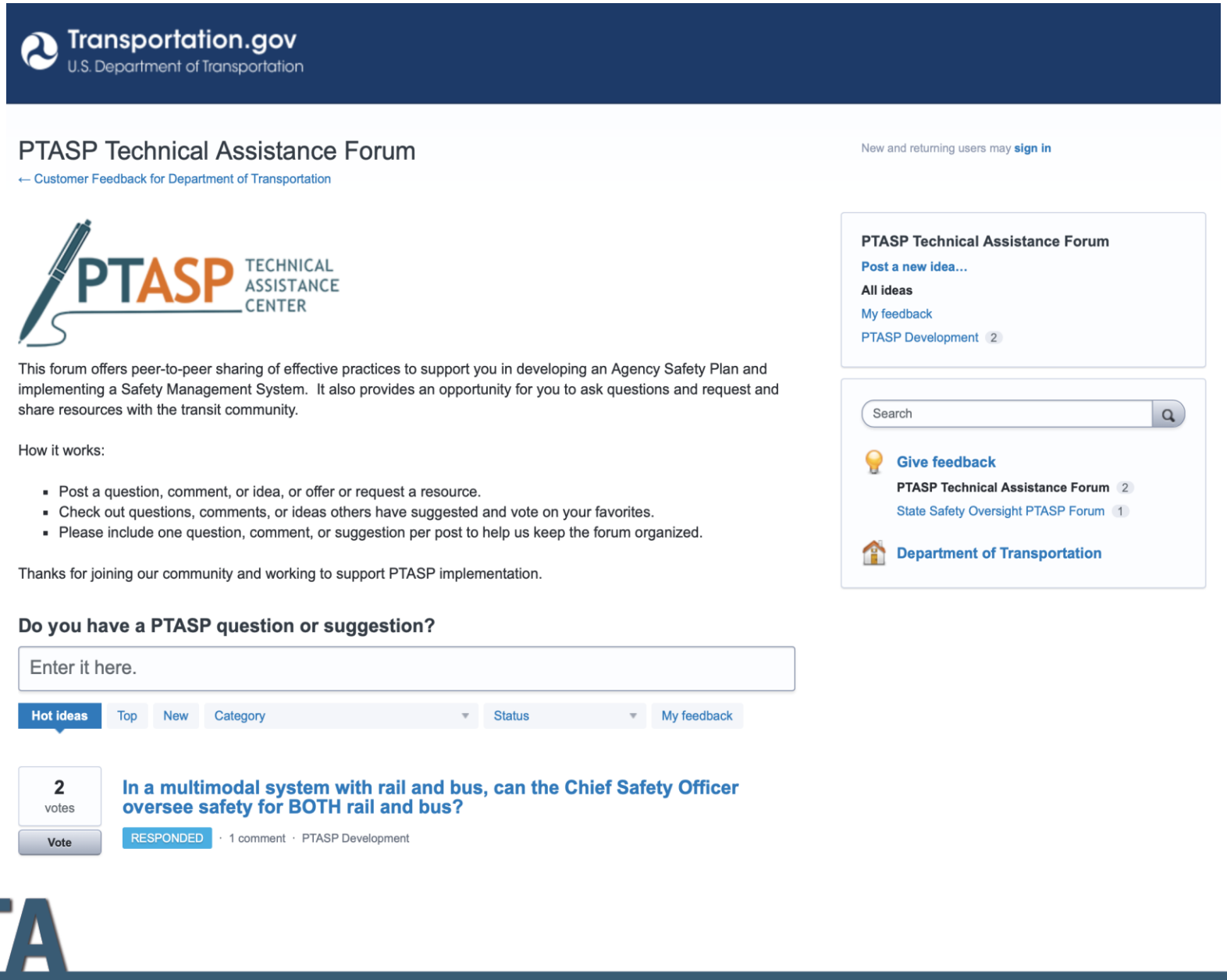
Transportation.gov
U.S. Department of Transportation
PTASP Technical Assistance Forum
← Customer Feedback for Department of Transportation
New and returning users may sign in
PTASP TECHNICAL ASSISTANCE CENTER
This forum offers peer-to-peer sharing of effective practices to support you in developing an Agency Safety Plan and implementing a Safety Management System. It also provides an opportunity for you to ask questions and request and share resources with the transit community.
How it works:
Post a question, comment, or idea, or offer or request a resource.
Check out questions, comments, or ideas others have suggested and vote on your favorites.
Please include one question, comment, or suggestion per post to help us keep the forum organized.
Thanks for joining our community and working to support PTASP implementation.
Do you have a PTASP question or suggestion?
Enter it here.
Hot ideas
Top
New
Category
Status
My feedback
2
votes
Vote
In a multimodal system with rail and bus, can the Chief Safety Officer oversee safety for BOTH rail and bus?
RESPONDED
· 1 comment · PTASP Development
PTASP Technical Assistance Forum
Post a new idea...
All ideas
My feedback
PTASP Development 2
Search
Give feedback
PTASP Technical Assistance Forum 2
State Safety Oversight PTASP Forum 1
Department of Transportation

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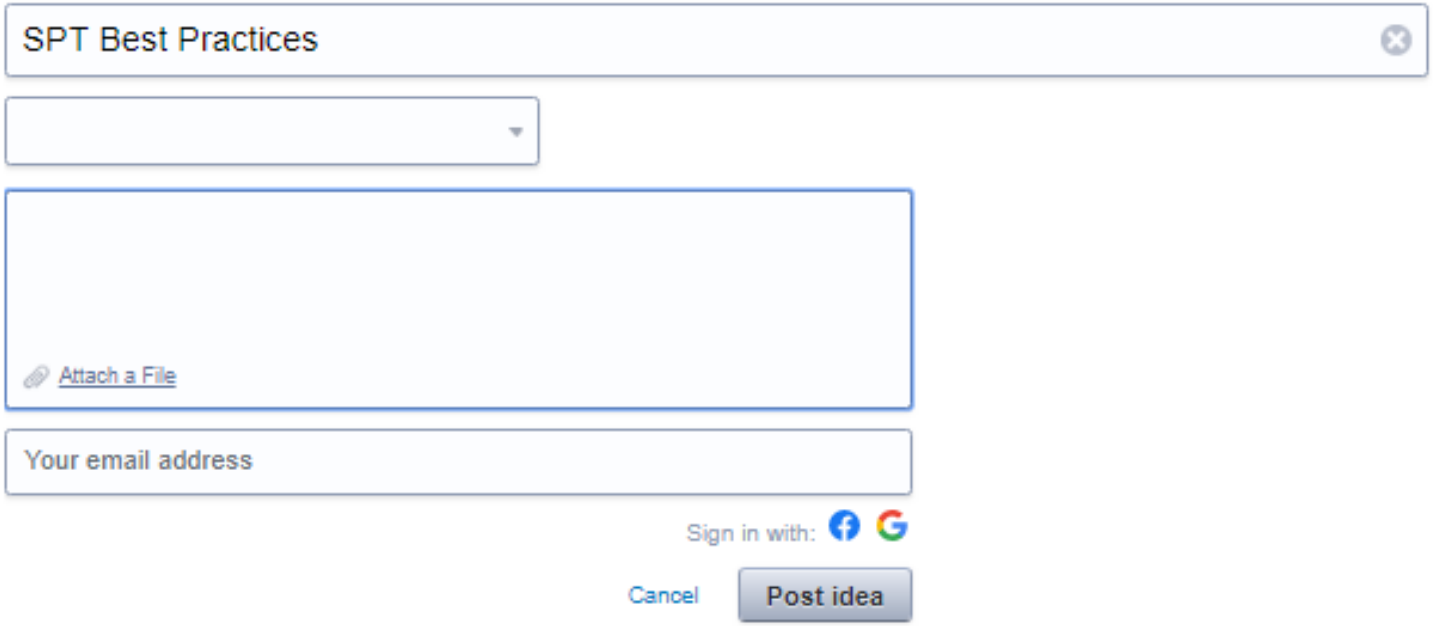
Thanks for joining our community and working to support PTASP implementation.

Do you have a PTASP question or suggestion?



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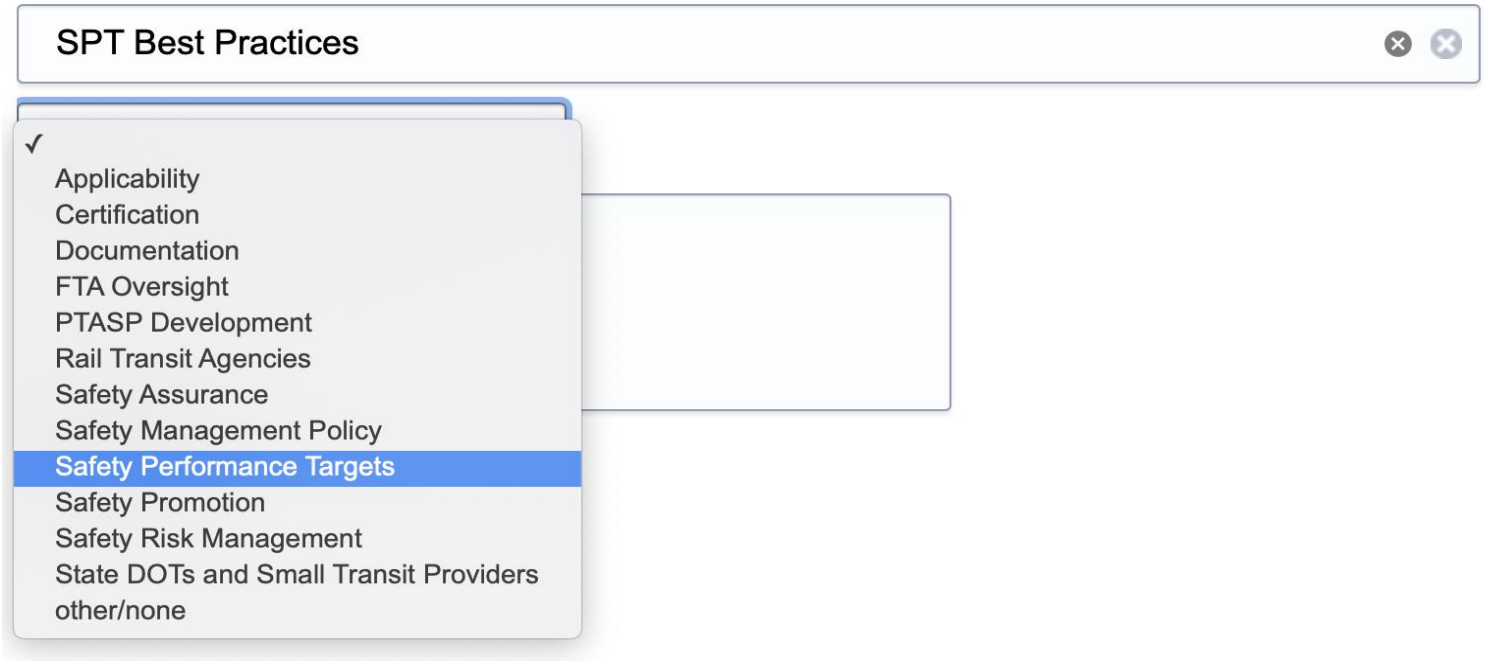

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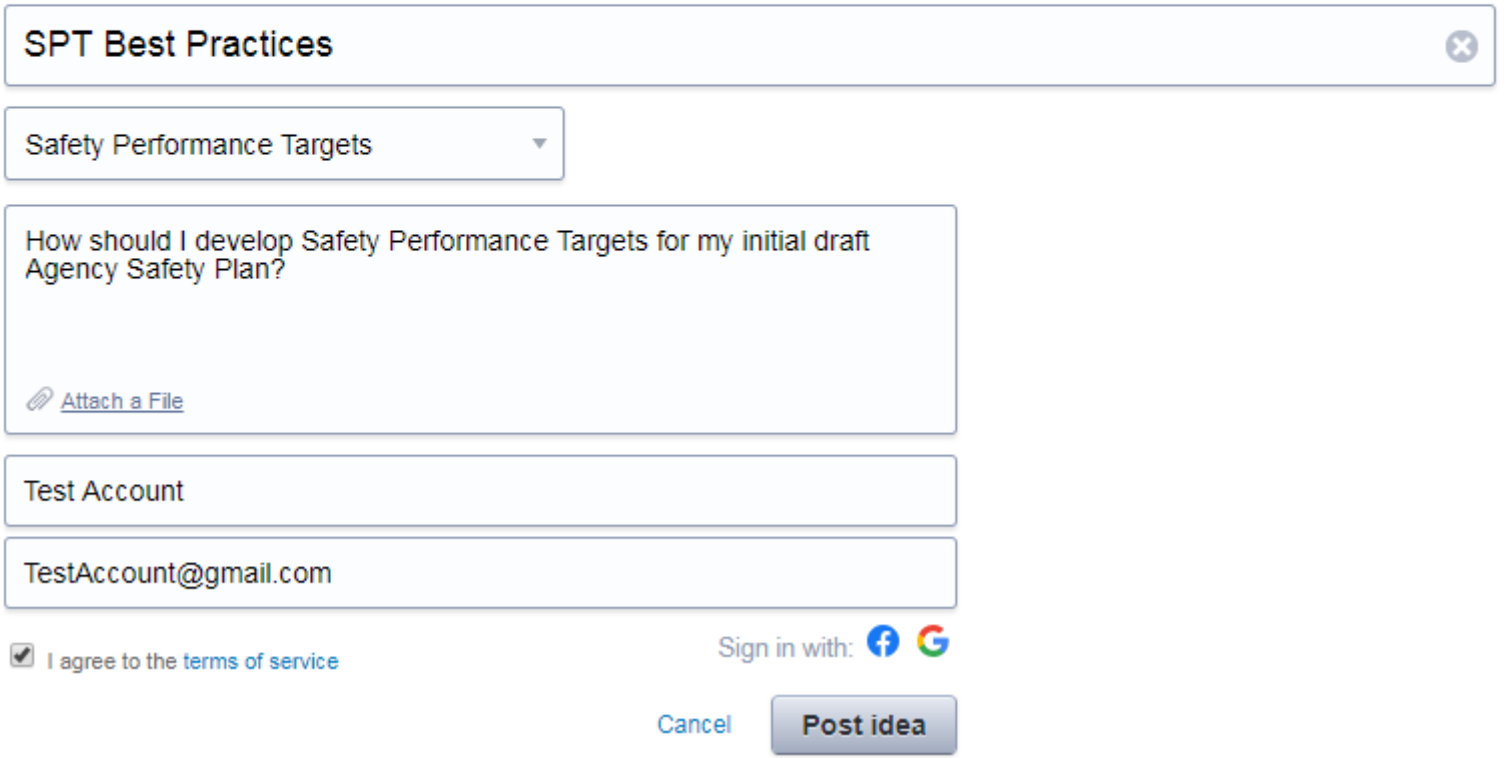
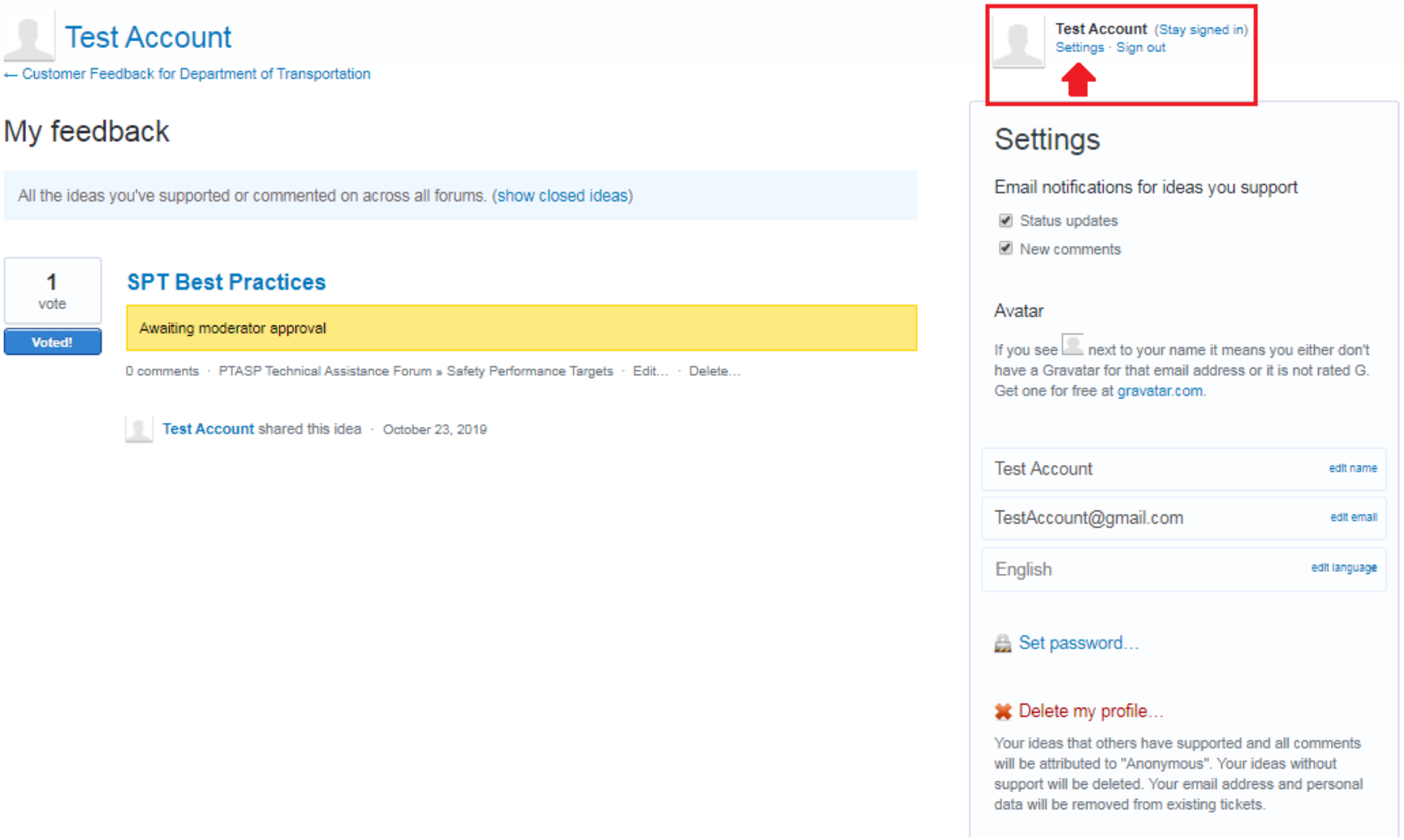
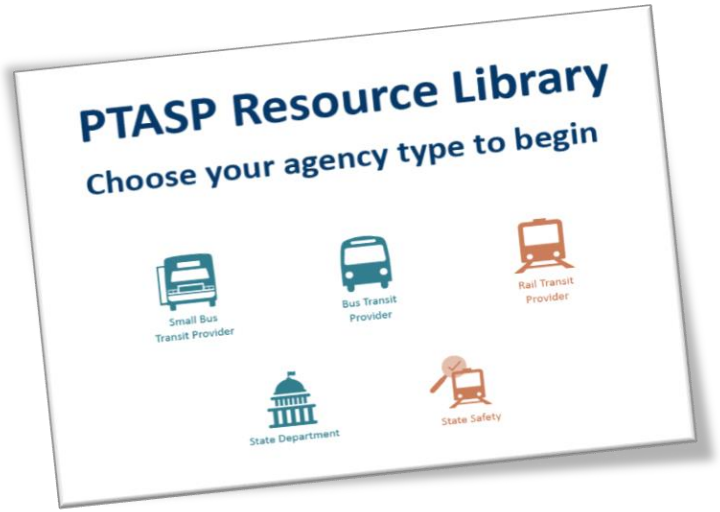



Test Account
← Customer Feedback for Department of Transportation
My feedback
All the ideas you've supported or commented on across all forums. (show closed ideas)
1
vote
Voted!
SPT Best Practices
Awaiting moderator approval
0 comments · PTASP Technical Assistance Forum » Safety Performance Targets · Edit… · Delete…
Test Account shared this idea · October 23, 2019
Test Account (Stay signed in)
Settings · Sign out
Settings
Email notifications for ideas you support
Status updates
New comments
Avatar
If you see next to your name it means you either don't have a Gravatar for that email address or it is not rated G. Get one for free at gravatar.com.
Test Account
edit name
TestAccount@gmail.com
edit email
English
edit language
Set password…
Delete my profile…
Your ideas that others have supported and all comments will be attributed to "Anonymous". Your ideas without support will be deleted. Your email address and personal data will be removed from existing tickets.

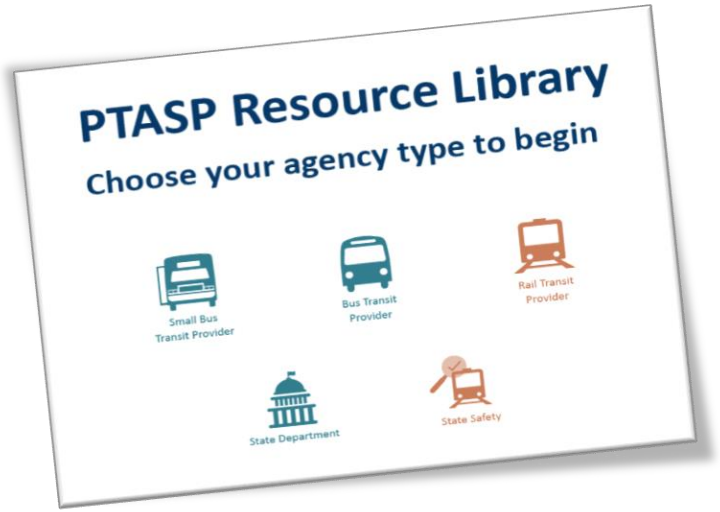
Resource Library

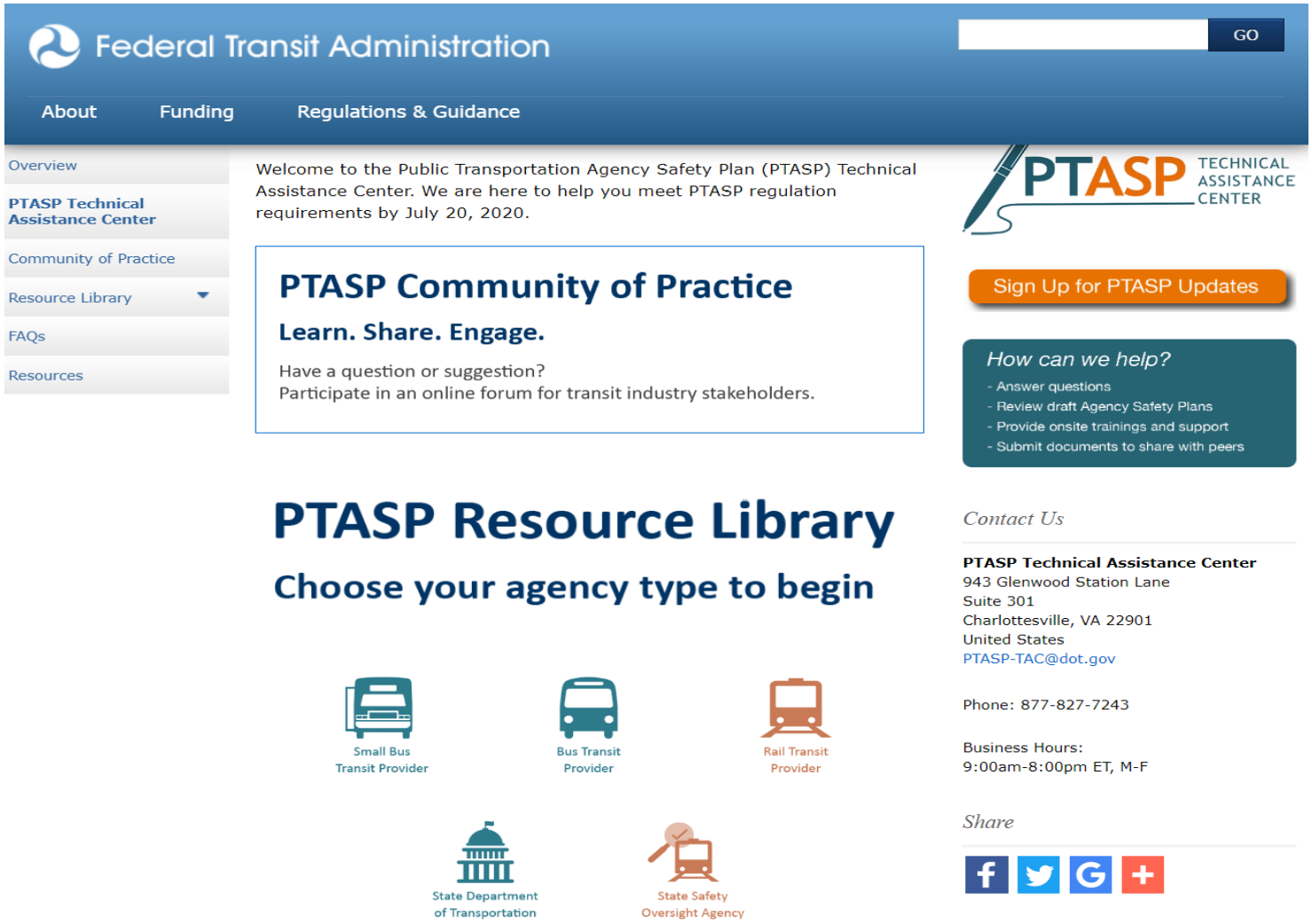
- Centralized location for voluntary technical assistance resources
- Organized by agency type and topic category
  - Categories align with PTASP requirements at 49 C.F.R. Part 673
- Updated resources include:
  - Factsheets
  - Materials from FTA's recent workshops
  - Tools and checklists
  - Training
  - Peer materials and examples



Resource Library (cont'd.)

- Helps users address PTASP requirements and Safety Management System (SMS) implementation
- Continuously updated to include new resources, peer materials, and FAQs

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State DOTs
State Safety Oversight Agencies
FAQs
Rail Transit Providers
FTA developed a host of materials to help rail transit providers develop Agency Safety Plans. Sign up for PTASP updates to be notified when we add new resources.
Applicability
Plan Development
Safety Performance Targets
Safety Management Policy
Safety Risk Management
Safety Assurance
Safety Promotion
Applicability
PTASP Applicability Infographic
Plan Development
Fact Sheets
PTASP Final Rule Fact Sheet
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PTASP Regulation
State DOTs Resource Library
Small Bus Transit Providers Resource Library
State Safety Oversight Agencies Resource Library

Contact FTA to Request One-on-One Technical Assistance

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transit.dot.gov/PTASP-TAC

1-877-827-7243

PTASP-TAC@dot.gov

PTASP Technical Assistance Center
943 Glenwood Station Lane, Suite 301
Charlottesville, VA 22901

One-on-One Technical Assistance

Agencies/State DOTs can call or email to…

- Ask a question directly to FTA
- Schedule a call with PTASP subject matter experts (SMEs)
- Request and schedule a review of your draft ASP

PTASP TECHNICAL ASSISTANCE CENTER

Help Desk Office Hours
Monday-Friday
9:00am to 8:00pm
Eastern

Objectives

- Rapid response to effectively support transit agencies, State DOTs, and SSOAs
- Prompt scheduling of ASP reviews
- Accurate, consistent information and application of Bus and/or Rail ASP Checklists

Onsite Technical Assistance

- FTA prioritizes and schedules onsite visits to support ASP development on an as needed basis.
- Scope, methodology, schedule, and other details of an onsite visit will vary depending on specific circumstances
- Can include:
  - Preparatory document reviews and virtual meetings
  - Onsite briefings and meetings
  - Training

What to Expect

PTASP TECHNICAL ASSISTANCE CENTER

- Survey
  - First PTASP Implementation Status Survey
    - Analysis of the responses help shape the TAC
    - FTA will review and update resources in the TAC resource library, and adjust technical assistance, as needed.
  - Link to survey information: www.transit.dot.gov/regulations-and-guidance/safety/public-transportation-agency-safety-program/ptasp-safety-stakeholder

What to Expect

- Webinars
  - FTA will continue to develop and host webinars, based on industry needs and concerns identified through the TAC forums, survey, and engagement.

  - Upcoming webinars:
    - PTASP Refresher Webinar
      Tuesday, October 29 at 2:00 PM ET
      Registration is required to join the webinar.
      https://connectdot.connectsolutions.com/ptasprefresh/event/event_info.html

    - PTASP Agency Highlights
      Thursday, November 21 at 2:00 PM ET
      Registration is required to join the webinar.
      https://connectdot.connectsolutions.com/ptasp1121/event/event_info.html

Questions?

PTASP TECHNICAL ASSISTANCE CENTER

Resources

Technical Assistance Center

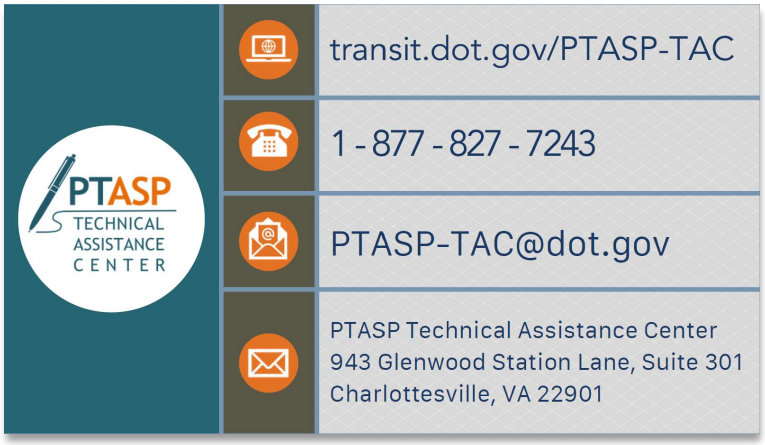
- www.transit.dot.gov/PTASP-TAC

PTASP Community of Practice

- www.transit.dot.gov/PTASP-COP

Frequently Asked Questions

- www.transit.dot.gov/PTASP-FAQs

PTASP Safety Stakeholder Survey

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