Overview

This guide is a resource for bus transit agencies to find safety-related training opportunities. This guide includes training programs offered directly from the Federal Transit Administration (FTA) and other Federal agencies, FTA-sponsored agencies, and associations specializing in the public transportation industry. There are other training opportunities offered by non-profit and for-profit agencies that are not listed in this guide.

Index of Safety Training Resources in This Guide

This index lists the safety-related topics discussed in this guide and provides URLs to locations that provide training resource information on those topics.

<table>
<thead>
<tr>
<th>Americans with Disabilities Act (ADA)</th>
<th>Drug and Alcohol</th>
</tr>
</thead>
<tbody>
<tr>
<td>• FTA Webinars and Presentations</td>
<td>• FTA Webinars and Presentations</td>
</tr>
<tr>
<td>• Community Transportation Association of America</td>
<td>• Center for Urban Transportation Research</td>
</tr>
<tr>
<td>• National Rural Transit Assistance Program</td>
<td>• National Rural Transit Assistance Program</td>
</tr>
<tr>
<td>• National Transit Institute</td>
<td>• Transit Safety Institute</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Bus Operator Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Community Transportation Association of America</td>
</tr>
<tr>
<td>• Center for Urban Transportation Studies</td>
</tr>
<tr>
<td>• National Rural Transit Assistance Program</td>
</tr>
<tr>
<td>• National Transit Institute</td>
</tr>
<tr>
<td>• Transit Safety Institute</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Bus Transit Accidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Center for Urban Transportation Research</td>
</tr>
<tr>
<td>• Transit Safety Institute</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Bus Transit Maintenance Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Community Transportation Association of America</td>
</tr>
<tr>
<td>• Small Urban and Rural Transit Center</td>
</tr>
<tr>
<td>• South West Transit Association</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Bus Transit Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Community Transportation Association of America</td>
</tr>
<tr>
<td>• Small Urban and Rural Transit Center</td>
</tr>
<tr>
<td>• South West Transit Association</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Defensive Driving</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Center for Urban Transportation Studies</td>
</tr>
<tr>
<td>• National Rural Transit Assistance Program</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Emergency Preparedness and Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>• American Public Transportation Association</td>
</tr>
<tr>
<td>• Community Transportation Association of America</td>
</tr>
<tr>
<td>• Federal Emergency Management Agency</td>
</tr>
<tr>
<td>• National Rural Transit Assistance Program</td>
</tr>
<tr>
<td>• National Transit Institute</td>
</tr>
<tr>
<td>• Transit Safety Institute</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Risk Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Center for Urban Transportation Studies</td>
</tr>
<tr>
<td>• National Transit Institute</td>
</tr>
<tr>
<td>• Small Urban and Rural Transit Center</td>
</tr>
<tr>
<td>• Transit Safety Institute</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Public Transportation Safety Certification Training Program (PTSCTP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• FTA Webinars and Presentations</td>
</tr>
<tr>
<td>• Transit Safety Institute</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Safety Management System (SMS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• FTA SMS FAQ</td>
</tr>
<tr>
<td>• Transit Safety Institute</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Transit Asset Management (TAM)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• TAM Tools and Case Studies</td>
</tr>
<tr>
<td>• TAM Fact Sheets, Trainings, and Presentations</td>
</tr>
</tbody>
</table>

This guide is provided for reference purposes only and does not constitute an endorsement for the organizations listed.
The FTA partners with professional training organizations to offer online and in-person training programs to the public transportation industry.

**Transportation Safety Institute**

The FTA sponsors many on-site, instructor-led courses, and online training courses for the transit industry through the U.S. Department of Transportation’s Transportation Safety Institute (TSI). TSI also hosts all the required training courses for the Public Transportation Safety Certification Training Program (PTSCTP).

TSI provides training opportunities covering:
- Distracted Driving
- Fatigue and Sleep Apnea Awareness
- Safety Management System (SMS)
- Transit Bus Accidents, Emergencies, and Safety

**Transportation Safety Institute**
- Phone: 405-954-3682
- Email: tsi@dot.gov
- Click [here](https://www.transportation.org) to visit the TSI website
- View the PTSCTP website

**National Transit Institute**

The FTA partners with the National Transit Institute (NTI) at Rutgers, The State University of New Jersey, to provide pre-recorded webinars, online training courses, and instructor-led courses for the public transportation industry. NTI also partners with the National Transit Database (NTD) to provide online and in-person training on annual NTD reporting requirements.

NTI provides training opportunities covering:
- Bus Operator Assaults
- Passenger Assistance
- Transit Emergency Management and Response
- NTD Reporting Requirements

**National Transit Institute**
- Phone: 848-932-1700
- Email: nti_info@nti.rutgers.edu
- View current [NTI course listings](https://www.nti.rutgers.edu/courses)

**National Rural Transit Assistance Program**

The National Rural Transit Assistance Program (RTAP) provides a variety of training resources to rural and small transit agencies. It hosts an e-Learning portal, “2 The Point Training” that provides flexible refresher training cards, and traditional hard-copy training modules available through their online Resource Library.

RTAP provides training opportunities covering:
- Americans with Disabilities Act (ADA)
- Defensive Driving
- Emergency Procedures for Rural Transit Drivers
- Substance Abuse Awareness

**National Rural Transit Assistance Program**
- Phone: 888-589-6821
- Email: info@nationalrtap.org
- Click [here](https://nationalrtap.org) to visit the National RTAP website

**FTA Webinars and Presentations**

FTA conducts webinars and delivers presentations at conferences nationwide covering a variety of safety-related topics. FTA resources include FAQs, recorded webinars and transcripts, and other guidance materials that support FTA’s safety objectives for the bus transit industry. For more information follow the links below.

- [Americans with Disabilities Act (ADA) Training Materials](https://www.fta.dot.gov)
- [Conference Presentations](https://www.fta.dot.gov)
- [Drug and Alcohol Training](https://www.fta.dot.gov)
- [FTA Video Series on Infrastructure, Safety, and Innovation](https://www.fta.dot.gov)
- [National Online Dialogue on Transit Worker Assault](https://www.fta.dot.gov)
- [Public Transportation Agency Safety Plan recorded webinars](https://www.fta.dot.gov)
- [Public Transportation Safety Certification Training Program recorded webinars](https://www.fta.dot.gov)
- [Safety and Training Rules recorded webinars](https://www.fta.dot.gov)
- [TAM Presentation and Webinar Materials](https://www.fta.dot.gov)
Voluntary Bus Training Program

Public Transportation Safety Certification Training Program

FTA’s Public Transportation Safety Certification Training Program (PTSCTP) Final Rule establishes a uniform curriculum for safety training that consists of the minimum requirements to enhance the technical proficiency of transit safety personnel. Participation in the PTSCTP is voluntary for State personnel, employees of bus transit agencies, and contractors that are directly responsible for safety oversight of public bus transportation systems.

FTA encourages the following personnel to complete the voluntary training:
- Bus transit system personnel with direct safety oversight responsibility, and

Bus Curriculum
1. Effectively Managing Transit Emergencies
2. Transit Bus System Safety
3. Fundamentals of Bus Collision Investigation
4. SMS Awareness
5. SMS Safety Assurance
6. SMS Principles for Transit

FTA Office of Safety and Oversight
- Email: FTASafetyPromotion@dot.gov
- Click here to visit the Public Transportation Safety Certification Training Program website

Transportation Safety Institute (TSI)
- Phone: 405-954-3682
- Email: Transit@dot.gov
- Click here to register for courses

About FTA Transit Safety Oversight

The FTA Office of Transit Safety and Oversight (TSO) administers a national transit safety program and program compliance oversight process to advance the provision of safe, reliable, and equitable transit service through adherence with legislative, policy, and regulatory requirements established by FTA.

FTA Office of Transit Safety and Oversight
- Visit the TSO website
University Transportation Centers

The Department of Transportation’s (DOT) University Transportation Centers (UTC) Program awards and administers grants to research colleges and universities to study a variety of topics relevant to the transportation industry, including bus transit agencies. These DOT-sponsored UTCs directly support the priorities of DOT to promote safe, efficient and environmentally sound transportation. Visit the DOT website for a complete list of UTCs.

Center for Urban Transportation Research

Located within the University of South Florida, the Center for Urban Transportation Research (CUTR) is an internationally recognized transportation research, education and technology transfer, training, and outreach center. CUTR’s website hosts many pre-recorded webcasts and webinars.

CUTR provides training opportunities covering:
- Drug and Alcohol Record Keeping
- Motorcycle, Bike, and Pedestrian Safety
- Reducing Bus Collisions
- Substance Abuse Mitigation

Center for Urban Transportation Research
- Phone: 813-974-3120
- Email: info@cutr.usf.edu
- Click here to visit the CUTR website
- View CUTR webinar recordings

Center for Urban Transportation Studies at the University of Wisconsin at Milwaukee

The Center for Urban Transportation Studies (CUTS) provides customized training programs to meet a paratransit or fixed-route transit agency’s needs. The Center can also assist an agency with a definitive training needs inventory.

CUTS provides training opportunities covering:
- Defensive Driving
- Commercial Driver’s License
- Risk Management
- Safety Plan Development

Center for Urban Transportation Studies
- Phone: 414-227-3336
- Email: dhuber@csd.uwm.edu
- Click here to visit the CUTS website

Small Urban and Rural Transit Center

The Small Urban and Rural Transit Center (SURTC) is located within the Upper Great Plains Transportation Institute at North Dakota State University. The Institute provides transportation research, education, and service to the state of North Dakota as well as regional, national, and international partners. SURTC develops and facilitates on-site training sessions for small urban and rural transit operators, local and regional transit associations, and state Departments of Transportation.

SURTC provides training opportunities covering:
- Human Resources
- Managing Vehicle and Facility Maintenance Programs
- Performance Measurement
- Safety and Risk Management

Small Urban and Rural Transit Center
- Phone: 701-231-1064
- Email: surtc@ugpti.org
- Click here to visit the SURTC website

Other Federal Agencies

Federal Emergency Management Agency

The Federal Emergency Management Agency’s (FEMA) Emergency Management Institute (EMI) provides training to Federal, State, local, tribal, volunteer, public, and private sector officials to strengthen emergency management core competencies for professional, career-long training. It also directly supports implementation of the National Incident Management System (NIMS).

Federal Emergency Management Agency
- Phone: 301-447-1000
- Click here to visit the FEMA EMI website
- Click here to visit the EMI NIMS website
Industry Associations

National transit industry associations bring together transit professionals to exchange ideas, share best practices, and improve public transportation. These associations also provide training resources for their association members.

**American Public Transportation Association**

The American Public Transportation Association (APTA) holds meetings and conferences during which it provides safety workshops and training for its member agencies. APTA’s website hosts pre-recorded webinars, an online bookstore, and a Resource Library containing reports, studies, and publications for and about public transportation.

The Resource Library includes:
- [APTA Bus Transit System Standards](#)
- [Safety Management resources site](#)
- [Security resources site](#)

**American Public Transportation Association**

- **Brian Alberts, Bus Operations and Safety Contact**
- **Phone:** 202-496-4885
- **Email:** balberts@apta.com
- Click [here](#) to visit the APTA website

**Community Transportation Association of America**

- **Caryn Souza, Training and Certification Program Director**
- **Phone:** 202-294-6527, **Email:** souza@ctaa.org
- **Len Cahill, Training Coordinator**
- **Phone:** 202-415-9653, **Email:** cahill@ctaa.org
- **Stephanee Smith, Training Coordinator**
- **Phone:** 202-415-0220, **Email:** smith@ctaa.org
- Click [here](#) to visit the CTAA website

**South West Transit Association**

The South West Transit Association (SWTA) provides training services and resources to its members and other state associations.

SWTA provides training opportunities covering:
- Bus Transit Management
- Bus Transit Maintenance Management
- Customer Service
- Safety Culture

**South West Transit Association**

- **Kristen Joyner, Executive Director**
- **Phone:** 817-295-3663
- **Email:** swta@swta.org
- Click [here](#) to visit the SWTA website

**State Transit Associations**

Most state or regional transit associations offer safety training and materials to their members. Contact your state’s transit association to find their available resources.

- [U.S. Local and State Transit links](#)