

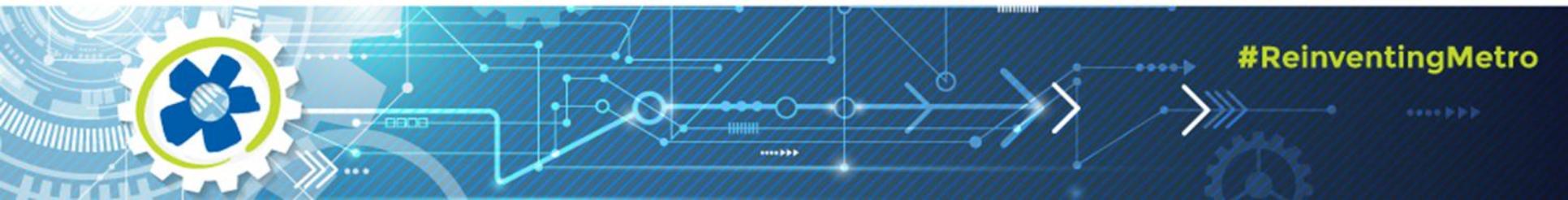
# FTA SSO Workshop

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#ReinventingMetro

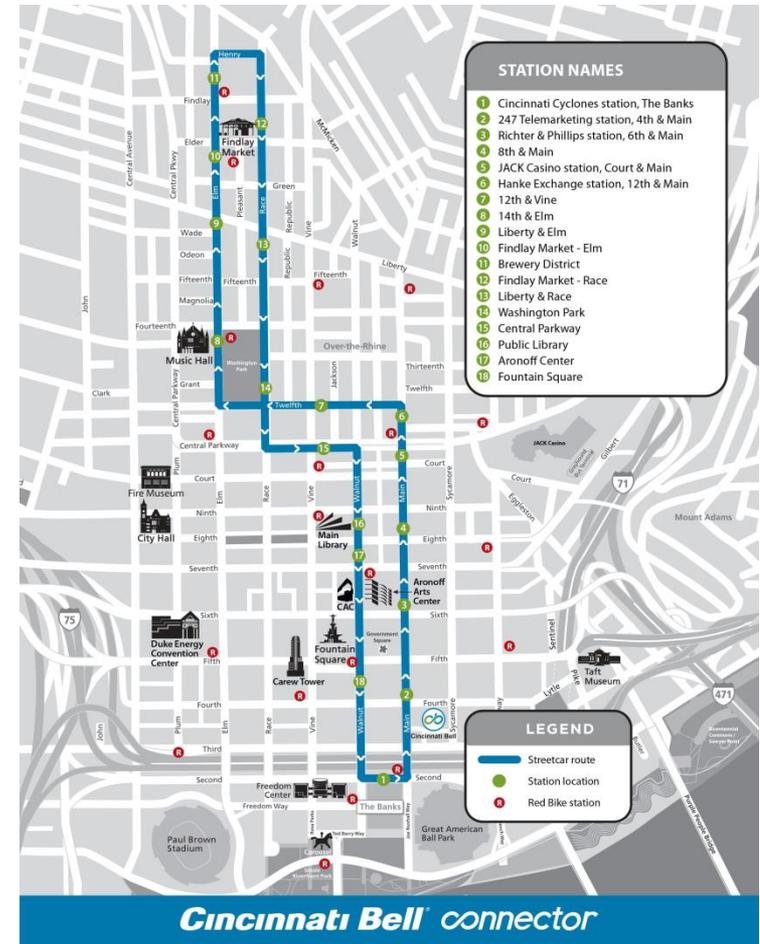
# About SORTA

- Located in Cincinnati, Ohio
- Established 1973
- Operates fixed route (Metro) and paratransit (Access) for Southwest Ohio
- 850 employees
- September 2016 – began revenue operations for Cincinnati Streetcar



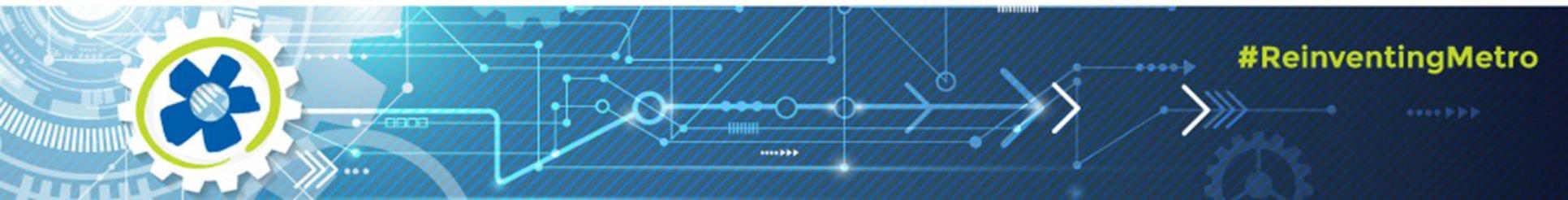
# Cincinnati Bell Connector

- 5 Vehicles (CAF)
- 3.6 Mile alignment
- Began revenue ops in September 2016



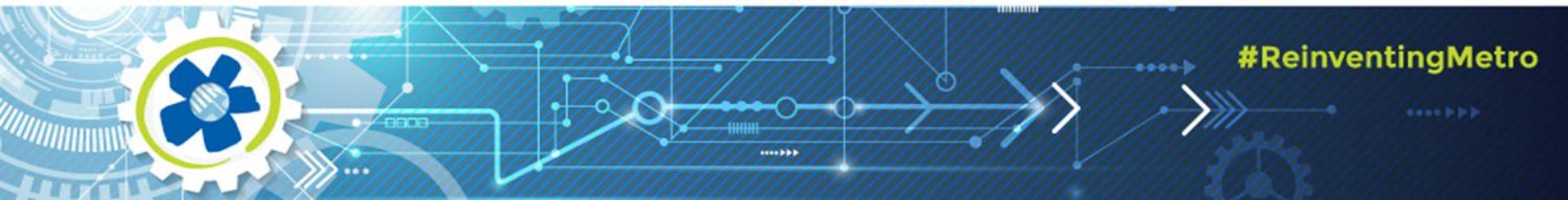
# Challenges

- Change is Difficult
  - More than 40 years as a bus system
  - More requirements and oversight for Rail
- Multiple Partners
  - City owns assets
  - SORTA responsible for operations
  - Transdev contracted to operate and maintain



# SSO Interaction

- Safety and Security certification acclimated us to SSO involvement
- Involved from the beginning of the project and into revenue operations
  - Weekly meetings, quarterly meetings, audits
  - Active partner in all areas
- Worked collaboratively to incorporate part 674 requirements
  - Example SSPP (Interim Agency Safety Plan)



# Observations and Advice

- Your SSO should know what you know
  - Data will be required
    - Your next accident should not be a surprise and neither should your hazards
  - Prepare for involvement
    - They will be (or should be) on site
  - Help your SSO understand what you do
  - Communicate with them
- The SSO is also your partner
  - Be a good partner
  - Work collaboratively

