



FTA SSO Training Workshop

Program Management & Standards



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- A strong Program Standard is a critical component of a successful rail transit oversight program.
- The Program Standard should:
 - consider the various “what if” scenarios associated with key components of the oversight agency mission;
 - “key off” of the enabling legislation that is the foundation of the oversight program; and
 - also be built to the complexity of the property you are overseeing.
- Understand that in the occasion of a major event at your rail transit property which triggers an NTSB investigation your Program Standard will be subject to review and analysis.



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- Oversight staff should play a role in developing the Program Standard. Staff field work and rail transit property interaction should be considered when developing the Standard.
- Once a working draft has been completed the rail transit property should have an opportunity to review and comment on the proposed Standard. Possibly set up a working group comprised of rail transit officials and oversight staff to help create a dialogue with respect to how the Standard will function and what each section means.
- Remember the Program Standard is a living document and is essential to creating consistent and fair oversight.
- The document should be understood by all parties with emphasis on what works best.
- The oversight team should constantly monitor the Standard and take note of any section(s) that need to be revised or rewritten. This often occurs during an investigation or audit where some aspect of the Standard is challenged or found confusing.



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QUESTIONS?