



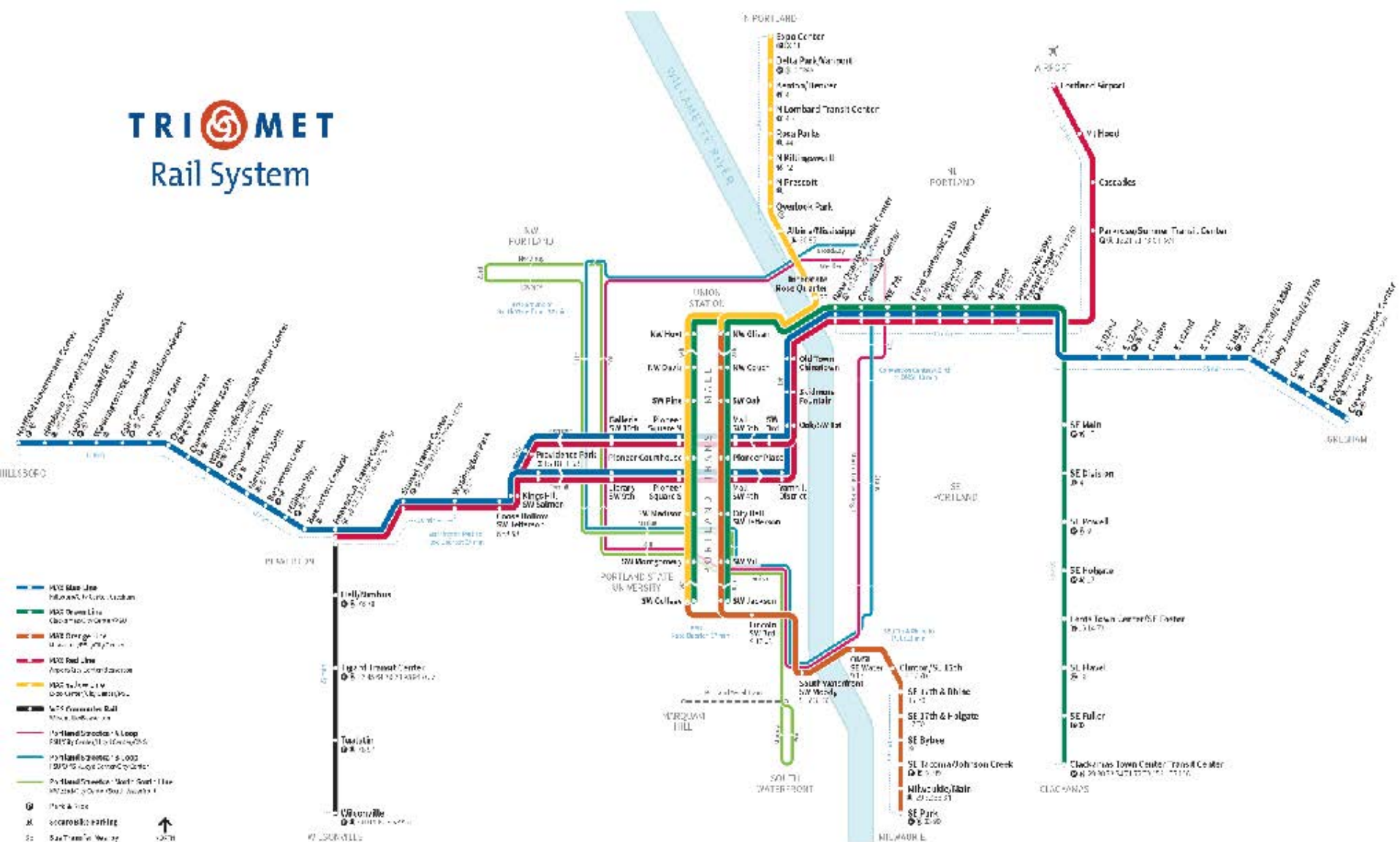
# TriMet Accident Report Process

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**TriMet – Portland, Oregon**

# TRIMET Rail System



# TriMet Incident Response Process

- Operator reports incident to Operations Control Center (OCC)
- OCC dispatches a Field Rail Supervisor to the scene
- OCC sends out a text message/page to the appropriate response group
- Response to the scene by additional personnel depends on severity

# TriMet Incident Response Process

- **Safety Department has 3 levels of response protocol:**
  - Level 1: A response to the scene is required
    - Collision with pedestrian(s), cyclist(s), collision with auto resulting in multiple transports due to injury, any derailment, OCS entanglement, damage >\$25K
  - Level 2: No initial response to scene, on standby
    - Moderate damage or injury (<\$25k), single transport
  - Level 3: No Response to scene
    - Minor injury or damage, no transports or tows, short service disruption

## SSOA Notification

- Automatically generated emails to an Outside Agency Notification (OAN) email group produced from TriMet's Accident/Incident Database (ACID)
- Predefined parameters that meet the reporting thresholds defined in the database
- OAN includes Oregon SSOA personnel as well as FTA email addresses
- Safety Staff member on call can also initiate a notification if OAN will not meet the 2 hour threshold due to OCC being busy

*TriMet, ODOT, FTA, DHS, NTSB*  
*Incident Notification Report*

Reported by: Debra A Harvey (#1029) on behalf of

**For additional information or clarification please contact:**

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Email:

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Incident Date: 4/02/2017

Incident Time: 7:20 am

Incident Number: 883555

Location: PORTLAND AIRPORT AIRPORT MAX

City: Portland, OR (Multnomah County)

Number of Injuries: 1

Number of Fatalities: 0

Incident Type Description: Injury - Transport

Hazardous Materials:

None

Incident Description:

Unit 2220 G4 security officer reported that a man had fallen on the platform at PDX and hit his head pretty hard. WM in his 30's wearing gray hoodie. Incident #566 Police arrived at 07:24 Medical arrived at 07:26 Man will be transported to Emanuel hospital via Port of Portland Medical.

Vehicles Involved and Damage Description (If Applicable):

None

Damage to TriMet Property or Facilities (other than vehicles):

None

Damage to Other Party's Property or Facilities (other than vehicles):

None

Length of Service Disruption:

None



OAN  
Example



Questions?????