

# Southeast Tennessee Human Resource Agency (CUATs Div)

2014 Annual Agency Profile

Assistant Executive Director: Mr. Chris Kleehammer  
423-949-2191

## General Information

### Urbanized Area (UZA) Statistics - 2010 Census

Cleveland, TN

55 Square Miles  
66,777 Population  
414 Pop. Rank out of 498 UZAs

### Service Area Statistics

24 Square Miles  
66,333 Population

### Service Consumption

122,978 Annual Unlinked Trips (UPT)

### Service Supplied

336,968 Annual Vehicle Revenue Miles (VRM)  
28,716 Annual Vehicle Revenue Hours (VRH)

### Database Information

NTDID: 40170

Reporter Type: Small Systems Reporter

## Financial Information

### Sources of Operating Funds Expended

Fare Revenues	\$56,637	5.4%
Local Funds	\$177,000	17.0%
State Funds	\$196,769	18.9%
Federal Assistance	\$397,946	38.2%
Other Funds	\$212,411	20.4%

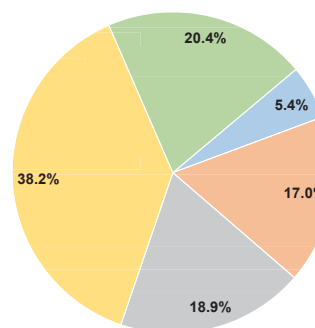
Total Operating Funds Expended \$1,040,763 100.0%

### Sources of Capital Funds Expended

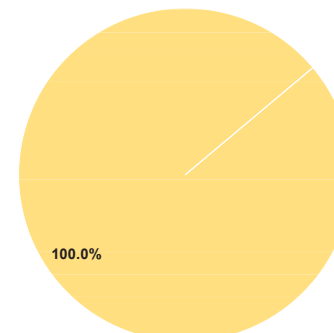
Fare Revenues	\$0	0.0%
Local Funds	\$0	0.0%
State Funds	\$0	0.0%
Federal Assistance	\$238,178	100.0%
Other Funds	\$0	0.0%

Total Capital Funds Expended \$238,178 100.0%

### Operating Funding Sources



### Capital Funding Sources



## Modal Characteristics

### Operation Characteristics

#### Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Average Fleet Age in Years <sup>1</sup>
Demand Response	12	-	\$454,835	\$22,840	\$92,399	24,578	139,280	12,791	3.2
Bus	5	-	\$585,928	\$33,797	\$145,779	98,400	197,688	15,925	5.3
<b>Total</b>	<b>17</b>	<b>-</b>	<b>\$1,040,763</b>	<b>\$56,637</b>	<b>\$238,178</b>	<b>122,978</b>	<b>336,968</b>	<b>28,716</b>	

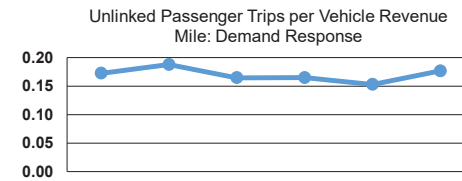
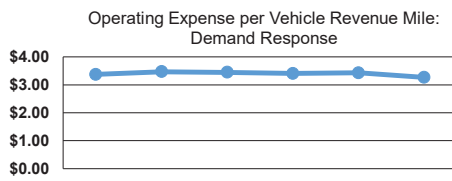
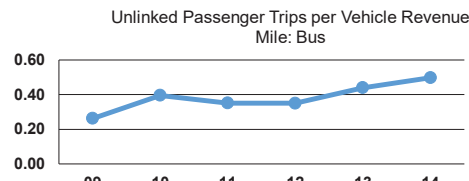
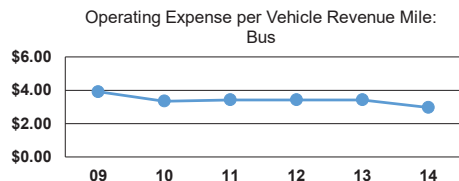
### Performance Measures

#### Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$3.27	\$35.56
Bus	\$2.96	\$36.79
<b>Total</b>	<b>\$3.09</b>	<b>\$36.24</b>

#### Service Effectiveness

Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$18.51	0.2	1.9
Bus	\$5.95	0.5	6.2
<b>Total</b>	<b>\$8.46</b>	<b>0.4</b>	<b>4.3</b>



### Notes:

<sup>1</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.