

DEPARTMENT OF TRANSPORTATION

Federal Transit Administration

Fiscal Year 2018 and 2019 Competitive Funding Awards: Access & Mobility Partnership Grants [Innovative Coordinated Access and Mobility Pilot Program (ICAM) and Human Services Coordination Research (HSCR) Grant Program]

AGENCY: Federal Transit Administration (FTA), Department of Transportation (DOT).

**ACTION: Access & Mobility Partnership Grants (ICAM and HSCR Programs)
Announcement of Project Selections and Implementation Guidance**

SUMMARY: The Federal Transit Administration (FTA) announces the selection of projects with Fiscal Year (FY) 2018 and 2019 Access & Mobility Partnership Grants Initiative, including the Innovative Coordinated Access and Mobility Pilot Program (ICAM) and the Human Services Coordination Research (HSCR) Grant Program; and provides administrative guidance on project implementation.

FOR FURTHER INFORMATION CONTACT: Successful applicants should contact the appropriate FTA Regional office for information regarding applying for the funds or program-specific information. A list of Regional offices can be found at <https://www.transit.dot.gov/> and go to the “Find Your Regional Office” tab on the webpage. In the event the contact information provided by your organization in the application has changed, please contact your FTA Regional office with the current information to expedite the grant award process. Unsuccessful applicants may contact Kelly Tyler, Office of Program Management at (202) 366-3102, email:

Kelly.Tyler@dot.gov to arrange a proposal debriefing within **30 days** of this announcement. A TDD is available at 1-800-877-8339 (TDD/FIRS).

SUPPLEMENTARY INFORMATION: The Access and Mobility Partnership Grants is comprised of two separate and distinct grant programs. The Innovative Coordinated Access and Mobility Pilot Program (ICAM) is authorized under Section 3006(b) of the Fixing America’s

Surface Transportation (FAST) Act (Pub. L. 114-94, Dec. 4, 2015). The Human Services Coordinated Research Program (HSCR) is funded through the Public Transportation Innovation Program, 49 U.S.C. 5312(b).

On September 12, 2018, FTA published a Notice of Funding Opportunity (NOFO) through a *Federal Register* notice announcing the availability of Federal funding for the program. Section 3006(b) of the FAST Act authorizes \$3,250,000 in FY 2018 and \$3,500,00 in FY 2019 for grants under the ICAM Pilot Program. The funds that FTA is making available also includes \$187,822 in FY 2016 funds and \$465,893 in FY 2017 funds that remain available. Additionally, the NOFO announced the HSCR Program, under which FTA makes available \$2,434,767 under the Public Transportation Innovation Program, 49 U.S.C. 5312(b), to finance capital and/or operating projects that develop and deploy an enhancement or improvement to the coordination of human services transportation. The total amount of funds also includes \$2,148,053 in remaining balances from FY 2015 and \$286,714 from FY 2016.

The ICAM Pilot Program grants will support capital projects that address the challenges the transportation disadvantaged face when accessing healthcare, such as: getting to the doctor or returning home from a hospital procedure, or going to rehabilitation, behavioral health services, the pharmacy, or free health screening services. These projects seek to improve the coordination of transportation services and non-emergency medical transportation services for targeted populations. The goals of the ICAM Pilot Program are to: (1) increase access to care, (2) improve health outcomes, and (3) reduce healthcare costs.

The HSCR program supports operating and capital projects that will build upon identified gaps in services for the improvement of services, as outlined in a locally developed Coordinated Public Transit-Human Services Transportation Plan. The goal of the HSCR Program is to implement a coordinated public transportation project that offers innovative solutions to improve

local coordination or access to coordinated transportation services. Additionally, this program seeks to support transit agencies, human service agencies, and local communities as they:

- integrate new mobility tools like smart phone apps, demand-responsive bus and van services;
- aim to improve multi-modal connectivity for seniors, people with disabilities, and low-income individuals;
- address accessibility issues through innovative technologies and practices;
- improve the quality of the traveler experience and the transit product; and
- identify new mobility-enhancing practices and technologies.

Funds under the ICAM Pilot Program may be used for capital expenditures only. Funds under the HSCR Program may be used for operating or capital expenditures that are tied to the locally developed Coordinated Public Transit-Human Services Transportation Plan. Project expenditures for both the ICAM and HSCR Programs must be consistent with the specific eligibility and priorities established in the September 2018 NOFO. Pre-award authority is as of May 22, 2019 when the projects were announced by press release.

For the ICAM and HSCR Programs, a total of \$9.6 million dollars is available under this Access and Mobility Partnership Grants Initiative. A total of 126 proposals were received from 39 States, District of Columbia, and Virgin Islands requesting \$37 million. Project proposals were evaluated based on each applicant's responsiveness to the program evaluation criteria outlined in FTA's September 2018 NOFO. On May 22, 2019, FTA announced on the [Access and Mobility Partnership Grants](#) landing page the selection of 37 projects in 37 states, totaling \$9,601,981. The projects selected in Table 1 provide funding for twenty-three ICAM projects and 14 HSCR projects. Funds must be used only for the specific purposes identified in Table 1. Allocations may be less than what the applicant requested. Applicants selected for competitive

funding should work with their FTA regional office to finalize the grant application in FTA's Transit Award Management System (TrAMs) for the projects identified in the attached table to expeditiously obligate funds. In cases where the allocation amount is less than the proposer's requested amount, applicants should work with the regional office to ensure the funds are obligated for eligible aspects of the projects, and for specific purpose intended as reflected in Table 1. A competitive project identification number has been assigned to each project for tracking purposes, and must be used in the TrAMs application. For more information about TrAMs, please visit <https://www.transit.dot.gov/>. The post award reporting requirements include submission of the Federal Financial Report (FFR), Milestone Progress Report in TrAMs, and FTA's National Transit Database (NTD) reporting as appropriate. (see the current version of FTA Circular 9040.1G).

An independent evaluation of the pilot program or research grants may occur at various points in the deployment process and at the end of the pilot project. In addition, FTA is responsible for producing an annual report to Congress that compiles evaluations of selected projects, including an evaluation of the performance measures identified by the applicants. All applicants must develop an evaluation plan to measure the success or failure of their projects and describe any plans for broad-based implementation of successful projects. The FTA may request data and reports to support the independent evaluation and annual report.

FTA has designated the National Aging and Disabilities Transportation Center (NADTC) to support grantees with project performance evaluations and provide technical assistance. NADTC will also develop and host a Learning Collaborative available to all Access and Mobility Partnership Grantees. Grantees will be contacted by NADTC regarding participation in the Learning Collaborative.

All [Access and Mobility Partnership](#) grantees must comply with all applicable Federal statutes, regulations, executive orders, FTA circulars, and other Federal requirements in carrying out the project supported by the FTA grant.

Funds allocated in this announcement must be obligated in a grant by September 30, 2021 or the funds will no longer be available. As previously mentioned, applicants selected for competitive funding should work with their FTA regional offices to finalize the grant application in FTA's TrAMs.

Table 1
FY 2018 and 2019 Access and Mobility Partnership Grants Project Selections

State	Recipient	Project Description	Project ID	Allocation
AL	United Way of Central Alabama, Inc.	The United Way of Central Alabama will receive funding to address identified gaps and barriers in service through modernization of technology. The funds will be used to purchase software and app development that will help to increase system efficiency throughout Central Alabama.	D2019-HSCR-008	\$ 148,000
AZ	Southeastern Arizona Governments Organization	Southeastern Arizona Governments Organization (SEAGO) will receive funding to create a mobile service hub in which medical, food, and transportation services will be offered simultaneously at strategic locations throughout the County.	D2019-HSCR-005	\$ 235,852
CA	San Diego Metropolitan Transit System	San Diego Metropolitan Transit System will receive funding to enhance the automated and web reservation system for arranging Non-Emergency Medical Transportation trips for NEMT purposes. This will give paratransit riders an easier way to make reservations through an automated phone and web reservation system.	D2019-ICAM-023	\$ 536,000
CO	Disability Services Inc., dba Envida	Disability Services, Inc. will receive funding to purchase vehicles and scheduling and routing software to increase access to healthcare. Additionally, a Mobility Manager will increase coordination and foster partnerships with the healthcare services in the community.	D2019-ICAM-013	\$ 249,526
DC	Capitol Hill Village	Capitol Hill Village will receive funding to improve health outcomes of low-income seniors and persons with disabilities by developing transportation skills through a travel training program designed to increase clients' transportation awareness, knowledge, and confidence. Peer Support Health Educators will work one-on-one with clients to assess transportation needs, enroll in appropriate transportation, and assist in planning medical visits.	D2019-ICAM-015	\$ 290,500

FL	Pinellas Suncoast Transit Authority	Pinellas Suncoast Transit Authority will receive funding to purchase software technology that integrates accessible vehicles into the existing on-demand dispatch platform. This project is a partnership with the Transit Authority and several health and human services agencies in the region.	D2019-ICAM-002, D2019-ICAM-003	\$ 100,000
GA	County of Fulton	The County of Fulton will receive funding to address identified unmet needs and gaps in service delivery by providing alternative transportation services for Seniors using Transportation Network Companies.	D2019-HSCR-002	\$ 243,778
IL	Community Action Partnership of Central Illinois	Community Action Partnership of Central Illinois will receive funding to address gaps in services through the launching of Partners for Enhanced Access to Treatment Program (PEAT). This project provides services to residents of Logan and Mason Counties for medical appointments and pharmaceutical pick-up.	D2019-HSCR-014	\$ 40,000
IN	Indiana University Health, Inc.	Indiana University Health Inc. will receive funding to purchase an innovative software platform that will reduce transportation barriers to healthcare for patients in numerous locations in Indiana through the deployment of patient transportation assistance coordination technology at Indiana University Health.	D2019-ICAM-011	\$ 208,352
LA	City of Shreveport	The City of Shreveport, LA will receive funding to develop a new mobile application and web portal to increase system efficiency and scheduling to reduce gaps in services.	D2019-HSCR-012, D2019-HSCR-013	\$ 54,472
MA	Pioneer Valley Transit Authority	Pioneer Valley Transit Authority will receive funding for a pilot program to purchase transportation services through brokerage system in partnership with RideCare of Pioneer Valley. This service will connect vulnerable patients to the best transportation option available, and thereby reduce waste in the Medicaid system.	D2019-ICAM-017	\$ 333,000
MD	Maryland Transit Administration	The Maryland Transit Administration will receive funding to address identified gaps in services by enhancing technology resources for increased mobility options for seniors and individuals with disabilities.	D2019-HSCR-003	\$ 240,000

ME	Greater Portland Council of Governments	The Greater Portland Council of Governments will receive funding to address identified gaps in service using Mobility Management strategies as a tool to increase coordination and access, serving the Greater Portland Planning Metropolitan Planning area. The Mobility Solutions for Maine project will help targeted populations and improve the overall coordination of transportation services.	D2019-HSCR-004	\$ 240,000
MI	Flint Mass Transportation Authority	Flint Mass Transportation Authority will receive funding to increase access to a highly responsive, on-demand non-emergency medical transportation services for seniors and person with disabilities.	D2019-ICAM-026	\$ 734,752
MN	SouthWest Transit	SouthWest Prime MD will receive funding to implement an innovative approach to providing NEMT through public microtransit services to hospitals, medical centers, and clinics in and around the designated service area.	D2019-ICAM-016	\$ 290,500
MO	Missouri Rural Health Association	Missouri Rural Health Association will receive funding to enhancing health care access in rural Missouri through the employment of mobility management strategies.	D2019-ICAM-024	\$ 592,328
MS	Aaron E. Henry Community Health Services Center, Inc.	Aaron E. Henry Community Health Services Center, Inc. will receive funding to launch Rides to Recovery (R2R) Program to address Non-Emergency Medical Transportation (NEMT)services by increasing focus on preventive care, mental health and substance abuse treatment in response to the Opioid epidemic.	D2019-ICAM-018	\$ 360,540
NC	The C. W. Williams Community Health Center, Inc.	The C. W. Williams Community Health Center, Inc. will receive funding to expand access to quality healthcare for transportation disadvantaged populations in Mecklenburg County and surrounding communities.	D2019-ICAM-005	\$ 112,000
NH	New Hampshire Department of Transportation	New Hampshire Department of Transportation will receive funding to integrate transportation service requests into the already established 211 Regional Call Center, transforming the center into a one click-one call model. This project will utilize modernization of technology and the expertise on coordination of mobility management.	D2019-HSCR-015	\$ 17,295

NJ	NJ Transit	NJ Transit will receive funding to produce travel training videos, entitled "Transportation for Everyone". The project will target older adults, individuals with disabilities and low-income populations who are transit dependent.	D2019-HSCR-011	\$ 60,600
NM	Capacity Builders, Inc.	Capacity Builders, Inc. will receive funding for transportation to non-emergency medical services, for the aging and people with disabilities populations in Northwest New Mexico and Montezuma County, Colorado. The project will increase affordable access to care, improve health outcomes, and reduce healthcare costs in a predominantly rural region for people who do not have access to transportation to receive non-emergency medical services.	D2019-ICAM-006	\$ 130,000
NY	Volunteer Transportation Center, Inc.	Volunteer Transportation Center, Inc. will receive funding to coordinate a volunteer transportation network in western New York State.	D2019-HSCR-009	\$ 145,968
OH	Council on Aging of Southwestern Ohio	The Council on Aging of Southwestern Ohio will receive funding to implement an on-demand Transportation service and coordination of non-emergency transportation for older adults in the Cincinnati Region.	D2019-ICAM-019	\$ 470,000
OK	Osage Nation	The Osage Nation will receive funding to purchase a 15-passenger van to increase access to transportation to medical appointments in various locations for Native American elders, Native Americans with disabilities, and low-income Native American families.	D2019-HSCR-010	\$ 73,892
OR	Ride Connection, Inc.	Ride Connection, Inc. will receive funding to increase access to healthcare services by providing mobility management services, in partnership with Providence Health Services, a major regional healthcare system. A Ride Connection Mobility Specialist will collaborate with staff from two hospital locations and local social services provider to provide individual travel options, counseling, and clinic level support to integrate transportation referrals.	D2019-ICAM-001	\$ 96,921

PA	Geisinger Clinic	Geisinger Clinic will receive funding to employ an innovative approach to increase access to healthcare by combining mobility management and technology Solutions.	D2019-ICAM-020, D2019-ICAM-021	\$ 499,484
RI	Rhode Island Public Transit Authority	Rhode Island Public Transit Authority will receive funding to address an unmet need for transportation for employment through the Rides to Work program.	D2019-HSCR-007	\$ 150,000
SC	Central Midlands Regional Transit Authority	Central Midlands Regional Transit Authority will receive funding to provide Mobility as a Service to increase access to coordinated healthcare services in Columbia South Carolina. This project allows staff at medical facilities as well as patients to request and book transportation options that are affordable for veterans, seniors, and single parent head of household populations.	D2019-ICAM-014	\$ 249,912
SD	West River Transit Authority, Inc.	West River Transit Authority, Inc. will receive funding to expand services for medical and other rides by increasing customer access via smartphone apps for ride booking, cancellation and confirmation, with ease of use enabling more people access.	D2019-ICAM-012	\$ 220,000
TN	Southeast Tennessee Human Resource Agency	Southeast Tennessee Human Resource Agency will receive funding to purchase additional buses and for additional operating assistance to address identified gaps and barriers in service.	D2019-HSCR-001	\$ 388,000
TX	North Central Texas Council of Governments	The North Central Texas Council of Governments will receive funding to implement My Ride North Texas 2.0, a regional mobility management program to improve the coordination of transportation services and medical services. The Project will leverage healthcare and transportation-focused partnerships in the North Central Texas 16-county region, to identify and address specific populations that lack transportation to wellness resources.	D2019-ICAM-022	\$ 511,106

UT	Utah Transit Authority	Utah Transit Authority will receive funding to purchase Electronic Voucher (E-Voucher) software development in partnership Jacksonville Transit Authority (JTA), Community Health IT (CommHIT), and Cambridge Systematics (CS).	D2019-ICAM-025	\$ 700,125
VA	Boat People S.O.S., Inc.	Boat People S.O.S., Inc. will receive funding for the Health Awareness and Promotion Program (HAPP). This transportation project will increase access to public transportation for 200 Vietnamese American older adults with limited English and individuals with disabilities residing in Northern Virginia by improving the coordination of transportation services and non-emergency medical transportation services and expanding public transportation options. Counties served includes Fairfax County, Falls Church City, Arlington County, Alexandria City, Loudon County, Prince William County, and Manassas City.	D2019-ICAM-004	\$ 101,928
VT	Vermont Agency of Transportation	The Vermont Agency of Transportation will receive funding to address identified gaps in service and barriers to transportation by providing alternative transportation services to increase access to substance abuse treatment and employment as a new program called Recovery Rides.	D2019-HSCR-006	\$ 170,000
WA	People for People	People for People will receive funding to improve coordination of patient access to healthcare using the software platform Goin. Goin provides real-time coordination for transportation and healthcare partners to monitor a client service, vehicle capacity, expected time of arrival, weather, and travel conditions. Transportation and healthcare costs are reduced by filling vacant seats and accurately scheduling medical teams.	D2019-ICAM-010	\$ 206,846
WI	Southwestern WI Community Action Program, Inc.	Southwestern WI Community Action Program, Inc. will receive funding to implement a travel management coordination center. The center will improve coordination of NEMT transportation in nine counties of WI through the implementation of a technology solution with a NEMT-focused mobility manager, who will work with counties and healthcare facilities to develop agreements to increase access/coordination of non-emergency medical transportation.	D2019-ICAM-009	\$ 205,360

WV	Southern Highlands Community Mental Health Center, Inc.	The Southern Highlands Community Mental Health Center, Inc. will receive funding to increase access to healthcare with the purchase of accessible vans and the employment of a mobility manager. The Transportation for Rural Appalachian Communities (TRAC) program seeks to safely transport a vulnerable, underserved population in rural southern West Virginia by coordinating & providing non-emergency medical home-to-service transport for clients via a 7-vehicle fleet.	D2019-ICAM-007, D2019-ICAM-008	\$ 194,944
			TOTAL	\$ 9,601,981