


# 2019 Northeast Passenger Transportation TRANSPORTATION CONFERENCE & EXPO WARWICK, RHODE ISLAND | JUNE 26 & 27, 2019



## Tuesday, June 25, 2019

11:00 am – 5:00 pm	20 <sup>th</sup> Annual Scholarship Golf Tournament      Location: <a href="#">Valley Country Club</a> Registration Bag Event Sponsor 
6:00 pm – 8:00 pm	Welcome Reception (transportation on a rotating schedule will be available) Location: <a href="#">NYLO</a>
Dinner on your own	Hotel shuttle service will be available with a two-mile radius of the hotel. <a href="#">Area Information</a>


## Wednesday, June 26, 2019

Location: Crowne Plaza Hotel, Warwick, Rhode Island

7:00 am – 5:00 pm	Registration Open	Grand Ballroom Foyer
7:00 am – 9:00 am	Continental Breakfast	Atrium
8:30 am – 8:50 am	<p>Welcome Remarks 2019 NEPTA President Mike Whitten, Executive Director, Manchester Transit Authority and Scott Avedisian, CEO, Rhode Island Public Transit Authority (RIPTA)</p> <p>Atrium</p>	
9:00 am – 10:15 am	Vendor Display Set up	Grand Ballroom, Foyer, Outdoor Area
9:00 am – 10:30 am	<b>Breakout Sessions Wednesday, June 26</b>	
9:00 am – 10:30 am	<p><b>Autonomous Vehicle in the role of transit</b></p> <p>Patriots</p> <p>For years transit industry professionals have been hearing about the pending arrival of autonomous vehicles. Now that there are actual autonomous vehicle shuttle services in operation, we can hear about the realities instead of the hypothetical. Session attendees will learn about the real-world implementation of autonomous vehicle technologies. Presenters will discuss lessons learned from currently operating AV services including successes, failures and providing their perspective on the future of autonomous vehicles. Panelists:</p> <p>Julia Gold, Chief of Sustainability and Innovation, Rhode Island Dept. of Transportation First Transit Staff</p>	
9:00 am – 10:30 am	<p><b>Workforce Development Issues</b></p> <p>Rhode Island</p> <p>This session will explore the issues surrounding the need for new technical and service repair talent, and the challenges faced from a growing shortage of qualified technicians. Takeaways will include a comprehensive knowledge of the current situation, how we got here, what we need to know to address this issue and what resources are available to help find the talent we need to ensure our ongoing success. You will receive valuable tips and information on what is being done to address the technician shortage and what resources are available to you that can help find the talent you need today. Panel Discussion</p> <p>Trish Serratore, Senior VP Communications Automotive Service Excellence - ASE</p>	

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9:00 am – 10:30 am	<p><b>Harness the Power of Leadership: Lessons in Team Building, Trust, Management and Communication.</b> <span style="float: right;">Tiverton</span></p> <p>Have you ever wondered how a Leader Dog knows whether a traffic light is red or green? Have you ever considered how a dog can decipher a McDonald's from a Burger King? Or how these amazing guides know the difference between Terminal 1 and Terminal 3 at Chicago O'Hare Airport?</p> <p>Harness the Power of Leadership will teach you and other professionals working in the business community foundational principles in leadership, management, communication, and team-building. The tools presented are based on training techniques Leader Dogs for the Blind has been using for 80 years as part of their mission to empower people who are blind or visually impaired to lead successful and independent lives.</p> <p>The communication procedures a Leader Dog team uses to successfully cross busy intersections, find restaurants, and navigate bustling airports are the same techniques used by efficient and prosperous teams in the corporate environment. As the session progresses, you will see just how relevant these techniques are in your workplace and will learn how you too can successfully implement them in your daily lives as you advance in your career.</p> <p>Presented by David Bann and Richard "Buss" Brauer, Leader Dogs for the Blind Sponsored by </p>
9:00 am – 10:30 am	<p><b>Take This Job and Love It</b> <span style="float: right;">Narragansett</span></p> <p>George Bernard Shaw said, "A master in the art of living knows no sharp distinction between their work and their play, their labor and their leisure, their mind and their body, their education and their recreation . . . They simply pursue their vision of excellence through whatever they are doing and leave others to determine whether they are working or playing."</p> <p>Because we manufacture ourselves through our work, each time we make a choice on the job, we shape our identities, our feelings about who we are, our sense of self-worth, and our relationships with others. This program is about discovering the hidden truths about our life and how we can move from simply surviving our work to mastering the art of living through our work.</p> <p>Presented by Martha Bryan, Bryan &amp; Bryan Associates</p>
10:30 am – 11:00 am	Transitional Break
11:00 am – 12:30 pm	<b>Breakout Sessions Continue Wednesday, June 26</b>
11:00 am – 12:30 pm	<p><b>Connecting Communities – Overcoming the First and Last Mile</b> <span style="float: right;">Patriots</span></p> <p>The first and last miles present many opportunities for transit agencies to bridge the gap between stepping on the bus and reaching the front door. With the incorporation of new technologies and emerging modes of transportation, transit agencies can position themselves as complete mobility purveyors creating connections between multiple modes and services. This panel will provide varied perspectives including a regional planning</p>

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	<p>commission, technology provider, and consulting firm. Attendees will learn about cloud-based technologies, e-scooters, bike share programs and how agencies and communities can prepare for their arrival.</p> <p>Panelists:</p> <p>Nate Miller, Southern New Hampshire Planning Commission</p> <p>Pepper Harwood, President, Routematch</p> <p>Kyle James, Senior Planner, Alta Planning + Design, Inc.</p> <p>Scott Mullen, Director of Expansion, LimeBike</p>
11:00 am – 12:30 pm	<p><b>Voluntary Outreach Programs for Public Transportation Stakeholders - TSA</b> Rhode Island</p> <p>BASE and other outreach programs as part of a security partnership evolution.</p> <p>With all of the new safety and security requirements implemented and coming soon, join partners from the TSA to learn about the Risk based Assessment and Outreach programs available to transit providers. This session will cover several training and exercise opportunities that are available at no cost to the transit system that can help you evaluate your state of readiness and identify strategic areas of training and capital investment based on the unique characteristics of each transit system. Then hear from Dave Laferriere, MTA Assistant Director: Safety on how his small urban transit system was able to participate and what benefits they derived from these offerings.</p> <p>Presented by Mark Cacciolfi, TSA and Dave Laferriere</p>
11:00 am – 12:30 pm	<p><b>Industry Round Table: Hands-on Industry Updates</b> Tiverton</p> <p>Round Robin Industry Update</p>
11:00 am – 12:30 pm	<p><b>Interviewing &amp; Selection Based on “More Than A Gut Feeling”</b> Narragansett</p> <p>The most important personnel decision a manager makes is the selection of the right new employee. Yet often the decision is made in haste and without a clear idea of what makes an applicant the best candidate for the job. This program provides a step - by - step approach for determining what constitutes the best candidate for the position, what questions to ask the applicants and how to evaluate the applicants' answers so that the best person is selected</p> <p>Presented by Martha Bryan, Bryan &amp; Bryan Associates</p>
11:00 am – 12:30 pm	<p><b>Marijuana in Transportation</b> Ocean</p> <p>Rapidly changing state and local laws are colliding with federal prohibitions against marijuana. What are the risks for transit employers and how can they be effectively addressed? This presentation will provide an analysis of the current landscape and the factors that are creating policy conflicts. It will also offer clear steps which will allow transit employers to navigate these complexities that threaten diligently-built safety programs.</p> <p>Presented by George Gilpatrick, Cahill Swift</p>
12:45 pm – 1:45 pm	<p>Buffet Lunch Atrium</p>
	<b>Breakout Sessions Continue Wednesday, June 26</b>

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2:00 pm – 3:00 pm	<b>American Red Cross Adult CPR, First Aid and AED Blended Training</b> Tiverton Combines the flexibility of online with hands-on training. Provides full certification. Start taking the course immediately and finish the certification program during this hands-on training. Sign up additional attendees for \$95 per person (includes certification class, admittance to the transportation expo and reception. *completed online work must be completed prior to class. Individuals do not need to register for the conference in order to register for CPR. Registration for this class can be purchased separately for anyone interested in CPR only. Remember – online work must be done prior to attending this session (online information will be provided once registration is received).
2:00 pm – 3:30 pm	<b>Placemaking – Arts in the Transit Centers</b> Bristol B To be more innovative, you must be more open to change and risk. This may be the biggest challenge for public transit agencies. Because mistakes are not only embarrassing, but are potentially dangerous, public transit agencies are so focused on order and efficiency that they create too many barriers around new ideas. Artistic professionals -- people who have the courage to surface their creativity -- are more open to change and tolerant of risk. How can artistic professionals and artistic methods help transit agencies become more innovative? Participants in this workshop will learn how to assess the barriers to innovation in their agencies, and how a number of small, but strategic steps can lead to the conditions that allow good new ideas to flourish. Presented by Leonardo Vazquez, AICP/PP. Executive Director National Consortium for Creative Placemaking
2:00 pm – 3:30 pm	<b>Smart Transit Design: Making the most of big data</b> Newport Designing successful transit requires a careful balance of numerous variables – understanding what data is valuable, collecting rich datasets and then understanding how to apply the learnings to improve processes whether it's planning, operations, or outreach. Presented by Drew Harrington, Remix
2:00 pm – 3:30 pm	<b>Marijuana in Transportation</b> Rapidly changing state and local laws are colliding with federal prohibitions against marijuana. What are the risks for transit employers and how can they be effectively addressed? This presentation will provide an analysis of the current landscape and the factors that are creating policy conflicts. It will also offer clear steps which will allow transit employers to navigate these complexities that threaten diligently built safety programs. Presented by George Gilpatrick, Cahill Swift
	<b>End of Breakout Session for Wednesday, June 26. Enjoy the Expo!</b>
1:30 pm – 6:00 pm	Transportation Expo <b>Vendor Display Area</b> Grand Ballroom, Foyer, Outdoor Area
4:30 pm – 6:00 pm	Reception Stations <b>Vendor Display Area</b> Grand Ballroom, Foyer
Dinner on your own	Hotel shuttle service will be available with a two-mile radius of the hotel. <a href="#">Area information</a>



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Thursday, June 27, 2019

Location: Crowne Plaza Hotel, Warwick, Rhode Island

8:00 am – 2:00 pm	Registration Open	Grand Ballroom Foyer
8:00 am – 10:00 am	<b>Continental Breakfast</b>	Grand Ballroom Foyer
9:15 am – 10:30 am	<b>FTA Plenary Session</b> Peter Butler, Matthew Keamy and Kristin Wood will provide updates from FTA	Salon III
10:45 am – 12:15 pm	<b>Breakout Sessions Thursday, June 27</b>	
10:45 am – 12:15 pm	<b>Leveraging partnership to Boost Ridership</b> Panelists: Perian Carpenter, Mobility Manager, Biddeford-Saco-Old Orchard Transit Greg Jordan, General Manager/CEO, Greater Portland Transit District Van Chesnut, Executive Director, Advance Transit	Salon I
10:45 am – 12:15 pm	<b>The Changing Face of America: What you need to know</b> As a transit agency, you are required to adhere to many rules and regulations, most of which you learn “on the fly” as you operate your transit system on a day-to-day basis. This workshop will guide you through the critical responsibilities you face related to Civil Rights, Title VI, and ADA regulations, give you opportunities to assess your own individual agency, and look at best practices for policy development. You will be given access to additional resources, and there will be time for questions and answers specific to situations you may have faced. Presented by Carol Wright, Co-Director of the National Aging and Disability Transportation Center and Assistant Vice-President of Transportation and Mobility for Easterseals	Salon II
10:45 am – 12:15 pm	<b>“Public Transportation Safety and Asset Management in Performance-based Planning and Programming”</b> Wendy Klancher from FTA Headquarters Office for Planning and Environment will be presenting on the requirements and framework of Performance Based Planning as they relate to Transit Asset Management (TAM) and the Safety Management rule.	Salon IV
10:45 am – 12:15 pm	<b>Effective Conflict Management in the Work Place</b> Conflicts are part of every day life both personally and professionally. This session will provide tools to identify conflict and conversation styles, investigate the blind spots and triggers and provide tools to engage in conflict rather than trying to avoid it. Presented by Brian Miller, Conflict Consultant	Salon V
12:30 pm – 1:45 pm	<b>Lunch with keynote speaker</b> Hendrik “Rik” Opstelten from FTA Headquarters Office of Research & Innovation will be joined by Wendy Klancher, Maggie Schilling and Peter Butler to present on the future of transit- best practices, how to innovate through performance based planning and how NTD reporting is adapting to a more flexible use of assets.	Salon I-III
2:00 pm – 3:30 pm	<b>Breakout Sessions Continue Thursday, June 27</b>	

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2:00 pm – 3:30 pm	<b>Negotiations and Mediation for the workplace and for the real world</b> Salon I <p>Are you a problem solver at work and at home? Is this always received well? Do you know how to really listen without just using the time to think about what you are going to say next? We all have these natural tendencies which prevent effective communication. It is only magnified when dealing with someone who is hostile or not an ally. Would you like to learn skills that enhance your ability to work with all types of people? Learn how to manage a conversation by listening more than talking; learn to think like a mediator and separate emotion from facts; learn what is behind strong emotions; learn what the term BATNA is; experience ways to frame a problem; what is the difference between a position and an interest?</p> <p>Presented by Brian Miller, Conflict Consultant</p>
2:00 pm – 3:30 pm	<b>Harassment Prevention</b> Salon II <p>This session is designed to assist transit supervisors and managers in maintaining a safe and respectful work environment by recognizing and responding to potential harassment issues. This course will provide participants with the knowledge and skills to explain the supervisor's role and responsibilities regarding compliance with the transit organizations Harassment Policy; recognize and prevent harassment in the transit workplace; respond to and report potential harassment issues; and receive complaints of potential harassment and handle requests for confidentiality. Presented by Rich Foerch, National Transit Institute</p>
2:00 pm – 3:30 pm	<b>Electric Vehicles Update Panel</b> Salon IV <p>Style, comfort and sustainability are considered more than battery longevity, vehicle range, charging stations and purchase power. Let's take a deeper look into the components of operating electric vehicles. This session will discuss panelists' perspectives into the future and issues all EV manufactures face integrating their products into the regional transit fleet.</p>
2:00 pm – 3:30 pm	<b>National Transit Database "NTD"</b> Salon V <p>Maggie Schilling from FTA Headquarters Office of Budget &amp; Policy will be presenting on recent updates to NTD making it more flexible to accommodate grantees flexible use of their assets, the NTD reporting requirements of TAM and ideas on how to increase apportionments through NTD reporting.</p>
2:00 pm – 3:30 pm	 <b>Harness the Power of Leadership: Lessons in Team Building, Trust, Management and Communication. Leader Dogs for the Blind.</b> Presented by David Bann, Leader Dogs for the Blind Salon III
Event Concludes	<p><b>Thank you for attending. Event Updates, along with attendee list will be posted on <a href="http://www.nepta.org">www.nepta.org</a></b></p>

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NorthEast Passenger Transportation Association • PO Box 438 • Foxboro, MA 02035

Email: [membership@nepta.org](mailto:membership@nepta.org) / p: 800-NEPTA01 (637-8201)

Contact: Carol A. Tally, NEPTA Executive Director c: 617-549-8782

Complete registration information is available at [www.nepta.org](http://www.nepta.org)

Questions? Please contact Carol Tally, NEPTA Executive Director at 617-549-8782 or email [membership@nepta.org](mailto:membership@nepta.org).

## Registration Fee Structure:

Member Full Two-Day Conference \$375 (20% discount applies after two paid registrants)

Member One-Day Event \$215 (20% discount applies after two paid registrants)

Member Exhibitor Registration \$825 \* additional registrants at booth \$50 pp, include all meals, sessions and events included

Non-member pricing available.

All vehicle displays will be outdoors with an inside table available.

## 9.5 AICP – CM CREDITS APPROVED

Last revised 5/16/2019