



# CCAM

Coordinating Council on  
Access and Mobility

## Transportation Coordination Listening Session

Coordinating Council on Access and Mobility

RTAP Spring Review Board Meeting  
May 10, 2018

# CCAM

# Agenda



1. Welcome and Introductions
2. CCAM Background
3. CCAM Update
4. Listening Session Information
5. Listening Session Discussion
6. Next Steps

# Welcome and Introductions



# Introductions

## **Marianne Stock**

*Federal Transit Administration  
Office of Program Management  
Chief of Rural and Targeted Programs*

## **Danielle Nelson**

*Federal Transit Administration  
Office of Program Management  
CCAM Staff Lead*



# CCAM Background



# What is the CCAM?

The Coordinating Council on Access and Mobility (CCAM) is an interagency partnership established by Executive Order to coordinate the efforts of the federal agencies that fund transportation services for targeted populations.



## Mission

The CCAM issues policy recommendations and implements activities that improve the **availability**, **accessibility**, and **efficiency** of transportation for the following targeted populations:



People with  
Disabilities



Older Adults



Individuals  
of Low Income



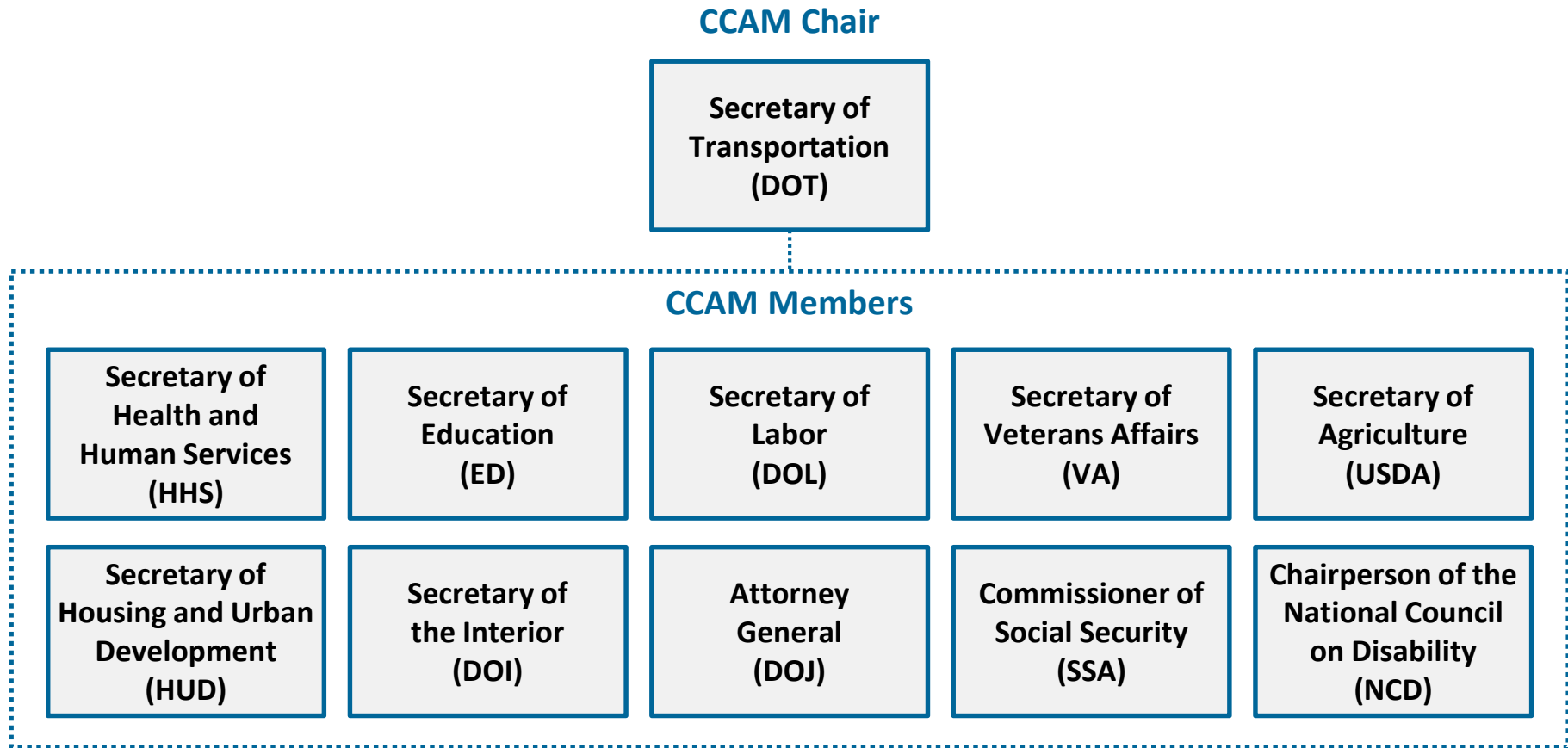
## Vision

Equal access to coordinated transportation for all Americans

# CCAM

# Who serves on the CCAM?

The CCAM consists of the following federal representatives or their designees.



# Statutory Requirement: 2015 FAST Act

In recognition of the importance of transportation coordination, Congress included a provision in Section 3006(c) of the FAST Act to direct the CCAM to develop a **strategic plan** that meets the following requirements:



Outlines the **roles and responsibilities** of each CCAM federal agency with respect to local transportation coordination



Identifies a strategy to strengthen **interagency collaboration**



Addresses outstanding recommendations made by the Council including a **cost-sharing policy** and recommendations to increase grantee participation in **coordinated planning**



To the extent feasible, addresses outstanding **recommendations made by the Comptroller General** concerning local coordination of transportation services



Proposes **changes to federal laws and regulations** that will eliminate barriers to local transportation coordination, including nonemergency medical transportation



# CCAM Draft Strategic Framework

## Goal 1: Improve Access to the Community through Transportation

- **Objective 1:** Reduce federal policy barriers to coordinated transportation
- **Objective 2:** Increase state and local transportation coordination
- **Objective 3:** Promote public awareness of available transportation options
- **Objective 4:** Incorporate the use of innovative technologies in coordinated transportation

## Goal 3: Strengthen Interagency Partnerships and Collaboration with State, Local, and Industry Groups

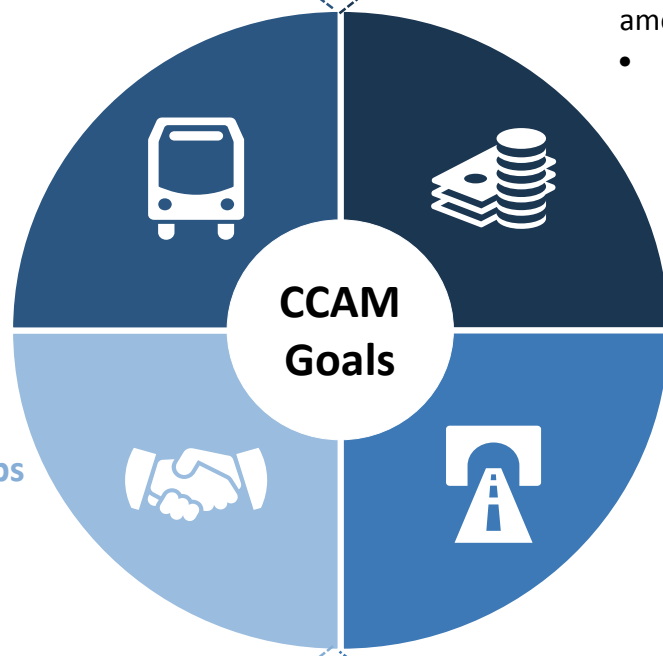
- **Objective 1:** Refresh the CCAM Operating Model
- **Objective 2:** Coordinate transportation initiatives for targeted populations
- **Objective 3:** Expand opportunities for external input

## Goal 2: Enhance Cost-Effectiveness of Coordinated Transportation

- **Objective 1:** Enable equitable cost sharing among state and local stakeholders
- **Objective 2:** Develop framework for transportation cost reporting
- **Objective 3:** Promote the adoption of cost sharing

## Goal 4: Demonstrate Future Models for Coordinated Transportation

- **Objective 1:** Implement and evaluate CCAM pilot programs



# Statutory Requirement: 2018 Omnibus Bill

When Congress passed the Consolidated Appropriations Act of 2018, the Senate Appropriations Committee, via Senate Report 115-138, directed the CCAM to issue the following report.



**Due to Congress:**

**September 19, 2018** (180  
days from enactment on March  
23, 2018)

“

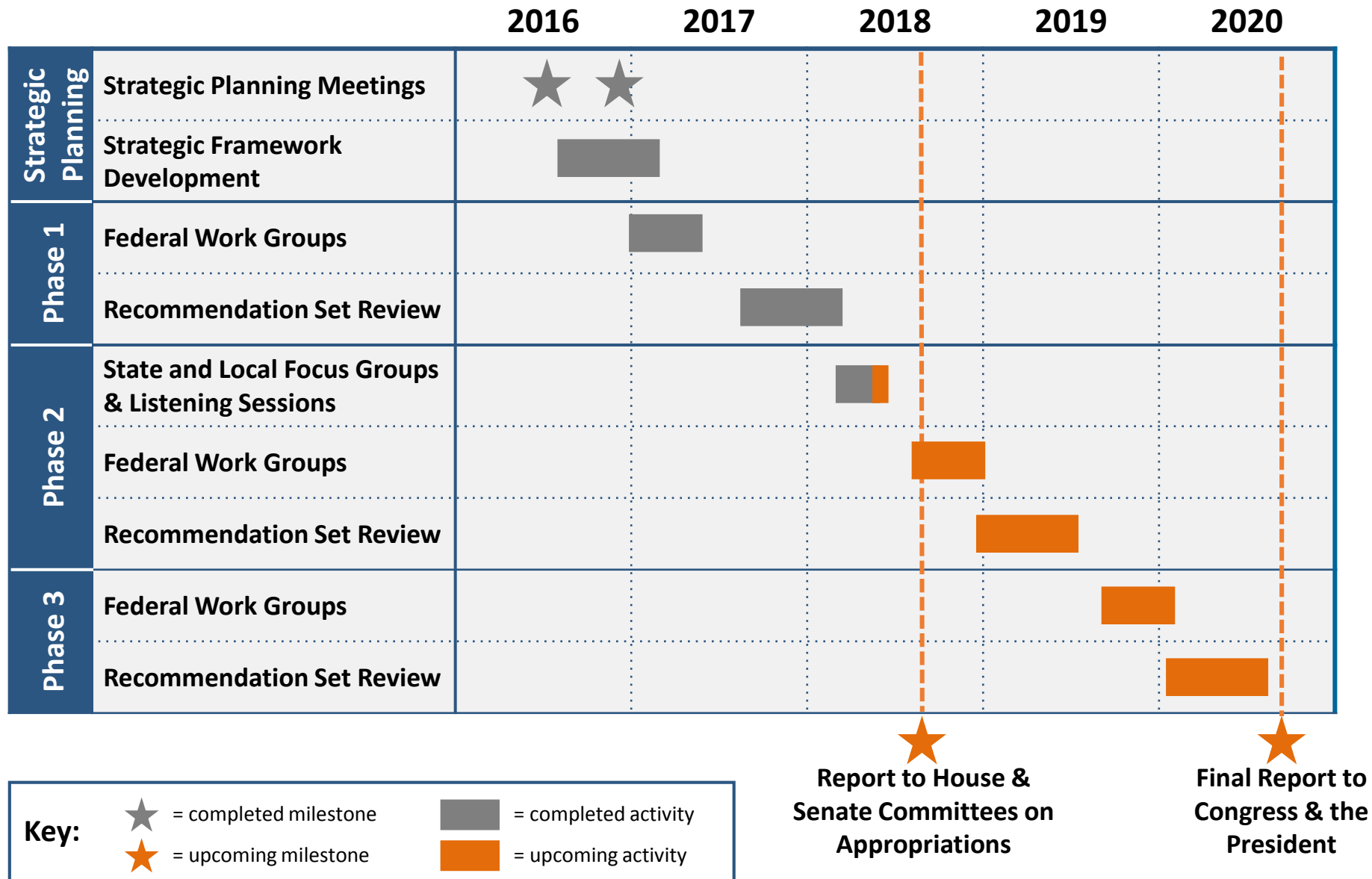
*The Committee directs the Coordinating Council on Access and Mobility to submit within 180 days of enactment of this act a plan and report to the House and Senate Committees on Appropriations on options to eliminate duplication, provide efficient services for people in need, and increase coordination between the various Federal departments' operating programs for transportation-disadvantaged persons. (Page 77)*

”

# CCAM Update



# CCAM FAST Act Implementation Timeline




# Listening Session Updates



# State and Local Focus Groups and Listening Sessions

The CCAM support team is hosting a series of focus groups and listening sessions with state and local stakeholders to help the Council fulfill congressional requirements.

<b>3 Virtual Focus Groups</b>  Virtual focus groups bring together stakeholders that receive funding from selected CCAM partner agencies.	<b>5 In-Person Focus Groups</b>  In-person focus groups are located in diverse regions that have experienced success in coordinating transportation.	<b>3 In-Person Listening Sessions</b>  Listening sessions will be hosted at conferences and meetings that bring together transit stakeholders from across the country.
		
<b>Topics</b> <ul style="list-style-type: none"><li>• Rural and Underserved Areas</li><li>• Medicaid NEMT</li><li>• Rural Veterans Transportation</li></ul>	<b>Locations</b> <ul style="list-style-type: none"><li>• Olympia, WA</li><li>• Des Moines, IA</li><li>• Tallahassee, FL</li><li>• Los Angeles, CA</li><li>• Columbus, OH</li></ul>	<b>Forums</b> <ul style="list-style-type: none"><li>• APTA Bus and Paratransit Conference</li><li>• RTAP Review Board Meeting</li><li>• CTAA Expo</li></ul>

# Listening Session Objectives and Outputs

The listening session will help to shape federal interagency work groups by identifying top transportation coordination challenges and opportunities.

## Objectives



1. Understand the current state of transportation services for people with disabilities, older adults, and individuals of low income



2. Identify transportation coordination success stories and promising practices



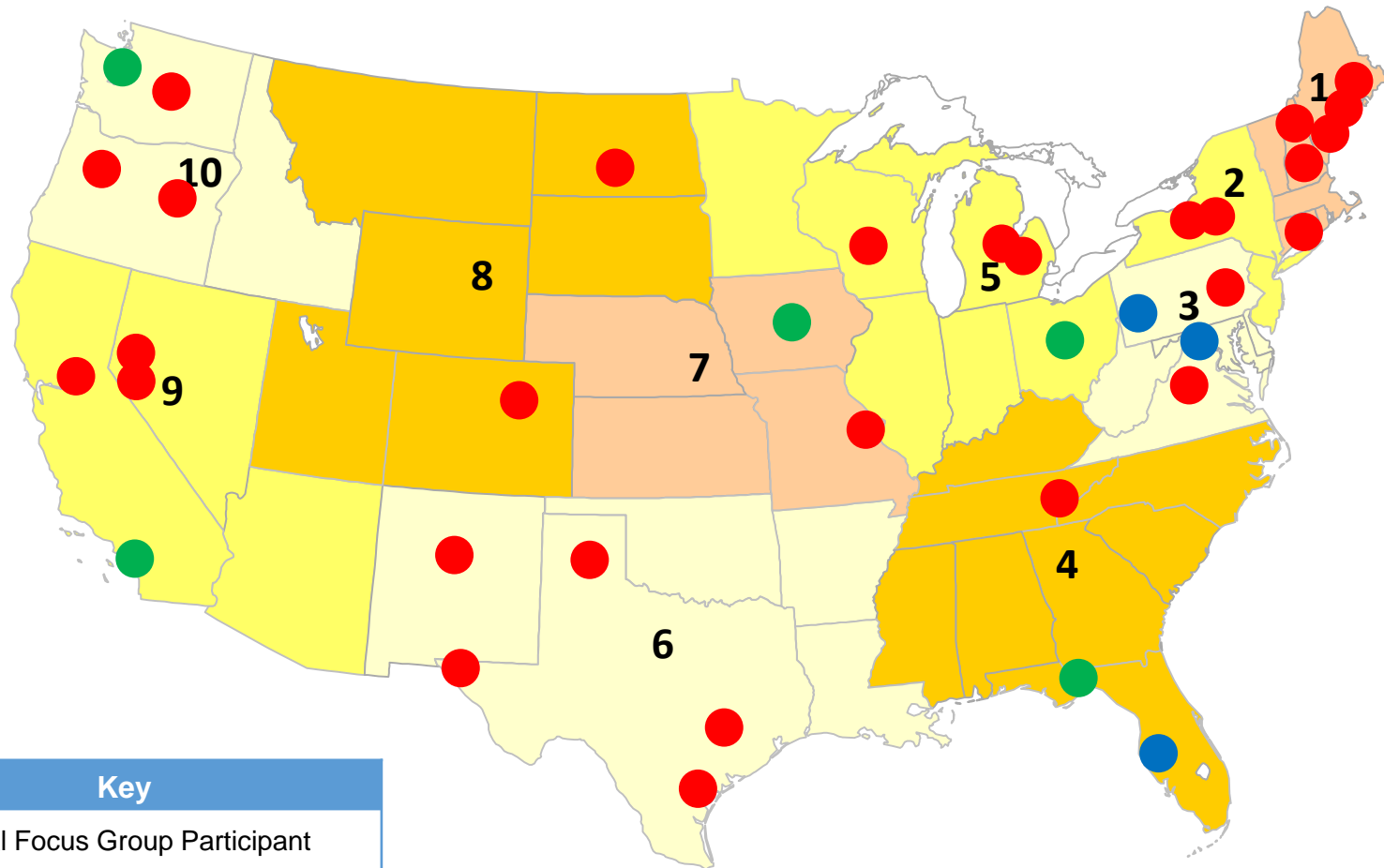
3. Identify barriers to transportation coordination

## Outputs

- Transportation coordination barriers and opportunities to be addressed by federal-level working groups
- Documented promising practices and lessons learned

# Focus Group and Listening Session Participants

The CCAM support team engaged state and local stakeholders in a diversity of regions.



## Key

- Virtual Focus Group Participant
- In-Person Focus Group Location
- Listening Session Location



# Listening Session Discussion



## Discussion Area 1:

### Transportation Coordination Success Stories

How do you coordinate with other organizations providing or funding transportation for the targeted populations?

## **Discussion Area 2:**

### **Transportation Coordination Barriers**

**What are the barriers to transportation coordination across programs and organizations?**

## Discussion Area 3:

### Magic Wand

What one thing would you change to make it easier for your organization to coordinate transportation services?

# Next Steps

1. The National Center for Mobility Management will release an online survey to provide an additional opportunity for state and local stakeholders to provide feedback.
2. Follow CCAM progress on the CCAM website: <https://www.transit.dot.gov/ccam>

Questions?  
Email the CCAM inbox at  
**CCAM@dot.gov**