



Veterans Transportation Program

Veterans Transportation and
Community Living Initiative (VTCLI)



Veterans Transportation Service (VTS)



VTS is a sub-initiative of the VA's Enhancing Veteran Experience and Access to Healthcare Transformation Initiative and is focused on helping Veterans overcome transportation barriers to treatment, especially for Veterans who are visually impaired, elderly, or immobilized due to disease or disability, and those living in rural and highly rural areas.



Keys to Success



- **Create a state of the art access system using 21st Century technology including ridesharing software.**
- **Improve the quality of life for Veterans by improving their health through supporting early identification and treatment of health problems and well as ongoing treatment of existing problems.**
- **Investigate best and strong practices in transportation and support implementation at facility and VISN level.**



VTS Collaborative Partners



Establish a network of community transportation service providers including:

- **Veteran Service Organizations**
- **Federal, state and local government services**
- **Non-profits**
- **Community and commercial providers**



VTCLI & VTS



- **VTS is a partner in the CCAM initiative and has a budget of \$3 million for staffing and training in mobility management**
 - **Mobility Managers at VA health care facilities are responsible for establishing community partnerships and coordinating these resources to serve Veterans' transportation needs.**
- **VA has adopted the concept of using a “mobility management ” approach which creates and uses community and agency partnerships to increase transportation options for Veterans; thereby enhancing Veterans' access to care**



Locations



State	VTCLI Location	VTS Location (VAMC)
AK	Municipality of Anchorage	Alaska
CA	Southern California	Loma Linda
GA	ARC	Atlanta
IL	Statewide	Marion, IL
MD	Eastern Shore of Maryland	Baltimore
MO	Kansas City (MO, KS)	Kansas City, MO
MN	Statewide	St. Cloud
OK	Tulsa, Muskogee	Muskogee
OR	Portland	Portland
PA	Statewide	Altoona
WA	Spokane	Spokane



The Brand





VTS Logo



Veterans
Transportation
Service