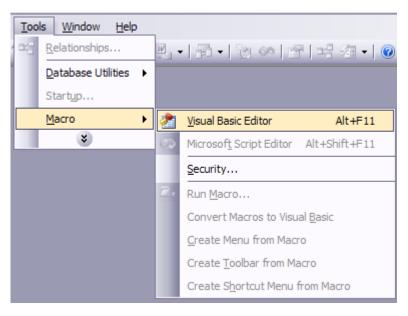
<u>Trouble Shooting for the Capital Cost Database – 2010 Version</u>

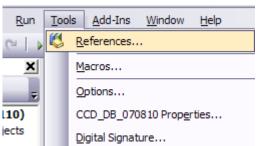
Troubleshooting – Security Warning

After opening the database, you will be presented with the Main Menu of the Capital Cost Database. Before proceeding, and for the Capital Cost Database to function, the user <u>must</u> first deactivate the Access Security Warnings. To do so, click the "options" box under the access menu and then select "Enable this content" in the Security Alert pop-up window and click OK.

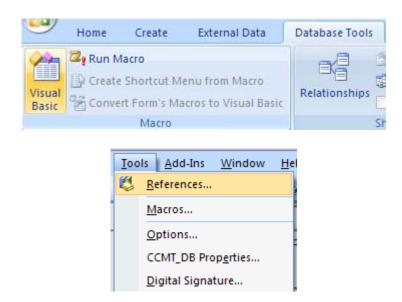
Troubleshooting - Object Error

The Capital Cost Database relies on Access Objects to provide a rich user experience using forms and reports. If you are experiencing error messages when trying to access the features within the database, please make sure you have the correct references selected. References allow Access to utilize functions and objects that are otherwise foreign to the application. To check this within MS Access 2003 go to Tools > Macro > Visual Basic Editor, the Microsoft Visual Basic window will open. Now go to Tools > References, verify the reference list. If there is a missing reference, you should be able to either scroll down the list and find the appropriate reference or "browse" to add the reference from your hard-drive.

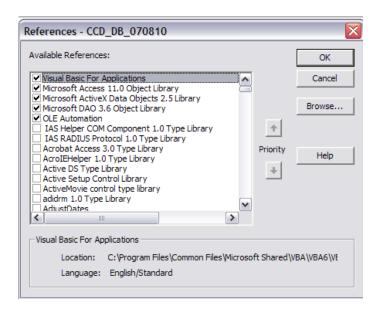




To check this within MS Access 2007, select "Database Tools" from the ribbon, find the "Visual Basic" icon and click on it. Now go to Tools > References, verify the appropriate references are checked.



The following references should be checked:



- Visual Basic for Applications (C:\Program Files\Common Files\Microsoft Shared\VBA\VBA6)
- Microsoft Access XX.0 Object Library (C:\Program Files\Microsoft Office\OFFICE11\msacc.olb or C:\Program Files\Microsoft Office\OFFICE12\msacc.olb)
- Microsoft ActiveX Data Objects X.X Library (C:\Program Files\Common Files\System\ado\msadoXX.tlb – XX will correspond the library version)

- Microsoft DAO X.X Object Library (C:\Program Files\Common Files\Microsoft Shared\DAO\dao360.dll)
- OLE Automation (C:\WINDOWS\system32\stdole2.tlb)

The library number for the Access Object Library will correspond to your version of Access. For Access 2003, the object library is 11.0. For Access 2007, the object library is 12.0.