National Online Dialogue on Transit Worker Assault

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Purpose of the Webinar

This is an informational session. We will discuss the following:

• Background
• Discussion Topics
• National Online Dialogue Forum
• How to Participate

Please Note: We will not be taking questions on the substance of the transit worker assault issue but will limit questions to how to access and participate in the online dialogue.
Webinar 101

• PowerPoint for this webinar

• Links to the National Online Dialogue on Transit Worker Assault website, forum, and this PowerPoint can be found on the top left corner of webinar window
Background

2015 Transit Advisory Committee for Safety (TRACS) Report, Preventing and Mitigating Transit Worker Assaults in the Bus and Rail Industry
• Identified causes of assault against transit workers
• Reviewed strategies to mitigate these assaults

Section 3022 of the FAST Act requires an notice of proposed rulemaking (NPRM) on protecting public transportation operators from assault no later than March 2017
National Online Dialogue on Transit Worker Assault

• What is the National Online Dialogue?
  – Web forum for individuals to comment on key questions concerning transit worker assault

• Who can participate?
  – Anyone interested in preventing transit worker assault

• When will it launch?
  – Open from Monday, June 13 – Monday, July 25

• Where is it located?
  – DOT’s Idea Forum: https://usdot.uservoice.com/
Discussion Topics

• How should we define assault?
• What protective measures or barriers does your agency have in place to separate transit workers from passengers?
• Safety measures are not one size fits all, so how have or how can such measures be implemented across different transit modes and systems (bus, light rail, streetcar, etc.)?
• Would automated fare collection mitigate risk?
• Does your transit agency have data on what motivates assaults? If so, what does the data indicate?
• What other topics should be considered as we approach the transit worker assault rulemaking?
National Online Dialogue Forum

- Go to DOT’s Idea Forum: https://usdot.uservoice.com/
- Navigate to the National Online Dialogue on Transit Worker Assault
National Online Dialogue Forum

- Click “Sign In” (red box) on the top right corner
National Online Dialogue Forum

- Search for an idea or start a new idea by typing your idea in the box (green box) under “How can we reduce assault on Transit Workers?”
- Select a category (blue box) and add a description (red box)
- Click on “Post Idea” (yellow box)
National Online Dialogue Forum

- Comment (green box) or vote (red box) on current ideas

How can we reduce assaults on Transit Workers?

Enter your idea

Clarification needed... Scope of this New Rulemaking
Clarification is requested— I believe the dialogue generated by the question may be in and of itself, useful for FTA. What exactly is meant by saying that ultimately, the forthcoming Rule will "address" assault?

1 comment
Flag idea as inappropriate...

Fare policy, fare evasion and fare enforcement
The sharing of standards and best practices and more policy-oriented discussion about the leading known contributing factor/theme in the majority of passenger-operator verbal confrontations, is needed. This will be of more value to the industry at-large than simply trying to mandate operator shields.

0 comments
Flag idea as inappropriate...
National Online Dialogue Forum

- Filter ideas based on categories (red box)
Live Demonstration
How You Can Participate

• Register on DOT’s Idea Forum
  • https://usdot.uservoice.com/
• Navigate the forum to find “National Online Dialogue on Transit Worker Assault”
Learn More

• National Online Dialogue on Transit Worker Assault Website

• National Online Dialogue on Transit Worker Assault Forum
  • https://usdot.uservoice.com/forums/374175-national-online-dialogue-on-transit-worker-assault

• Webinar PowerPoint
Questions

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