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## **REGION 10 BULLETIN NO: 2013-39**

Subject: Transit Capacity and Quality of Service Manual Available

Program Area: Transit Services

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The Transportation Research Board's (TRB) Transit Cooperative Highway Research Program (TCRP) **Report 165: Transit Capacity and Quality of Service Manual, Third Edition** provides guidance on transit capacity and quality of service issues and the factors influencing both.

The manual contains background, statistics, and graphics on the various types of public transportation, and it provides a framework for measuring transit availability, comfort, and convenience from the passenger and transit provider points of view.

In addition, the manual includes quantitative techniques for calculating the capacity and other operational characteristics of bus, rail, demand-responsive, and ferry transit services, as well as transit stops, stations, and terminals.

Due to the size of the report, a single PDF version of this report is not available; however, PDF versions of each chapter may be downloaded by using the links at <http://www.trb.org/Publications/Blurbs/169437.aspx>. A zipped file of all chapters in PDF format is also available for download. Finally, PowerPoint presentations and spreadsheet tools are available for download also.

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Sincerely,

R.F. Krochalis  
Regional Administrator

