



U.S. Department  
of Transportation  
**Federal Transit  
Administration**

REGION X  
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## **REGION 10 BULLETIN NO: 10-59**

Subject: NTI Quality Assurance and Quality Control in Transit

**Program Area: Training**

Date: July 29, 2010

The National Transit Institute (NTI) will be sponsoring a FREE course (\$300 for consultants and contractors) titled **“Quality Assurance and Quality Control in Transit”** in the following cities:

Portland, OR	October 27-28, 2010
New York, NY	November 9-10, 2010

This course is intended for current and new transit professionals that engage in federally funded activities. It will be particularly beneficial for grantees, FTA staff, consultants, contractors, and vendors, as it will provide an overview of the essential components of quality assurance and quality control in transit agencies. This course will also review and expand upon the FTA’s Quality Assurance and Quality Control Guidelines: February 2002 and address the various perspectives for quality relative to capital development, transit operations, maintenance, or vehicle acquisition.

Course topics include:

- An overview and definition of quality assurance and quality control
- The benefits of implementing a quality management system
- The components that comprise a quality management system
- Strategies to implement quality processes in at least one of the following areas: capital development, operations, management, and vehicle acquisition

If you are interested in attending, please follow this link <http://www.ntionline.com/CourseInfo.asp?CourseNumber=FP012> to see detail course description and register on line.

**Register early to guarantee your space; if there is a waiting list, please download the waiting list form from the web site below and fax it to (732) 932-1707.**

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For further information, contact Region 10's Amy Changchien at (206) 220-4464 or email [amy.changchien@dot.gov](mailto:amy.changchien@dot.gov).

Sincerely,

A handwritten signature in black ink, appearing to read "R.F. Krochalis". The signature is written in a cursive style with a large initial "R" and "K".

R.F. Krochalis  
Regional Administrator