



U.S. Department
of Transportation
**Federal Transit
Administration**

Headquarters

East Building, 5th Floor – TCR
1200 New Jersey Avenue, SE
Washington, DC 20590

MAY 30 2012

Mr. Robert J. Fiume
Executive Director
COLTS
800 North South Road
Scranton, PA 18504

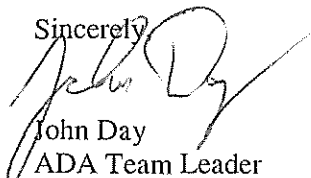
Dear Mr. Fiume:

This letter concerns the Federal Transit Administration's (FTA) Americans with Disabilities Act of 1990 (ADA) Complementary Paratransit Service Review of the County of Lackawanna Transit System (COLTS) conducted May 19- 22, 2008. FTA would like to thank you and your staff for the cooperation provided during the review. We appreciated the opportunity to speak with you and John Tomcho of Lackawanna County Coordinated Transportation System (LCCTS) on February 14, 2012 to discuss the findings and to answer your questions. As discussed during the call, FTA has clarified the finding concerning COLTS' complaint process. Enclosed is a copy of the Final Report which will be posted on FTA's website on our ADA page.

We appreciated your informing us that COLTS plans to acquire LCCTS by the end of the year. With that transition in mind, we ask COLTS to provide updated corrective actions and revised implementation dates to address the findings in the report. After reviewing the revisions, FTA will work with COLTS to establish specific milestones and timelines that FTA will use to monitor COLTS' progress, with the goal of resolving as many of the findings as possible prior to COLTS' acquisition of LCCTS.

Please provide the revised corrective action plan within 30 days of the date of this letter to Susan Clark, Equal Opportunity Specialist, at sue.clark@dot.gov with another electronic copy to Jonathan Ocana, Acting Regional Civil Rights Officer for Region III, at jonathan.ocana@dot.gov. If you have any questions concerning this request, please contact Ms. Clark at (202)493-0511 or at her e-mail address above. Thank you.

Sincerely,



John Day
ADA Team Leader
FTA Office of Civil Rights

Enclosure

cc: Brigid Hynes-Cherin, Acting Regional Administrator for Region III
Jonathan Ocana, Acting Regional Civil Rights Officer for Region III
Mr. Carmen Libassi, Chair
COLTS Board of Directors
233 Swartz Street
Dunmore PA, 18512 (Report Enclosed)