

FEDERAL TRANSIT ADMINISTRATION

Practical Strategies and Methods to Address SMS and Risk Reduction

Lynn Spencer, Office of Transit Safety and Oversight May 16, 2016



Today's Presentation

- Safety Management System (SMS) Review
- SMS Implementation
- Rulemaking Update
- SMS Bus Pilot



Review of SMS (Safety Management Systems)



What is a safety management system?

Transit agencies already perform many activities to stay safe.









A safety management system (SMS) makes sure the *right* safety activities are performed *correctly* and *routinely*, and that they are having the *impact* transit agencies expect.



An SMS engages all components and levels of a transit agency in answering these key questions:

- I. What are our **most serious** safety concerns?
- 2. How do we **know** this?
- 3. What are we doing about it?
- 4. Is what we are doing working?
- 5. How do we know what we are doing is working?



The SMS implementation process



Key Points on SMS Implementation

- Can take months to years, depending on agency
- Certain activities are more appropriate for some agencies than others
- Not a "check the box" exercise; the SMS must be realistic and practical for the agency
- Not just a safety department effort; those responsible for managing and operating the SMS should be involved in developing it
- Critical success factor CEO/executive leadership commitment



The SMS Implementation Process

Phase 1 Prepare

- Engage key individuals and build a team.
- Get familiar with SMS implementation.
- Identify gaps—the SMS policies, processes, and activities the agency still needs to develop.
- Make a plan for how to fill the gaps.

Key Outputs

- SMS gap analysis
- SMS development plan
- Safety Management Policy Statement (recommended for large, complex agencies)

Phase 2 **Develop**

- Design the safety risk management process.
- Build the safety assurance function.
- Determine SMS-related training and communication.
- Draft safety management policies to formally establish SMS processes and activities throughout the agency.

Key Outputs

- Public Transportation
 Agency Safety Plan
 (awaiting final rule)
- SMS policy documents

Phase 3 Operationalize

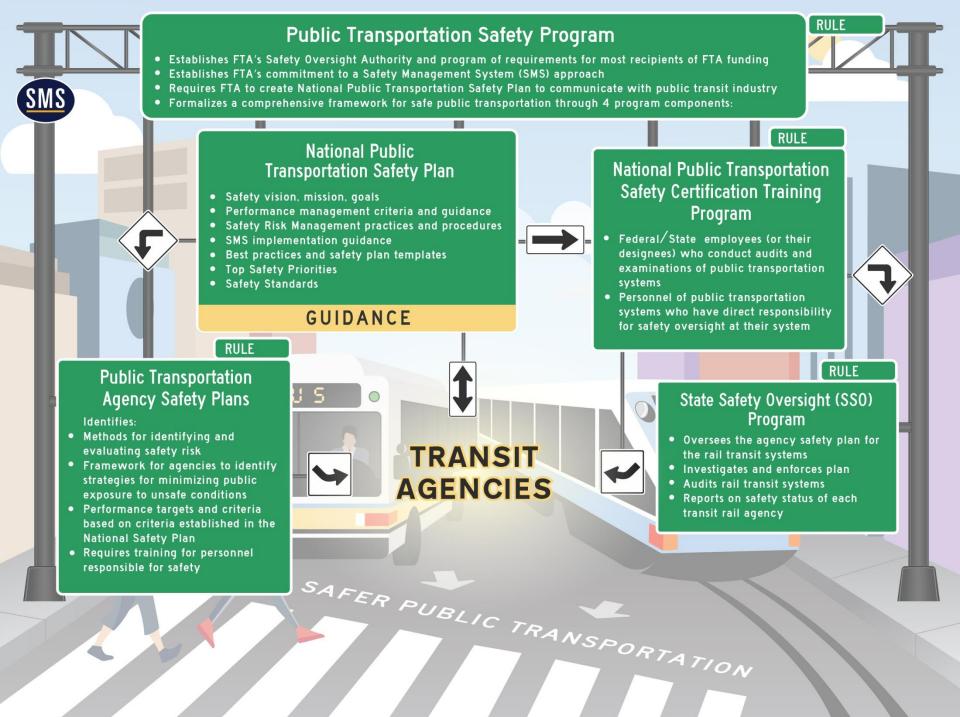
 Put SMS policies, processes, and activities into practice as they're approved by the agency.

Key Outputs

- A functioning SMS
- Safety Management Policy Statement (recommended at this point for smaller, less complex agencies)

Rulemaking Update





Rulemaking Timeline

| MAP-21 Requirements | Federal Register Publication |
|---|---|
| Transit Asset Management NPRM | Published 9/30/15 Final Rule under development |
| Public Transportation Safety Program NPRM | Published 8/14/15 Final Rule under development |
| National Public Transportation Safety Plan | Published 2/5/16 Comment period closed 4/5/16 |
| Public Transportation Agency Safety Plan NPRM | Published 2/5/16 Comment period closed 4/5/16 |
| Interim Provisions Safety Certification Training Program NPRM | Effective 5/28/15 Published 12/3/15, Closed 2/1/16 Final Rule under development |
| Bus Testing NPRM | Published 6/23/15 Final Rule under development |
| State Safety Oversight Final Rule | Published 3/16/16 |
| Operator Assault NPRM | Under Development Statutory due date March 2017 |



Public Transportation Safety Program

- Overall framework for all of the other Safety rulemakings and guidance
- Formally establishes FTA's use of Safety Management Systems (SMS)
- Sets rules of practice under FTA's enforcement authority (49 U.S.C. 5329(f) and (g))
- Commits FTA to creating and implementing a National Public Transportation Safety Plan
- Status
 - Notice of Proposed Rulemaking (NPRM) published 8/14/2015
 - Final rule under development



State Safety Oversight (SSO) Program

The SSO Final Rule strengthens the existing SSO program and includes the following guidelines:

- States assume greater responsibility for overseeing the safety of their rail fixed guideway systems
- FTA reviews and approves each State's SSO program standard, certifying whether States are meeting the statutory criteria
- FTA can impose penalties on States with non-existent or non-compliant safety oversight programs
- SSO Final Rule (49 CFR Part 674) replaces the current SSO rule at 49 CFR Part 659
- Strengthens an SSOA's authority to investigate accidents and oversee a rail transit agency's implementation of its System Safety Program Plan (SSPP) and Public Transportation Agency Safety Plan (PTASP)
- Status
 - Final rule published 3/16/16
 - SSOAs must be compliant by 4/15/19



Public Transportation Agency Safety Plan

The proposed rule would require an operator to develop and implement an Agency Safety Plan based on SMS principles. Each operator's plan would require, at minimum:

- Approval of the plan by the board of directors or equivalent entity
- Methods for identifying and evaluating safety risks throughout the system
- Strategies to minimize the exposure of the public, personnel and property to hazards
- An annual review and update of the plan
- Performance targets based on the safety performance criteria established in a National Public Transportation Safety Plan
- An adequately trained Safety Officer who reports directly to the general manager, president, or equivalent officer
- A comprehensive training program for personnel directly responsible for safety
- Status
 - NPRM published 2/5/16
 - Comment period closed 4/5/16



National Public Transportation Safety Plan

It is not a rule

- It is...
 - FTA's strategic plan for improving transit safety performance
 - A policy document
 - A communication tool
 - A repository of standards, guidance, best practices, tools, technical assistance, and other resources
- Status
 - NPRM published 2/5/16
 - Comment period closed 4/5/16



National Public Transportation Safety Certification Training Program

- Statutory requirements
 - The Secretary shall establish a public transportation safety certification training program for Federal and State employees, or other designated personnel, who conduct safety audits and examinations of public transportation systems and employees of public transportation agencies directly responsible for safety oversight, 49 U.S.C. 5329(c)(1)
 - Interim Provisions, 49 U.S.C. 5329(c)(2)
- The Safety Certification Training Program Interim Provisions and NPRM only apply to rail fixed guideway systems and bus is voluntary (but highly encouraged)
- Status
 - NPRM published 9/30/2015
 - Final rule under development



SMS Pilot Program



SMS Bus Pilot Program

- FTA is working hand-in-hand with select transit agencies across the country to develop and test guidance materials and technical assistance tools to support the industry's transition to SMSs
- FTA is currently working with a large multi-modal agency, but will be kicking off a pilot with a few mid-size and small bus agencies in the near future



SMS Bus Pilot Program

- Through this program, FTA:
 - Provides onsite training, guidance, technical assistance, and expertise to help the agency implement an SMS
 - Establishes the agency as a role model for SMS implementation
 - Applies lessons learned to the development of guidance materials and technical assistance tools for the entire transit industry
 - Develops insights on how best to support the industrywide transition to SMS



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