


FTA
FEDERAL TRANSIT ADMINISTRATION

**ADA Fixed Route
Service Requirements**


FTA Circular 4710.1


FTA Office of Civil Rights
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U.S. Department of Transportation
Federal Transit Administration

Overview

- Background
- Chapter 6: Fixed Route Service
- Questions



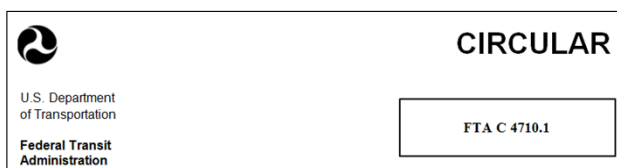


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Circular Background

- Contains no new requirements
- Covers 49 CFR 27, 37, 38, 39, and Facility Standards
- Provides one-stop shopping



Circular Organization: 12 Chapters

Chapter	Topic
1	Introduction and Applicability
2	General Requirements
3	Transportation Facilities
4	Vehicle Acquisition and Specifications
5	Equivalent Facilitation
6	FIXED ROUTE SERVICE
7	Demand Responsive Service
8	Complementary Paratransit Service
9	ADA Paratransit Eligibility
10	Passenger Vessels
11	Other Modes
12	Oversight, Complaints, and Monitoring

Circular Organization: Chapter 6

- Fixed route is a **big** topic:
 - Transit “operated along a prescribed route according to a fixed schedule”
 - Includes bus and rail
- *But* Chapter 6 is **short**:
 - 15 pages

Circular Organization: By Topic

Chapter 2: General Requirements

- Lift use and securement
- Service animals and oxygen
- Personnel assistance and training
- Maintenance of accessible features
- Accessible information
- Reasonable modification of policy

Chapter 3: Transportation Facilities

Chapter 4: Vehicle Acquisition and Specifications

Notes



- Use the Circular as a reference document
- Refer to other chapters, in addition to Chapter 6, for cross-cutting requirements
- See Webinar 1 on Chapter 2: General Requirements

Topics Specific to Fixed Route in Chapter 6

Priority seating and securement area

Alternative transportation

Obstructions at bus stops

Passenger boarding considerations

Stop announcements

Route identification

Priority Seating and Securement Area

- Priority seating = first set of forward-facing seats (different from securement area, usually)
- Difference in who needs to be asked to move
 - Ambulatory people with disabilities are to move from securement space
- Optional mandatory-move policy



Alternative Transportation

- Must provide alternative transportation when bus lifts are inoperable
 - And headway to next bus is more than 30 minutes
- Does not apply when the bus is “full”:
 - Securement areas occupied with wheelchair riders
 - Bus is at capacity with no space for more riders
- Note: Operator can deploy the ramp manually instead



Obstructions at Bus Stop

- Cannot refuse to deploy lift at designated stop unless:
 - Lift will be damaged
 - Temporary conditions prevent the safe use of the stop by all
- New Appendix E example:
 - Operators should pull up a reasonable distance from an obstructed stop



Boarding Considerations



- Nondiscriminatory boarding procedures
- Ensure people with disabilities have adequate time to complete boarding / alighting

Stop Announcements

- Must make on-board announcements on bus and rail (including commuter) so people with visual and other disabilities know where they are and when to alight



Stop Announcements

- List of stops called is developed locally
- Major intersections and destination points
- Sufficient intervals
- Any stop requested
- Transfer points with other fixed routes
 - E.g., “State Street”

Monitoring Stop Announcements

FTA C 4710.1
Chapter 6 – Fixed Route Service Attachments 6A-2

On-Board Fixed Route Stop Announcement Data Collection Form					
Date		Bus No.			
Route No.	Direction	Destination			
Boarded at:		Disembarked at:			
Time (a.m./p.m.)		Time (a.m./p.m.)			

Location: Include all stops called out by driver, in addition to all scheduled time points and transfer points
 Stop type: Indicate major intersection, transfer, major destination, turn, etc.

Location	Stop Type	On-board Announcement Made? Yes/No	Announcement Method: Voice/PA/Automated	Audible? Yes/No	Timely? Yes/No

Total Locations	Made	Not Made	Voice	PA	Automated	Audible	Not Audible	Timely	Untimely

Notes:



Route Identification

- People need to know which bus or train to board
- Agency must identify route (via operator verbally or automated system) where:
 - Stop or station serves more than one route or line



Monitoring Route Identification

FTA C 4710.1
Chapter 6 – Fixed Route Service Attachments

6A-4

Route Identification Data Collection Form		
Stop/Station/Location	Date	Page No. Total Pages:
1	Vehicle No.	Route/Line No./Name
	Time (a.m./p.m.)	Route Announced? Y/N
	Text of Announcement	
2	Vehicle No.	Route/Line No./Name
	Time (a.m./p.m.)	Route Announced? Y/N
	Text of Announcement	
3	Vehicle No.	Route/Line No./Name
	Time (a.m./p.m.)	Route Announced? Y/N
	Text of Announcement	
4	Vehicle No.	Route/Line No./Name
	Time (a.m./p.m.)	Route Announced? Y/N
	Text of Announcement	
5	Vehicle No.	Route/Line No./Name
	Time (a.m./p.m.)	Route Announced? Y/N
	Text of Announcement	



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