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171 Lincoln Avenue Suite 20 Holland, MI 49423

## Macatawa Area Express Transportation Authority (MAX) 2014 Annual Agency Profile

			<b>General Info</b>	rmation							Financial I	nf <mark>ormat</mark> i	ion	
Urbanized Area Statistics - 2010 Census Holland, MI 59 Square Miles 99,941 Population		1,951,424 Annual Passenger Miles (PMT) 488,697 Annual Unlinked Trips (UPT) 1,694 Average Weekday Unlinked Trips			Database Information NTDID: 50184 Reporter Type: Full Reporter			Sources of Operating Funds Expende						
								Fare Revenues Local Funds State Funds		\$333,816 \$710,360 \$1,456,778	0 18.1% 8 37.1%			
												34.6%	1.3	
299 Pop. Rank ou	ut of 498 UZAs	1,114 <b>A</b>	Verage Saturday	Unlinked Trips					Federal A	ssistance	\$1,359,436	34.6%		
		Α Ο	verage Sunday U	nlinked Trips					Oth	ner Funds	\$65,919	1.7%		8.5%
				•				Total	Operating F	unds Expended	\$3,926,309	100.0%		
														18.1%
Service Area Statistics		Servio	ce Supplied						Sou	rces of Capital	Funds Expended		37.1%	
42 Square Miles	5	805,599 Annual Vehicle Revenue Miles (VRM)							Fare I	Revenues	\$0	0.0%	37.176	
71,572 Population		69,208 Annual Vehicle Revenue Hours (VRH)							Lo	cal Funds	\$17,113	3.2%		
•				in Maximum Service	(VOMS)				Sta	ate Funds	\$103,287	19.4%		
				for Maximum Service					Federal A	ssistance	\$413,172	77.4%		
					- ( - )				Oth	her Funds	\$0	0.0%	Capital Fund	dina Source
			Modal Chara	octoristics				То	tal Canital Fi	unds Expended	\$533.572	100.0%	•	•
	Vehicles O	norated	modul onard	10101131103				10	tai Gapitai I		\$333,37Z			
Modal Overview	in Maximum Service			lise	s of Capital Funds			Summary of Operating			a Expenses (OE)			
	Directly	Purchased	Revenue	Systems and	Facilities and	100			ounn	ary or operation				
Mode	Operated	Transportation	Vehicles	Guideways	Stations	Other	Total	S	alary, Wages	Renefits	\$3.128.119	79.8%		
Demand Response	13		\$0	\$19,853	\$225,773	\$15,771	\$261,397		Materials and		\$490,291	12.5%	77.4%	19.4
Bus	8		\$0	\$20,671	\$235,083	\$16,421	\$272,175		chased Trans		\$0	0.0%		13.4
Total	21		\$0	\$40,524	\$460,856	\$32,192	\$533,572		er Operating		\$303.119	7.7%		
							+							
									Total Oper	ating Expenses	\$3.921.529	100.0%		
								Reconcilina (		ating Expenses	\$3,921,529 \$4 780	100.0%		
								Reconciling ( Pur	DE Cash Exp	enditures	<b>\$3,921,529</b> \$4,780	100.0%		
								Pur		penditures sportation		100.0%		
								Pur	OE Cash Exp chased Trans	penditures sportation	\$4,780	100.0%		
Operation Characteristics								Pur Fixed Gu	DE Cash Exp chased Trans (Reported So ideway Ve	benditures sportation eparately) hicles Available	\$4,780 \$0 Vehicles Operated	100.0%		
	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Pur Fixed Gu Dire	DE Cash Exp chased Trans (Reported So ideway Ve actional	benditures sportation eparately) hicles Available for Maximum	\$4,780 \$0 Vehicles Operated in Maximum			Fleet Age in
Mode	Operating Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Pur Fixed Gu Dire	DE Cash Exp chased Trans (Reported So ideway Ve	benditures sportation eparately) hicles Available for Maximum Service	\$4,780 \$0 Vehicles Operated in Maximum Service		pare Vehicles	Fleet Age in Years
Mode	Operating	Fare Revenues \$174,718						Pur Fixed Gu Dire	DE Cash Exp chased Trans (Reported So ideway Ve actional	benditures sportation eparately) hicles Available for Maximum	\$4,780 \$0 Vehicles Operated in Maximum			Fleet Age in Years
Mode Demand Response	Operating Expenses		Capital Funds \$261,397 \$272,175	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours 37,197 32,011	Pur Fixed Gu Dire	DE Cash Exp chased Trans (Reported So ideway Ve actional te Miles	benditures sportation eparately) hicles Available for Maximum Service 29 29	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8		pare Vehicles	Fleet Age i Years 5.
• Mode Demand Response Bus	Operating Expenses \$1,921,160	\$174,718	Capital Funds \$261,397	Passenger Miles 541,442	Unlinked Trips 100,368	Revenue Miles 394,457	Revenue Hours 37,197	Pur Fixed Gu Dire	DE Cash Exp chased Trans (Reported So ideway Ve actional te Miles 0.0	benditures sportation eparately) hicles Available for Maximum Service 29	\$4,780 \$0 Vehicles Operated in Maximum Service 13		pare Vehicles 55.2%	Fleet Age in Years
Mode Demand Response Bus Total	Operating Expenses \$1,921,160 \$2,000,369	\$174,718 \$159,098 <b>\$333,816</b>	Capital Funds \$261,397 \$272,175 \$533,572	Passenger Miles 541,442 1,409,982	Unlinked Trips 100,368 388,329	Revenue Miles 394,457 411,142	Revenue Hours 37,197 32,011	Pur Fixed Gu Dire	DE Cash Exp chased Trans (Reported So ideway Ve ectional te Miles 0.0 0.0	benditures sportation eparately) hicles Available for Maximum Service 29 29 58	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21		pare Vehicles 55.2% 72.4%	Average Fleet Age ir Years 5.0 5.0
Mode Demand Response Bus Total	Operating Expenses \$1,921,160 \$2,000,369 \$3,921,529	\$174,718 \$159,098 <b>\$333,816</b> Set	Capital Funds \$261,397 \$272,175 \$533,572	Passenger Miles 541,442 1,409,982 1,951,424	Unlinked Trips 100,368 388,329	Revenue Miles 394,457 411,142	Revenue Hours 37,197 32,011 69,208	Pur Fixed Gu Dire Rout	DE Cash Exp chased Trans (Reported So ideway Ve sctional te Miles 0.0 0.0 0.0	benditures sportation eparately) hicles Available for Maximum Service 29 29 58 Service Effe	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21 ectiveness	s	pare Vehicles 55.2% 72.4% 63.8%	Fleet Age in Years 5.0 5.0
Mode Demand Response Jus Total Performance Measures	Operating Expenses \$1,921,160 \$2,000,369 \$3,921,529	\$174,718 \$159,098 \$333,816 Ser ating Expenses per	Capital Funds \$261,397 \$272,175 \$533,572 rvice Efficiency Opera	Passenger Miles 541,442 1,409,982 1,951,424 ating Expenses per	Unlinked Trips 100,368 388,329 488,697	Revenue Miles 394,457 411,142 805,599	Revenue Hours 37,197 32,011 69,208 Operating Ex	Pur Fixed Gu Dire Rout	DE Cash Exp chased Trans (Reported So iddeway Ve sectional te Miles 0.0 0.0 0.0 0.0 0.0	benditures sportation eparately) hicles Available for Maximum Service 29 29 29 58 Service Effe g Expenses per	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21 ectiveness Unlinked	S Trips per	pare Vehicles 55.2% 72.4% 63.8% Unlin	Fleet Age in Years 5.0 5.0 ked Trips pe
Mode Demand Response Bus Total Performance Measures Mode	Operating Expenses \$1,921,160 \$2,000,369 \$3,921,529	\$174,718 \$159,098 \$333,816 Ser ating Expenses per hicle Revenue Mile	Capital Funds \$261,397 \$272,175 \$533,572 rvice Efficiency Opera	Passenger Miles 541,442 1,409,982 1,951,424 ating Expenses per ticle Revenue Hour	Unlinked Trips 100,368 388,329 488,697	Revenue Miles 394,457 411,142 805,599 Mode	Revenue Hours 37,197 32,011 69,208 Operating Ex Pas	Pur Fixed Gu Dire Rour xpenses per senger Mile	DE Cash Exp chased Trans (Reported So iddeway Ve sectional te Miles 0.0 0.0 0.0 0.0 0.0	hicles Available for Maximum Service 29 29 58 Service Effe g Expenses per Passenger Trip	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21 ectiveness	S Trips per enue Mile	pare Vehicles 55.2% 72.4% 63.8% Unlin	Fleet Age in Years 5.0 5.0 ked Trips pe
Mode Demand Response Bus Total Performance Measures Mode Demand Response	Operating Expenses \$1,921,160 \$2,000,369 \$3,921,529	\$174,718 \$159,098 \$333,816 Ser ating Expenses per hicle Revenue Mile \$4.87	Capital Funds \$261,397 \$272,175 \$533,572 rvice Efficiency Opera	Passenger Miles 541,442 1,409,982 1,951,424 ating Expenses per iicle Revenue Hour \$51.65	Unlinked Trips 100,368 388,329 488,697	Revenue Miles         394,457           411,142         805,599           Mode         Demand Response	Revenue Hours 37,197 32,011 69,208 Operating Ex Pas	Fixed Gu Dire Rout senger Mile \$3.55	DE Cash Exp chased Trans (Reported So iddeway Ve sectional te Miles 0.0 0.0 0.0 0.0 0.0	benditures sportation eparately) hicles Available for Maximum Service 29 29 58 Service Effe g Expenses per Passenger Trip \$19.14	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21 ectiveness Unlinked	S Trips per enue Mile 0.3	pare Vehicles 55.2% 72.4% 63.8% Unlin	Fleet Age in Years
Mode Demand Response Bus Total Performance Measures Mode	Operating Expenses \$1,921,160 \$2,000,369 \$3,921,529	\$174,718 \$159,098 \$333,816 Ser ating Expenses per hicle Revenue Mile	Capital Funds \$261,397 \$272,175 \$533,572 rvice Efficiency Opera	Passenger Miles 541,442 1,409,982 1,951,424 ating Expenses per ticle Revenue Hour	Unlinked Trips 100,368 388,329 488,697	Revenue Miles 394,457 411,142 805,599 Mode	Revenue Hours 37,197 32,011 69,208 Operating Ex Pas	Pur Fixed Gu Dire Rour xpenses per senger Mile	DE Cash Exp chased Trans (Reported So iddeway Ve sectional te Miles 0.0 0.0 0.0 0.0 0.0	hicles Available for Maximum Service 29 29 58 Service Effe g Expenses per Passenger Trip	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21 ectiveness Unlinked	S Trips per enue Mile	pare Vehicles 55.2% 72.4% 63.8% Unlin	Fleet Age in Years 5.1 5.1 ked Trips pe evenue Hou 2.
Mode Demand Response Bus Total Performance Measures Mode Demand Response Bus Total	Operating Expenses \$1,921,160 \$2,000,369 \$3,921,529 Opera Vel	\$174,718 \$159,098 \$333,816 Ser hicle Revenue Mile \$4.87 \$4.87 \$4.87	Capital Funds \$261,397 \$272,175 \$533,572 rvice Efficiency Opera Veh	Passenger Miles 541,442 1,409,982 1,951,424 ating Expenses per ticle Revenue Hour \$51.65 \$52.49 \$56.66	Unlinked Trips 100,368 388,329 488,697	Revenue Miles 394,457 411,142 805,599 Mode Demand Response Bus Total	Revenue Hours 37,197 32,011 69,208 Operating Ex Pas	Fixed Gu Dire Rour expenses per senger Mile \$3.55 \$1.42 \$2.01	DE Cash Exp chased Tran: (Reported Se ideway Ve sctional te Miles 0.0 0.0 0.0 0.0 0.0 0.0 0.0	hicles Available for Maximum Service 29 29 58 Service Effe g Expenses per Passenger Trip \$19.14 \$5.15 \$8.02	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21 21 ectiveness Unlinked Vehicle Reve	S Trips per enue Mile 0.3 0.9 0.6	pare Vehicles 55.2% 72.4% 63.8% Unlin Vehicle R	Fleet Age i Years 5. 5. 5. ked Trips pe evenue Hou 2. 12. 7.
Mode Demand Response Bus Total Performance Measures Mode Demand Response Bus	Operating Expenses \$1,921,160 \$2,000,369 \$3,921,529 Opera Vel	\$174,718 \$159,098 \$333,816 Sel ating Expenses per hicle Revenue Mile \$4.87 \$4.87	Capital Funds \$261,397 \$272,175 \$533,572 rvice Efficiency Opera Veh	Passenger Miles 541,442 1,409,982 1,951,424 ating Expenses per ticle Revenue Hour \$51.65 \$62.49 \$56.66 Unlinked Passe	Unlinked Trips 100,368 388,329 488,697	Revenue Miles 394,457 411,142 805,599 Mode Demand Response Bus Total le	Revenue Hours 37,197 32,011 69,208 Operating Ex Pas	Fixed Gu Dire Rout spenses per senger Mile \$3.55 \$1.42 \$2.01 or Vehicle	DE Cash Exp chased Tran: (Reported Se ideway Ve sctional te Miles 0.0 0.0 0.0 0.0 0.0 0.0 0.0	benditures sportation eparately) hicles Available for Maximum Service 29 29 58 Service Effe g Expenses per Passenger Trip \$19.14 \$5.15	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21 ectiveness Unlinked Vehicle Reve	S Trips per enue Mile 0.3 0.9 0.6 Unlinked F	pare Vehicles 55.2% 72.4% 63.8% Unlin	Fleet Age i Years 5. 5. ked Trips pe evenue Hoo 2. 12. 7. er Vehicle
Mode Demand Response Bus Total Performance Measures Mode Demand Response Bus Total Operating Expense per Ve Revenue Mile: Bus	Operating Expenses \$1,921,160 \$2,000,369 \$3,921,529 Opera Vel	\$174,718 \$159,098 \$333,816 Sel ating Expenses per hicle Revenue Mile \$4.87 \$4.87 \$4.87 \$4.87	Capital Funds \$261,397 \$272,175 \$533,572 rvice Efficiency Opera Veh	Passenger Miles 541,442 1,409,982 1,951,424 ating Expenses per ticle Revenue Hour \$51.65 \$62.49 \$56.66 Unlinked Passs Reven	Unlinked Trips 100,368 388,329 488,697	Revenue Miles 394,457 411,142 805,599 Mode Demand Response Bus Total le	Revenue Hours 37,197 32,011 69,208 Operating Ex Pas	Fixed Gu Dire Rout spenses per senger Mile \$3.55 \$1.42 \$2.01 or Vehicle	DE Cash Exp chased Tran: (Reported Se ideway Ve sctional te Miles 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.	benditures sportation eparately) hicles Available for Maximum Service 29 29 58 Service Effe g Expenses per Passenger Trip \$19.14 \$5.15 \$8.02 perating Expense per	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21 ectiveness Unlinked Vehicle Reve	S Trips per enue Mile 0.3 0.9 0.6 Unlinked F	pare Vehicles 55.2% 72.4% 63.8% Unlini Vehicle R	Fleet Age i Year 5 5 5 6 8 8 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9
Mode Demand Response Bus Total Performance Measures Mode Demand Response Bus Total Operating Expense per Ve Revenue Mile: Bus	Operating Expenses \$1,921,160 \$2,000,369 \$3,921,529 Opera Vel	\$174,718 \$159,098 \$333,816 Sel ating Expenses per hicle Revenue Mile \$4.87 \$4.87 \$4.87 \$4.87	Capital Funds \$261,397 \$272,175 \$533,572 rvice Efficiency Opera Veh	Passenger Miles 541,442 1,409,982 1,951,424 ating Expenses per ticle Revenue Hour \$51.65 \$62.49 \$56.66 Unlinked Passe Reven 1.00 0.80	Unlinked Trips 100,368 388,329 488,697	Revenue Miles 394,457 411,142 805,599 Mode Demand Response Bus Total le (R	Revenue Hours 37,197 32,011 69,208 Operating Ex Pas	Fixed Gu Dire Rout spenses per senger Mile \$3.55 \$1.42 \$2.01 or Vehicle	DE Cash Exp chased Trans (Reported So ideway Ve actional te Miles 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.	benditures sportation eparately) hicles Available for Maximum Service 29 29 58 Service Effe g Expenses per Passenger Trip \$19.14 \$5.15 \$8.02 perating Expense per	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21 ectiveness Unlinked Vehicle Reve	S Trips per enue Mile 0.3 0.9 0.6 Unlinked F	pare Vehicles 55.2% 72.4% 63.8% Unlini Vehicle R	Fleet Age Year 5 5 ked Trips p evenue Ho 2 12 7 er Vehicle
Mode Demand Response Bus Total Performance Measures Mode Demand Response Bus Total Operating Expense per Ve Revenue Mile: Bus	Operating Expenses \$1,921,160 \$2,000,369 \$3,921,529 Opera Vel	\$174,718 \$159,098 \$333,816 Sel ating Expenses per hicle Revenue Mile \$4.87 \$4.87 \$4.87 \$4.87	Capital Funds \$261,397 \$272,175 \$533,572 rvice Efficiency Opera Veh	Passenger Miles 541,442 1,409,982 1,951,424 ating Expenses per ticle Revenue Hour \$51.65 \$62.49 \$56.66 Unlinked Passs Reven	Unlinked Trips 100,368 388,329 488,697	Revenue Miles         394,457           394,457         411,142           805,599         805,599           Mode         Demand Response           Bus         Total           Ie         (R           \$6.00         \$4.00	Revenue Hours 37,197 32,011 69,208 Operating Ex Pas	Fixed Gu Dire Rout spenses per senger Mile \$3.55 \$1.42 \$2.01 or Vehicle	DE Cash Exp chased Tran: (Reported Se ideway Ve sctional te Miles 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.	benditures sportation eparately) hicles Available for Maximum Service 29 29 58 Service Effe g Expenses per Passenger Trip \$19.14 \$5.15 \$8.02 perating Expense per	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21 ectiveness Unlinked Vehicle Reve	S Trips per enue Mile 0.3 0.9 0.6 Unlinked F	pare Vehicles 55.2% 72.4% 63.8% Unlini Vehicle R	Fleet Age Year 5 5 ked Trips p evenue Hor 2 12 7 er Vehicle
Mode Demand Response Bus Total Performance Measures Mode Demand Response Bus Total Operating Expense per Ve Revenue Mile: Bus	Operating Expenses \$1,921,160 \$2,000,369 \$3,921,529 Opera Vel	\$174,718 \$159,098 \$333,816 Sel ating Expenses per hicle Revenue Mile \$4.87 \$4.87 \$4.87 \$4.87	Capital Funds \$261,397 \$272,175 \$533,572 rvice Efficiency Opera Veh	Passenger Miles 541,442 1,409,982 1,951,424 ating Expenses per hicle Revenue Hour \$51.65 \$62.49 \$56.66 Unlinked Passe Reven	Unlinked Trips 100,368 388,329 488,697	Revenue Miles         394,457           394,457         411,142           805,599         805           Mode         Demand Response           Bus         Total           Ie         (R           \$6.00         R	Revenue Hours 37,197 32,011 69,208 Operating Ex Pas	Fixed Gu Dire Rout spenses per senger Mile \$3.55 \$1.42 \$2.01 or Vehicle	DE Cash Exp chased Trans (Reported So ideway Ve actional te Miles 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.	benditures sportation eparately) hicles Available for Maximum Service 29 29 58 Service Effe g Expenses per Passenger Trip \$19.14 \$5.15 \$8.02 perating Expense per	\$4,780 \$0 Vehicles Operated in Maximum Service 13 8 21 ectiveness Unlinked Vehicle Reve	S Trips per enue Mile 0.3 0.9 0.6 Unlinked F	pare Vehicles 55.2% 72.4% 63.8% Unlini Vehicle R	Fleet Age Year 5 5 ked Trips p evenue Ho 2 12 7 er Vehicle

"Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data. Financial Information updated 7/12/2016