Knoxville, TN 37923

East Tennessee Human Resource Agency, Inc. (ETHRA)

2014 Annual Agency Profile

Transportation Director: Mr. Michael Patterson 865.691.2551

General Information

Urbanized Area (UZA) Statistics - 2010 Census

Morristown, TN

60 **Square Miles** 59,036 Population

449 Pop. Rank out of 498 UZAs

Other UZAs Served

0 Tennessee Non-UZA; 74 Knoxville, TN

Service Area Statistics

6,563 **Square Miles** 1,176,033 **Population**

Service Consumption

276,937 Annual Unlinked Trips (UPT)

Service Supplied

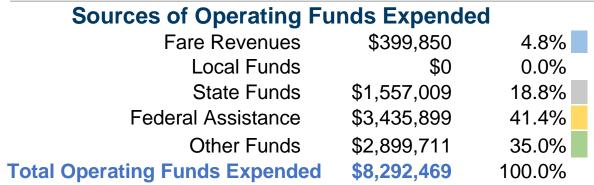
4,679,569 Annual Vehicle Revenue Miles (VRM) 205,985 Annual Vehicle Revenue Hours (VRH)

Database Information

NTDID: 40190

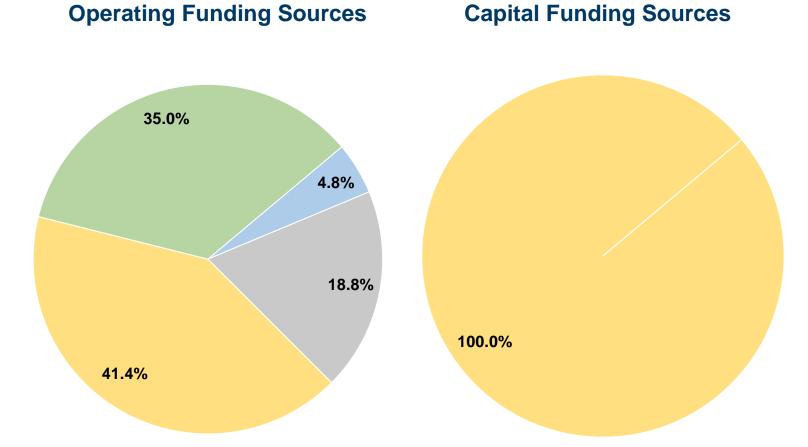
Reporter Type: Small Systems Reporter

Financial Information



Sources of Capital Funds Expended

Cources of Capital I alias Experieda						
\$0	0.0%					
\$0	0.0%					
\$0	0.0%					
\$18,302	100.0%					
\$0	0.0%					
\$18,302	100.0%					
	\$0 \$0 \$0 \$18,302 \$0					



Modal Characteristics

Operation Characteristics

Vehicles Operated at Maximum Service

	Uses of								
	Directly	Purchased	Operating	Fare	Capital	Annual	Annual Vehicle	Annual Vehicle	Average Fleet Age
Mode	Operated	Transportation	Expenses	Revenues	Funds	Unlinked Trips	Revenue Miles	Revenue Hours	in Years ¹
Demand Response	134	-	\$8,292,469	\$399,850	\$18,302	276,937	4,679,569	205,985	3.3
Total	134	-	\$8,292,469	\$399,850	\$18,302	276,937	4,679,569	205,985	

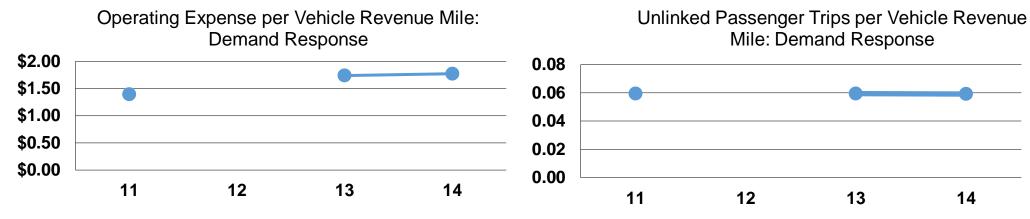
Performance Measures

Service Efficiency

Operating Expenses per Operating Expenses per Vehicle Revenue Mile Vehicle Revenue Hour \$40.26 **Demand Response** \$1.77 \$1.77 \$40.26

Service Effectiveness

	Operating Expenses		Unlinked Trips per	
	per Unlinked	Unlinked Trips per	Vehicle Revenue	
Mode	Passenger Trip	Vehicle Revenue Mile	Hour	
Demand Response	\$29.94	0.1	1.3	
Total	\$29.94	0.1	1.3	



Notes:

Mode

Total

¹Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.