General Directive 24-1: Required Actions Regarding Assaults on Transit Workers

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The General Directive requires more than 700 transit agencies nationwide to take action and address incidents of assaults on transit workers. It reflects FTA's commitment to the safety of transit workers and the need to address at the federal level the problem of verbal and physical assaults they face while at work.

Between 2013 and 2021, assaults have increased more than 120 percent.

For the General Directive & Additional FTA Resources





U.S. Department of Transportation Federal Transit Administration