



U.S. Department
of Transportation
**Federal Transit
Administration**

Headquarters

1200 New Jersey Avenue, SE
Washington, DC 20590

SENT VIA EMAIL

August 21, 2025

Mr. Demetrius Crichlow
President
New York City Transit
2 Broadway
New York, NY 10004

Subject: Approval – Corrective Action Plan for Special Directive 24-6, Finding 2, Required Action 2 (FTA-24-6-002-2)

Dear Mr. Crichlow,

The Federal Transit Administration (FTA) has reviewed and approves the Metropolitan Transportation Authority (MTA) New York City Transit's (NYCT) January 31, 2025, corrective action plan (CAP) for Finding 2, Required Action 2 from Special Directive (SD) 24-6 issued to NYCT.

Background

FTA issued SD 24-6 to the NYCT to require action to address an escalating pattern of safety incidents and concerns affecting NYCT transit workers. SD 24-6 includes Required Action FTA-24-6-002-2, which directs NYCT to:

“develop a CAP to address the results of weekly internal monitoring activities required in FTA-24-6-002-1 and submit to FTA for review, approval, and implementation monitoring. Within 30 days of FTA’s approval of the CAP, NYCT must begin monthly reporting on its progress to address the CAP to FTA.”

NYCT submitted the first version of its CAP on November 26, 2024. Based on conversations with FTA during regular meetings, and a formal request on January 17, 2025, NYCT updated its CAP on January 31, 2025. Since that time, NYCT has provided monthly reports that contain additional updates on the implementation of the action items specified in the CAP. FTA also conducted onsite verification activities in February and May 2025 to confirm NYCT’s capacity to perform the audits and inspections specified in the CAP.

Approval of CAP for FTA-24-6-002-2

NYCT’s CAP includes issuance of the Department of Subway (DOS) Positive Compliance Directive (DOS Bulletin 24-65) and performance of six distinct weekly internal audits and

inspections, including use of the Joint Track Safety Audit Team Checklist, the Right-of-Way (Trackway) Worker Toolbox Safety Talk Checklist, and the Right-of-Way (Trackway) Worker Maintenance Supervisor's Field Observation Checklist (DOS Bulletin 24-33). The CAP also introduces the SHARP (Safety Hazards and Risk Prevention) program, and formalizes oversight responsibilities across multiple divisions, including DOS and the Office of System Safety. Finally, NYCT commits to sustained audit activity and trend analysis throughout 2025, with final assessment regarding necessary audit frequency for NYCT's RWP program implementation to take place in January 2026.

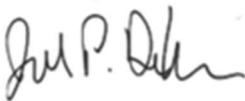
Conclusion

FTA has reviewed the CAP, verified NYCT's capacity to implement it, and approves it to address FTA's finding and required action FTA-24-6-002-2. NYCT should proceed with implementing the approved CAP in accordance with the provided timeline and manner unless otherwise notified by FTA. FTA will monitor NYCT's progress through regular updates and ongoing verification activities.

The attached Evaluation Matrix includes information on some of the verification activities FTA anticipates conducting as you carry out your plan. These activities will allow FTA to comprehensively assess NYCT's implementation of individual action items, ensuring they meet the commitments outlined in the CAP. FTA may conduct additional verification activities as needed.

Should you have any questions, please contact Special Directive Coordinator Gibran Abifadel, at gibran.abifadel@dot.gov.

Sincerely,



Joe DeLorenzo
Associate Administrator and
Chief Safety Officer
Office of Transit Safety and Oversight

Attachment: FTA-24-6-002-2 CAP Evaluation Matrix

cc: Michael Culotta, Regional Administrator, FTA Region 2
Carl Hamann, Acting Chief Safety Officer, MTA
Timothy Doddo, Vice President, NYCT
Jonathan Nicastro, Executive Director, NY PTSB
Brian Galvin, Acting Manager, Rail Safety Program, NY PTSB
Tina Labello, SSO Program Manager, NY PTSB